



PEOPLE OPERATIONS

07/23/2024

JUNE 2024

PROMOTIONS

- Miah George, Attendant Paramedic
- Jessica Reyes, Attendant Paramedic

NEW HIRES

- Israel Rivera, Maintenance Specialist
- Dr. Jay Kovar, Medical Director

TURNOVER

- 1.52% Voluntary Turnover
 - 2 Attendant Paramedics, seeking 24 hour shift
 - 1 EMT, personal reasons
 - 1 Field Supervisor, job opportunity

INJURIES

- 0 hours lost time, Attendant Paramedic, Lower back strain
- 48 hours lost time, EMT, Lower back strain
- 16 hours lost time, In Charge Paramedic, finger fracture
- 0 hours lost time, EMT, knee strain

COMMUNITY EVENTS

- 7 PR Events
- 1 CPR Class
- 1 Public Speaking Event

Harris County Emergency Services District No11

Spring, TX

Client 2805



1515 Center Street

Lansing, MI 48096

(517) 318-3800

support@EMSSurveyTeam.com

www.EMSSurveyTeam.com

Patient Experience Report

June 01, 2024 to July 31, 2024

Division:

Your Score

88.61

Your Patients in this Report

36

Total Patients in this Report

4866

Total EMS Organizations

233



Executive Summary

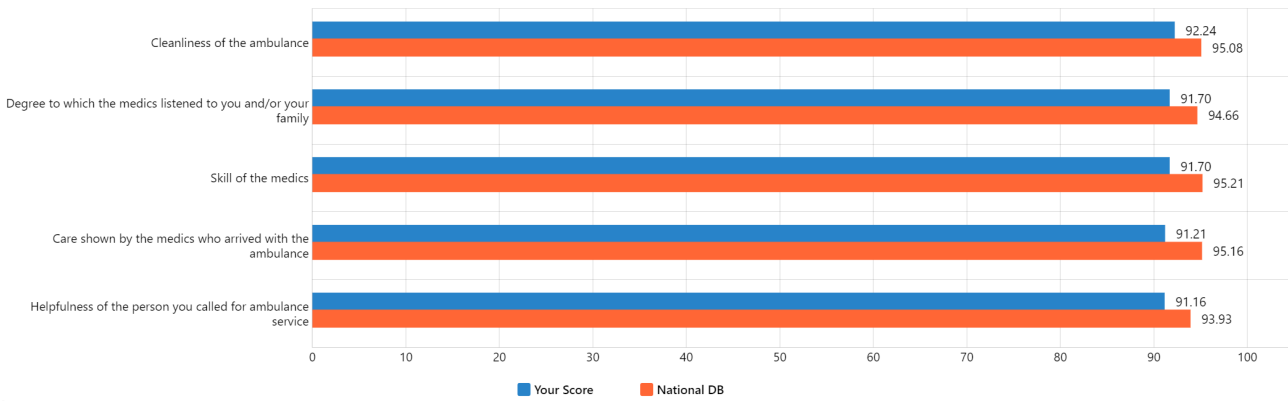
Your overall score for the period selected is **88.61**, a difference of **-6.60**, compared to your score from the previous year, **95.21**.

Your overall Top Box score, which represents the percentage of the highest possible rating Very Good, is **67.99%**. In addition, your rolling **12-** month score of **94.64** is a difference of **+1.41** from the national database score of **93.23**.

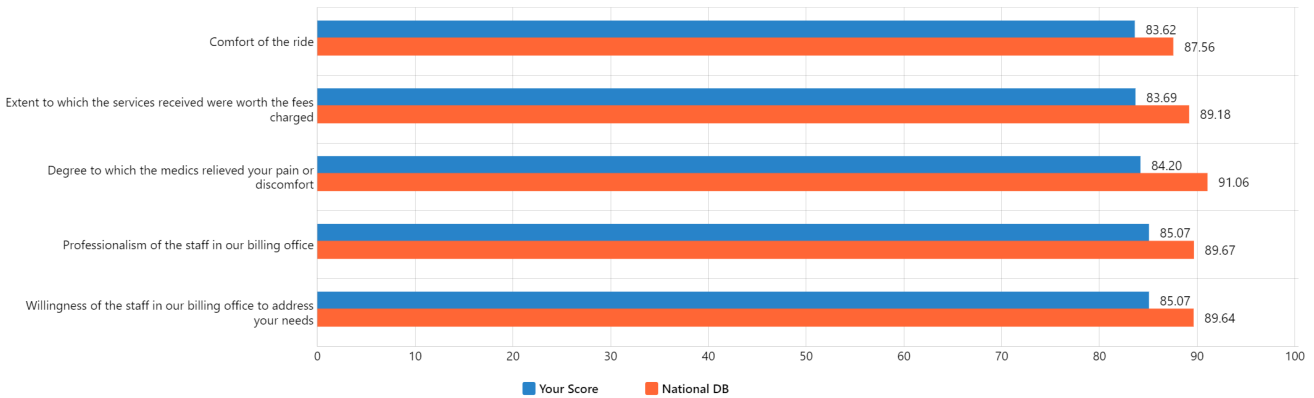
When compared to all organizations in the national database, your score of **94.64** is ranked **20th**.

Highest and Lowest Scores

5 Highest Scores



5 Lowest Scores

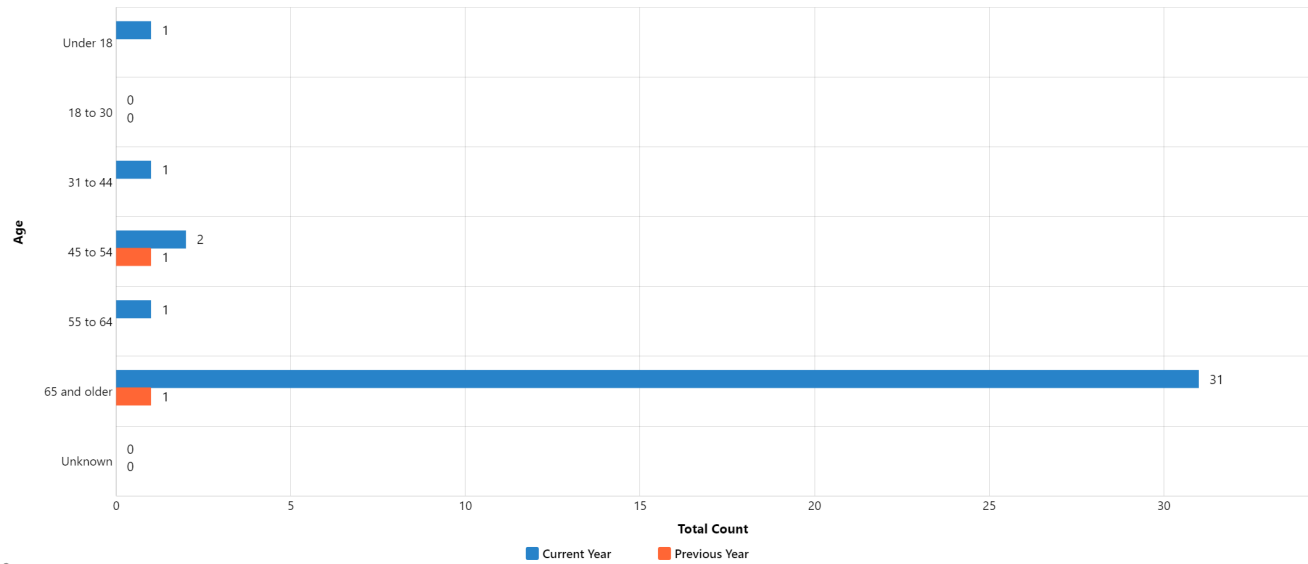




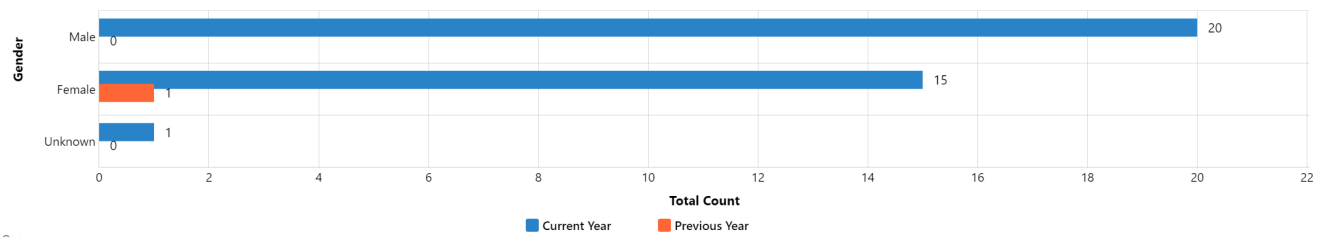
Demographics

— This report provides basic information about the patients age and gender.

Age Score



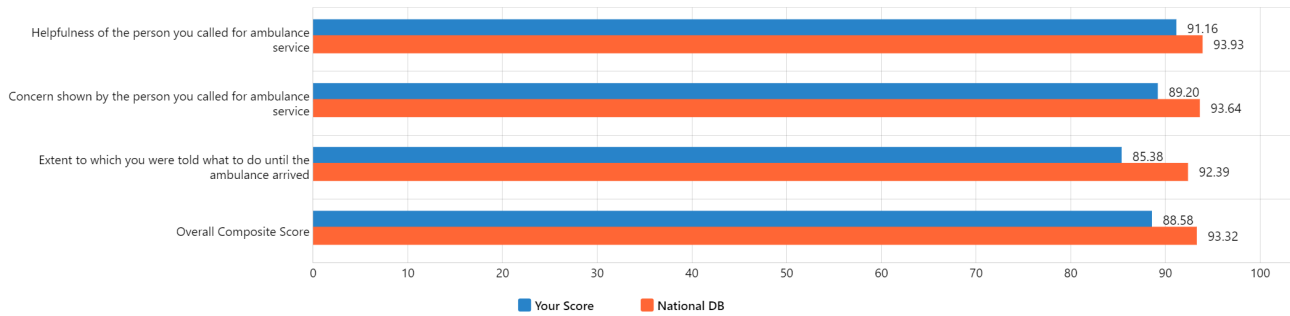
Gender Scores





Dispatch Composite

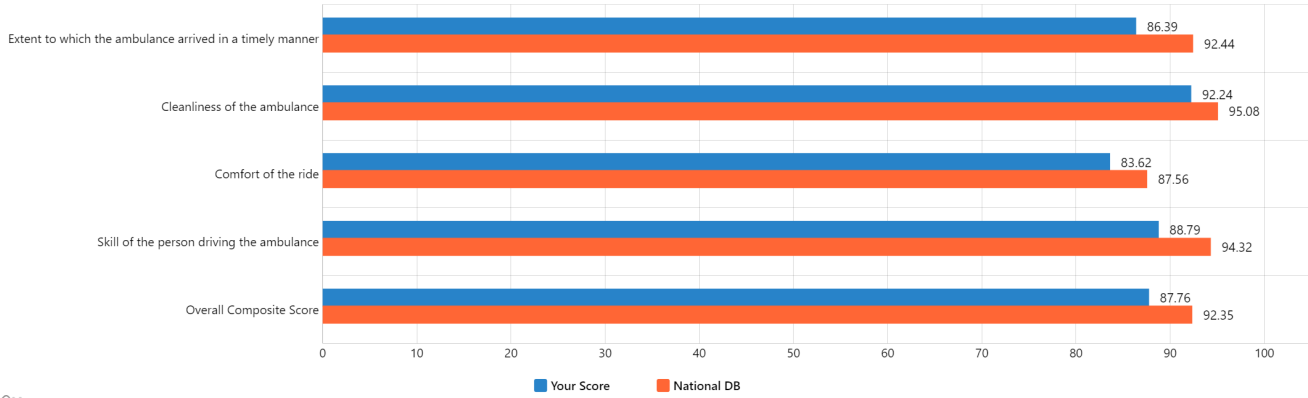
This report shows mean scores for each Dispatch survey item and the overall composite score. The first column shows your organization score with the national database score below it. The second column is the difference between your score and the database mean.





Ambulance Composite

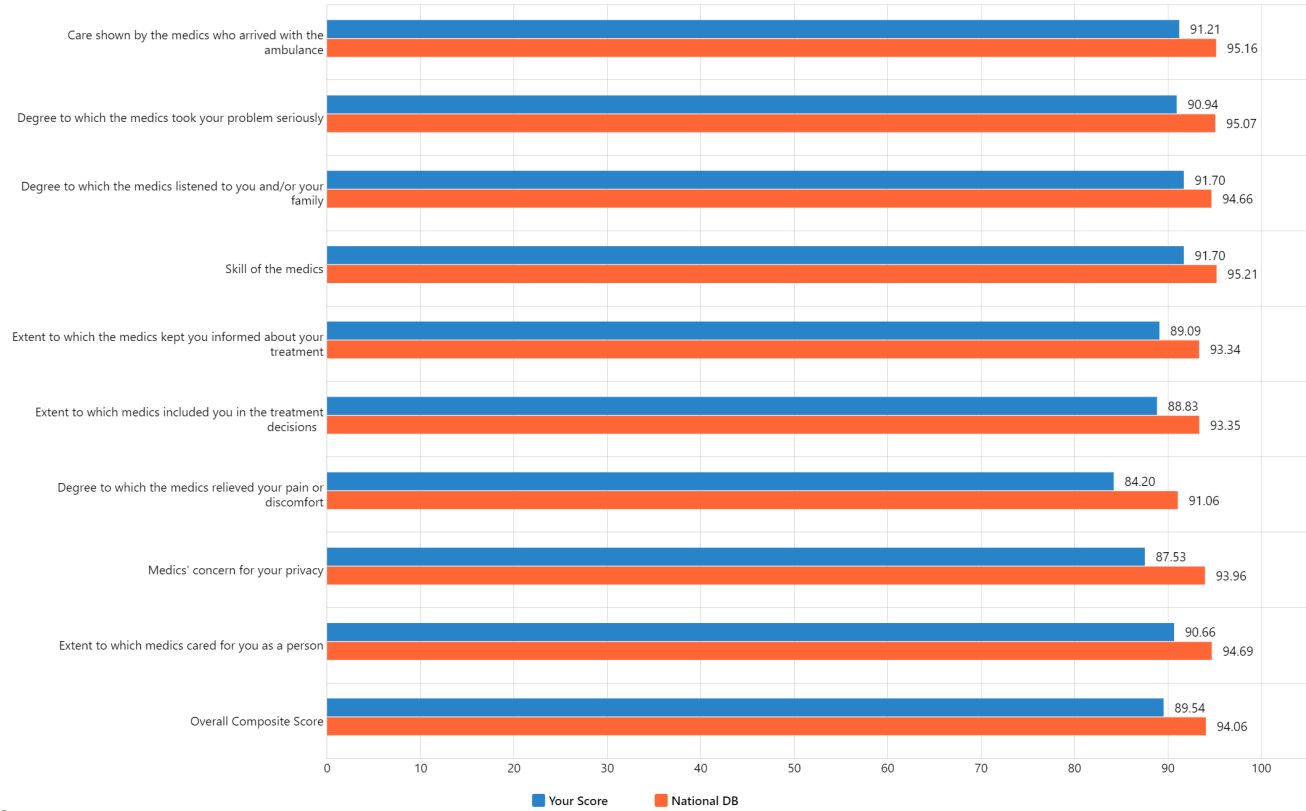
This report shows mean scores for each Ambulance survey item and the overall composite score. The first column shows your organization score with the national database score below it. The second column is the difference between your score and the database mean.





Medic Composite

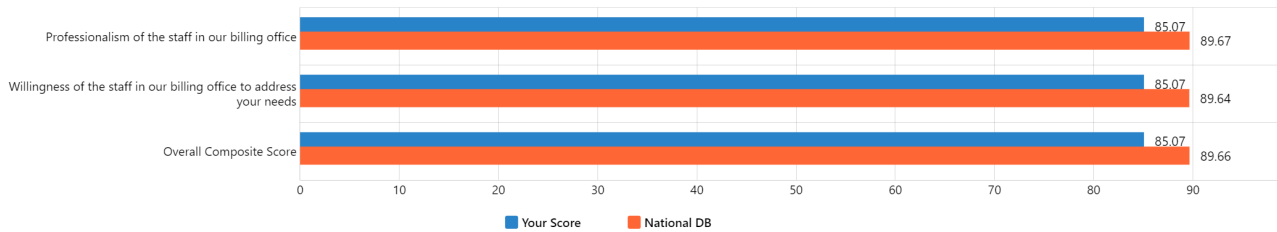
This report shows mean scores for each Medic survey item and the overall composite score. The first column shows your organization score with the national database score below it. The second column is the difference between your score and the database mean.





Billing Office Staff Composite

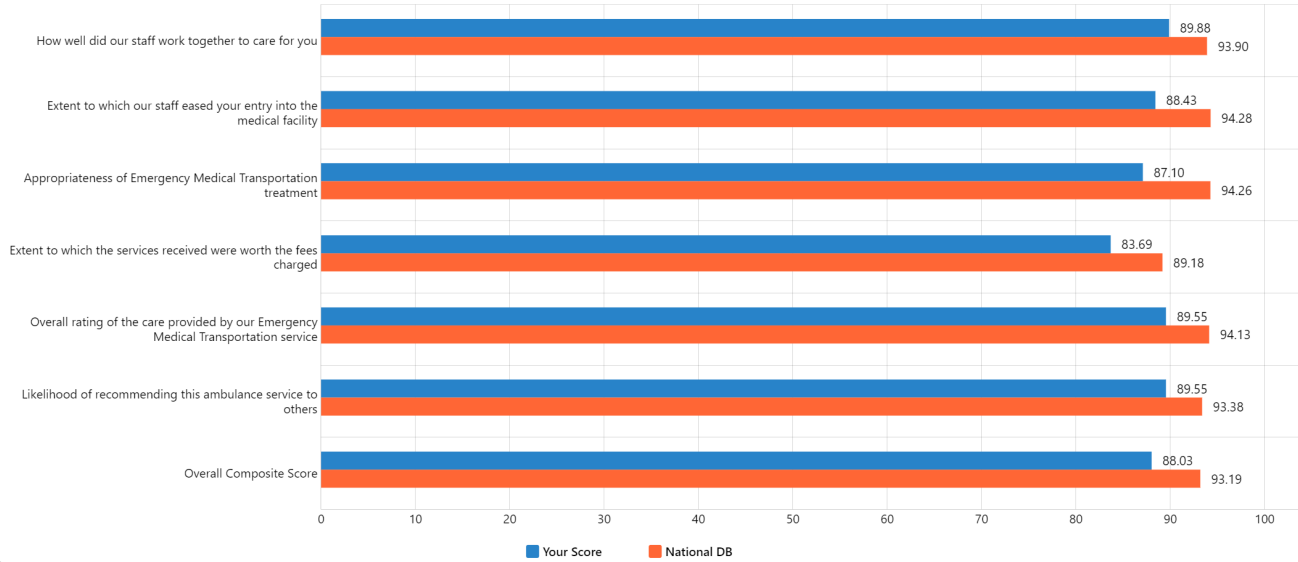
This report shows mean scores for each Billing Office Staff survey item and the overall composite score. The first column shows your organization score with the national database score below it. The second column is the difference between your score and the database mean.





Overall Experience Composite

This report shows mean scores for each Overall Experience survey item and the overall composite score. The first column shows your organization score with the national database score below it. The second column is the difference between your score and the database mean.





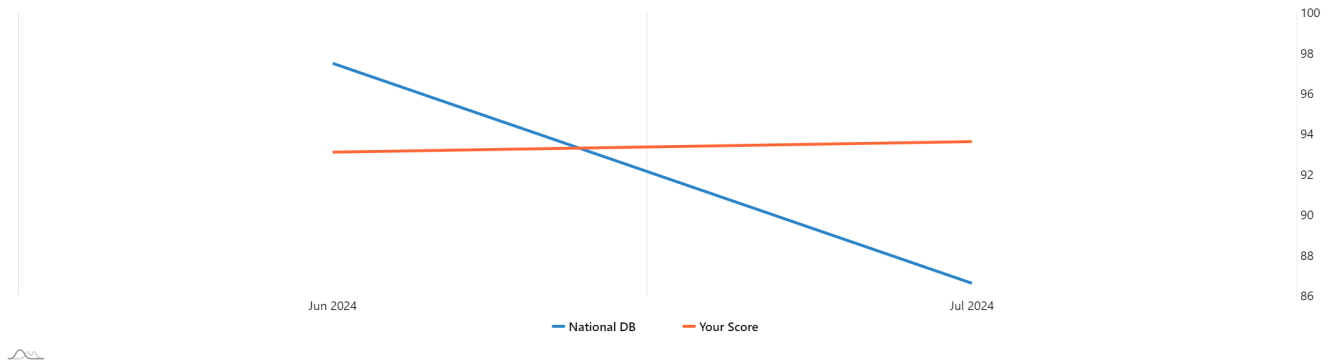
Greatest Increase and Decrease in Scores by Question

Increases	Current	Previous	(+/-)	National DB
Degree to which the medics listened to you and/or your family	91.70	75.00	+16.70	94.75
Professionalism of the staff in our billing office	85.07	75.00	+10.07	89.70
Willingness of the staff in our billing office to address your needs	85.07	75.00	+10.07	89.64
How well did our staff work together to care for you	89.88	87.50	+2.38	93.93
Extent to which the medics kept you informed about your treatment	89.09	87.50	+1.59	93.33

Decreases	Current	Previous	(+/-)	National DB
Comfort of the ride	83.62	100.00	-16.38	87.56
Extent to which the services received were worth the fees charged	83.69	100.00	-16.31	89.18
Degree to which the medics relieved your pain or discomfort	84.20	100.00	-15.80	91.09
Extent to which the ambulance arrived in a timely manner	86.39	100.00	-13.61	92.53
Appropriateness of Emergency Medical Transportation treatment	87.10	100.00	-12.90	94.21
Medics' concern for your privacy	87.53	100.00	-12.47	94.00
Extent to which our staff eased your entry into the medical facility	88.43	100.00	-11.57	94.26
Skill of the person driving the ambulance	88.79	100.00	-11.21	94.33
Extent to which medics included you in the treatment decisions (if applicable)	88.83	100.00	-11.17	93.27
Concern shown by the person you called for ambulance service	89.20	100.00	-10.80	93.63



Monthly Overall Survey Score





Monthly Breakdown

This report provides individual item scores by month, your overall organization monthly score, and the number of survey respondents.

	Jun 2024	Jul 2024
Helpfulness of the person you called for ambulance service	96.88	89.17
Concern shown by the person you called for ambulance service	92.86	88.09
Extent to which you were told what to do until the ambulance arrived	92.86	83.00
Extent to which the ambulance arrived in a timely manner	90.63	85.04
Cleanliness of the ambulance	100.00	89.29
Comfort of the ride	93.75	79.76
Skill of the person driving the ambulance	100.00	84.52
Care shown by the medics who arrived with the ambulance	100.00	89.32
Degree to which the medics took your problem seriously	100.00	88.93
Degree to which the medics listened to you and/or your family	100.00	89.85
Skill of the medics	100.00	89.85
Extent to which the medics kept you informed about your treatment	100.00	86.58
Extent to which medics included you in the treatment decisions (if applicable)	100.00	86.50
Degree to which the medics relieved your pain or discomfort	91.67	82.33
Medics' concern for your privacy	100.00	84.42
Extent to which medics cared for you as a person	100.00	88.50
Professionalism of the staff in our billing office	93.75	81.91
Willingness of the staff in our billing office to address your needs	93.75	81.91



	Jun 2024	Jul 2024
How well did our staff work together to care for you	95.83	88.50
Extent to which our staff eased your entry into the medical facility	100.00	85.27
Appropriateness of Emergency Medical Transportation treatment	91.67	85.91
Extent to which the services received were worth the fees charged	95.00	81.00
Overall rating of the care provided by our Emergency Medical Transportation service	100.00	87.04
Likelihood of recommending this ambulance service to others	100.00	87.04
Respondents	8	28
Overall Score	97.00	86.34



Top Box Comparisons

The Top Box Analysis displays the number of responses for the entire survey by question and rating. The Top Box itself shows the percentage of "Very Good" responses, the highest rating, for each question. Next to the company rating is the entire EMS DB rating for those same questions.

	Very Poor	Poor	Fair	Good	Very Good	Company % Very Good	National DB % Very Good
Overall Company Total	21	1	31	172	478	67%	76%

	Very Poor	Poor	Fair	Good	Very Good	Company % Very Good	National DB % Very Good
Medic	9	0	9	65	203	78%	81%
Degree to which the medics took your problem seriously	1	0	0	8	24	83%	85%
Medics' concern for your privacy	1	0	2	7	20	72%	81%
Degree to which the medics relieved your pain or discomfort	1	0	4	7	18	70%	75%
Care shown by the medics who arrived with the ambulance	1	0	0	8	25	86%	84%
Extent to which medics cared for you as a person	1	0	0	8	23	80%	85%
Skill of the medics	1	0	0	7	25	84%	84%
Extent to which medics included you in the treatment decisions (if applicable)	1	0	2	5	21	71%	79%
Degree to which the medics listened to you and/or your family	1	0	0	7	25	84%	84%
Extent to which the medics kept you informed about your treatment	1	0	1	8	22	79%	80%

	Very Poor	Poor	Fair	Good	Very Good	Company % Very Good	National DB % Very Good
Ambulance	1	0	10	35	74	76%	76%
Skill of the person driving the ambulance	0	0	2	9	18	76%	81%
Comfort of the ride	0	0	5	9	15	71%	67%
Extent to which the ambulance	1	0	2	10	20	79%	77%



	Very Poor	Poor	Fair	Good	Very Good	Company % Very Good	National DB % Very Good
arrived in a timely manner							
Cleanliness of the ambulance	0	0	1	7	21	79%	82%

	Very Poor	Poor	Fair	Good	Very Good	Company % Very Good	National DB % Very Good
Overall Experience	6	1	6	45	119	72%	79%
Likelihood of recommending this ambulance service to others	1	0	0	9	21	77%	82%
Overall rating of the care provided by our Emergency Medical Transportation service	1	0	1	7	22	77%	82%
Extent to which our staff eased your entry into the medical facility	1	0	1	7	19	71%	81%
Extent to which the services received were worth the fees charged	1	1	2	6	16	60%	70%
Appropriateness of Emergency Medical Transportation treatment	1	0	2	7	19	70%	81%
How well did our staff work together to care for you	1	0	0	9	22	79%	81%

	Very Poor	Poor	Fair	Good	Very Good	Company % Very Good	National DB % Very Good
Billing Office Staff	2	0	1	8	19	38%	66%
Professionalism of the staff in our billing office	1	0	0	5	9	38%	66%
Willingness of the staff in our billing office to address your needs	1	0	1	3	10	38%	66%

	Very Poor	Poor	Fair	Good	Very Good	Company % Very Good	National DB % Very Good
Dispatch	3	0	5	19	63	73%	77%
Concern shown by the person you called for ambulance	1	0	1	7	21	74%	78%



	Very Poor	Poor	Fair	Good	Very Good	Company % Very Good	National DB % Very Good
service							
Extent to which you were told what to do until the ambulance arrived	1	0	4	5	19	68%	76%
Helpfulness of the person you called for ambulance service	1	0	0	7	23	78%	79%



Question Analysis

This report shows your current score for the time period selected compared to the corresponding previous time period and the change between the two periods. The national DB score is included for reference

Dispatch Composite

	Client Score	Change	Last Period	Total Score
Helpfulness of the person you called for ambulance service	91.16	-8.84	100.00	93.93
Concern shown by the person you called for ambulance service	89.20	-10.80	100.00	93.64
Extent to which you were told what to do until the ambulance arrived	85.38	-2.12	87.50	92.39
Overall Composite Score	88.58	-7.25	95.83	93.32

Ambulance Composite

	Client Score	Change	Last Period	Total Score
Extent to which the ambulance arrived in a timely manner	86.39	-13.61	100.00	92.44
Cleanliness of the ambulance	92.24	-7.76	100.00	95.08
Comfort of the ride	83.62	-16.38	100.00	87.56
Skill of the person driving the ambulance	88.79	-11.21	100.00	94.32
Overall Composite Score	87.76	-12.24	100.00	92.35

Medic Composite

	Client Score	Change	Last Period	Total Score
Care shown by the medics who arrived with the ambulance	91.21	-8.79	100.00	95.16
Degree to which the medics took your problem seriously	90.94	-9.06	100.00	95.07
Degree to which the medics listened to you and/or your family	91.70	+16.70	75.00	94.66
Skill of the medics	91.70	-8.30	100.00	95.21
Extent to which the medics kept you informed about your treatment	89.09	+1.59	87.50	93.34
Extent to which medics included you in the treatment decisions (if applicable)	88.83	-11.17	100.00	93.35
Degree to which the medics relieved your pain or discomfort	84.20	-15.80	100.00	91.06
Medics' concern for your privacy	87.53	-12.47	100.00	93.96
Extent to which medics cared for you as a person	90.66	-9.34	100.00	94.69
Overall Composite Score	89.54	-6.29	95.83	94.06

Billing Office Staff Composite

	Client Score	Change	Last Period	Total Score
Professionalism of the staff in our billing office	85.07	+10.07	75.00	89.67



	Client Score	Change	Last Period	Total Score
Willingness of the staff in our billing office to address your needs	85.07	+10.07	75.00	89.64
Overall Composite Score	85.07	+10.07	75.00	89.66

Overall Experience Composite

	Client Score	Change	Last Period	Total Score
How well did our staff work together to care for you	89.88	+2.38	87.50	93.90
Extent to which our staff eased your entry into the medical facility	88.43	-11.57	100.00	94.28
Appropriateness of Emergency Medical Transportation treatment	87.10	-12.90	100.00	94.26
Extent to which the services received were worth the fees charged	83.69	-16.31	100.00	89.18
Overall rating of the care provided by our Emergency Medical Transportation service	89.55	-10.45	100.00	94.13
Likelihood of recommending this ambulance service to others	89.55	-10.45	100.00	93.38
Overall Composite Score	88.03	-9.89	97.92	93.19



Cumulative Comparisons

This section lists a synopsis of the information about your individual questions and overall scores over the entire lifetime of the dataset. The first column shows the company score and the second column details the total database score.

Medic	Your Score	Total DB
Degree to which the medics relieved your pain or discomfort	84.86	90.36
Extent to which medics cared for you as a person	90.87	94.00
Extent to which the medics kept you informed about your treatment	88.74	92.73
Degree to which the medics listened to you and/or your family	91.97	94.00
Degree to which the medics took your problem seriously	91.16	94.50
Medics' concern for your privacy	87.10	93.40
Extent to which medics included you in the treatment decisions (if applicable)	88.43	92.69
Skill of the medics	91.97	94.72
Care shown by the medics who arrived with the ambulance	91.44	94.57

Dispatch	Your Score	Total DB
Helpfulness of the person you called for ambulance service	91.41	93.37
Extent to which you were told what to do until the ambulance arrived	86.15	91.69
Concern shown by the person you called for ambulance service	89.32	93.10

Ambulance	Your Score	Total DB
Comfort of the ride	83.62	87.12
Cleanliness of the ambulance	92.24	94.66
Extent to which the ambulance arrived in a timely manner	86.32	91.87
Skill of the person driving the ambulance	88.79	93.85

Billing Office Staff	Your Score	Total DB
Professionalism of the staff in our billing office	85.07	89.22
Willingness of the staff in our billing office to address your needs	85.07	89.13

Overall Experience	Your Score	Total DB
Extent to which the services received were worth the fees charged	83.04	88.45
Overall rating of the care provided by our Emergency Medical Transportation service	89.20	93.51
How well did our staff work together to care for you	90.03	93.33
Extent to which our staff eased your entry into the medical facility	88.43	93.76
Likelihood of recommending this ambulance service to others	89.69	92.66
Appropriateness of Emergency Medical Transportation treatment	86.64	93.79



Benchmark Comparison By Question

	Your Score	Texas
Appropriateness of Emergency Medical Transportation treatment	87.10	94.15
Care shown by the medics who arrived with the ambulance	91.21	95.48
Cleanliness of the ambulance	92.24	96.10
Comfort of the ride	83.62	90.70
Concern shown by the person you called for ambulance service	89.20	94.11
Degree to which the medics listened to you and/or your family	91.70	95.04
Degree to which the medics relieved your pain or discomfort	84.20	90.96
Degree to which the medics took your problem seriously	90.94	95.33
Extent to which medics cared for you as a person	90.66	94.94
Extent to which medics included you in the treatment decisions (if applicable)	88.83	93.62
Extent to which our staff eased your entry into the medical facility	88.43	94.45
Extent to which the ambulance arrived in a timely manner	86.39	93.60
Extent to which the medics kept you informed about your treatment	89.09	93.99
Extent to which the services received were worth the fees charged	83.69	89.48
Extent to which you were told what to do until the ambulance arrived	85.38	93.53
Helpfulness of the person you called for ambulance service	91.16	94.64
How well did our staff work together to care for you	89.88	94.32
Likelihood of recommending this ambulance service to others	89.55	93.95
Medics' concern for your privacy	87.53	94.38
Overall rating of the care provided by our Emergency Medical Transportation service	89.55	94.43
Professionalism of the staff in our billing office	85.07	89.18
Skill of the medics	91.70	95.19
Skill of the person driving the ambulance	88.79	95.18
Willingness of the staff in our billing office to address your needs	85.07	88.67
Overall Score	88.37	93.56



Benchmark Comparison

This section of the report is based off your overall score for the YTD 12-month time period, compared to other benchmark compare groups. An aggregate rolling score is needed to provide stability to the overall score ranking for more meaningful comparisons to other benchmark groups. Each month, the last month in the 12 month period is dropped and the newest month is added. An organization must have a minimum of 100 surveys to be eligible for ranking.

	Your Company	National DB
NUMBER OF ORGANIZATIONS IN COMPARE GROUP		233
MINIMUM SCORE	87.50	1.00
MAXIMUM SCORE	100.00	100.00
MEAN SCORE	97.49	93.14
YOUR PERCENTILE		83rd
YOUR RANK		14

Minimum Score - This is the lowest score in the benchmark group.

Maximum Score - This is the highest score in the benchmark group.

Mean Score - This is where your mean score ranks against others in the compare group.

Your Percentile - This is the percentage of scores that fall below your mean score.

Your Rank - This is where your mean score ranks against others in the compare group.

OPERATIONS REPORT JUNE 2024

JUNE OPS SUMMARY

REESPONSES	INCIDENTS	LIGHTS & SIRENS RESPONSE		COMPLIANCE	Scheduled Unit Hours	Actual UH	Lost Unit Hours	HH:MM:SS <= Level 7	
		AVG Priority 1	AVG Priority 2		14700	13296.2		48:51:00	
4903	5753	8:06:50	8:45:36	<div style="border: 1px solid black; padding: 10px; text-align: center;"> <p>88%</p> <hr/> <p>GOAL</p> <hr/> <p>85%</p> </div>	Scheduled vs. Actual (1403.80)		666:24:02	6.78%	
2024 vs. 2023 61	2024 vs. 2023 765	GOAL <10:00	GOAL <15:00		CALL OFF			AVG AMBULANCES PER DAY/PEAK HOURS	AVG UHU SHIFT
3342	68%	9:45:06	12:37:52		55	22	24'S		
2024 vs. 2023 144		GOAL <15:00	GOAL <20:00	Call-Off Hours 701.72			0.33	0.20	
						PEAK		0.50	0.30

OPERATIONS REPORT JUNE 2024

EXECUTIVE SUMMARY:

We responded to over 4900 calls in June, that is a 2% increase in responses compared to June 23.

- June 1st marked the start of Hurricane Season. All departments reviewed their plans and started preparing for what is projected to be a busy hurricane season.
- Avg responses per day was 163.
- Avg transport per day 111.

OPERATIONS REPORT:

- The overall response compliance goal is 85%. For June our response compliance was 88%.

COMPLIANCE		
Month	2023	2024
June	88%	88%

- Avg response times remained within compliance and can be found below.

AVG RESPONSE TIMES			
Lights & Sirens		No Lights & Sirens	
P1	P2	P3	P4
≤10:00	≤15:00	≤15:00	≤20:00
8:06:50	8:45:36	9:45:06	12:37:52

Response timer starts at the exact moment the 9-1-1 call taker in Control answers the phone. The response timer stops when the first qualified ESD11 medic unit arrives on scene. The timer does not reset if the call is reassigned to another medic unit. The timer does not stop when fire department apparatus or EMS Supervisor arrives on scene

- Our medic crews responded to **4903** calls.
- This was a 2% increase compared to June 2023.
- Compared to the previous month responses decreased by about 5%.

OPERATIONS REPORT JUNE 2024

RESPONSES				
Month	2023	2024	DIFF	%
June	4842	4903	61	2%
COMPARED TO PREVIOUS MONTH				
May/June	5152	4903	-249	-5%

- Our crews transported **3338** patients to the hospital.
- This was **4%** over the previous year or an average of 111 transports per day.
- Transports decreased by **3%** compared to the previous month.

TRANSPORTS				
Month	2023	2024	Diff	% Diff
June	3198	3338	140	4%
COMPARED TO PREVIOUS MONTH				
May/June	3437	3338	-99	-3%

OPERATIONS REPORT JUNE 2024

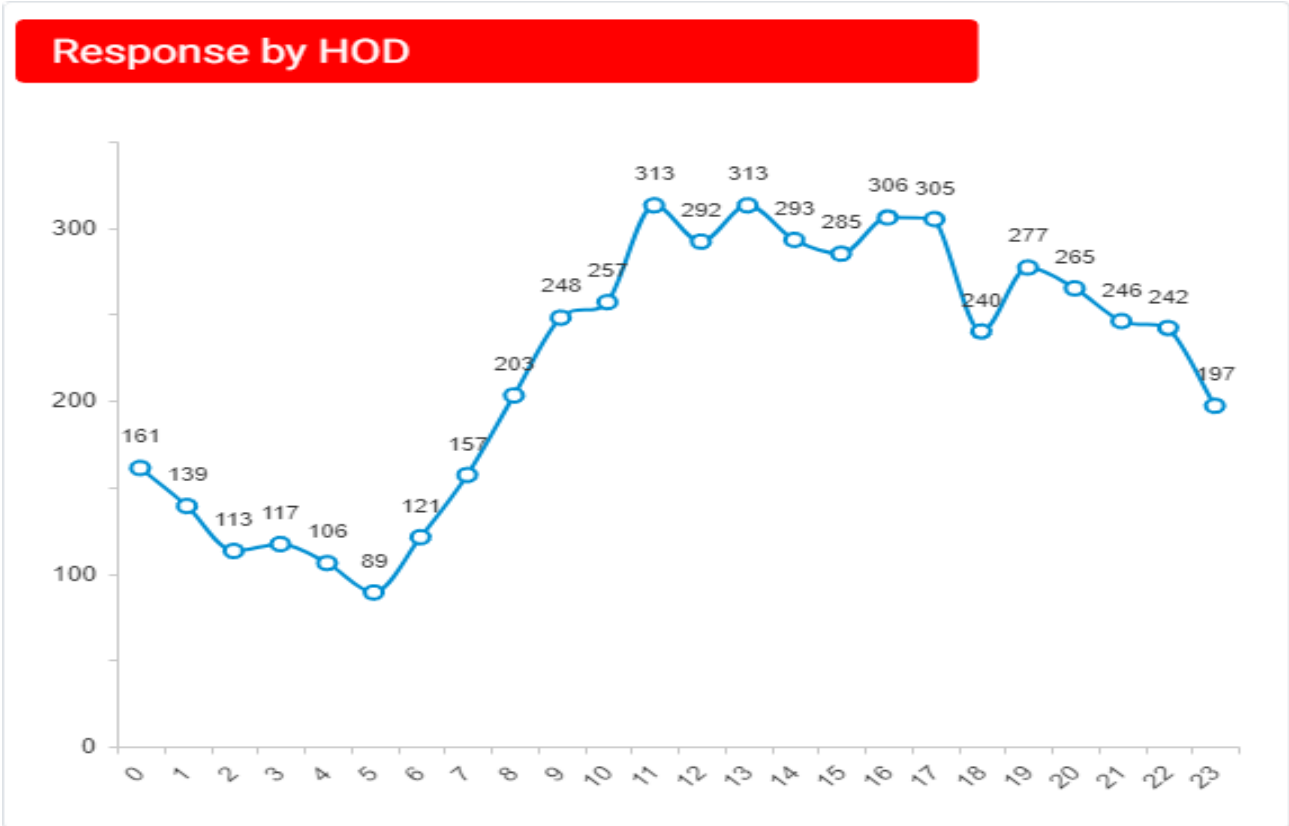


Figure 1 Responses by Time Of Day (TOD)

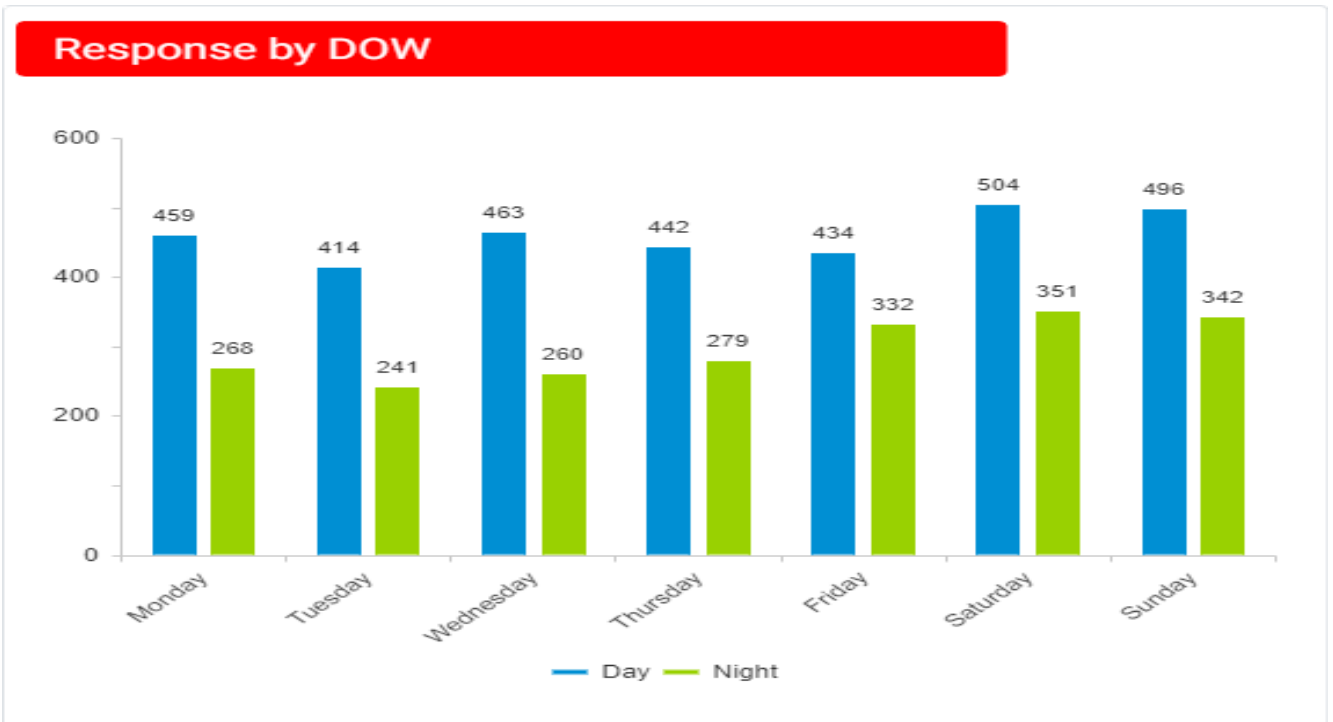


Figure 2 Responses by Day Of Week (DOW)

OPERATIONS REPORT JUNE 2024

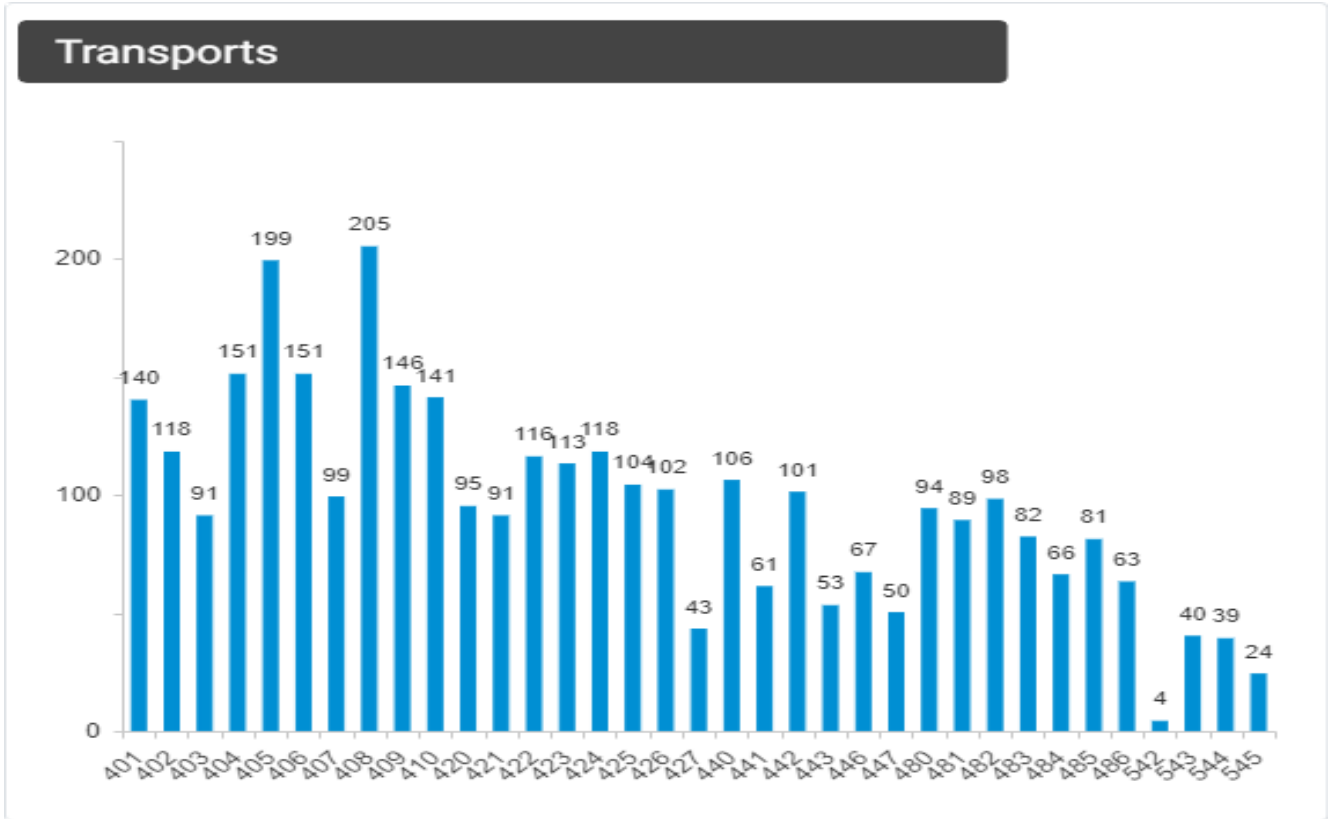


Figure 3 Transports by Unit

24-Hour Units- 401-410

12-Hour Units- 422, 423, 424, 425

14-Hour Units- 420, 421, 426, 427

Peak Demand- 440-447

Night Units – 480-486

14-Hour BLS – 542, 543, 544, 545

Average of Unit Depart Scene to At Hospital ▼

00:17:20

OPERATIONS REPORT JUNE 2024

Monthly view of % at level 0-7

Level	Mins at Level	% of Month
0	0:00	0
1	0	0
2	0	0
3	0	0
4	00:04:00	0.01%
5	130:00	0.30%
6	858:00	1.99%
7	1939:00	4.49%
TOTALS	2931:00	6.78%

OPERATIONS REPORT JUNE 2024

STAFFING:

- We scheduled 14700 Ambulance Hours for the month
- 701.72 hours were lost to 55 call-offs.
- Call-off's (including bereavement) accounted for 31% of all leave types with illness being the biggest reason for call off.
- PTO use accounted for 56% of all leave types.
- 13296.2 of actual Unit Hours were utilized for June.
- Average of 22 ambulances during peak demand and 16 ambulances overnight.

SCHEDULED AMBU HRS ACTUAL HRS CALL OFFS CO HRS				
Month	Scheduled UHU	Actual UH	Call Offs	Call off Hours
June	14700	13296.2	55	701.72

Leave Type	Count of Type	%	Leave Hours
Bereavement	1	0.56%	12
Call Off	2	1.12%	24
Call Off-Family Emergency	11	6.15%	113.5
Call Off-Illness	23	12.85%	290.97
Call Off-Non work related injury	3	1.68%	64.5
Call Off-Personal	16	8.94%	208.75
Jury Duty	2	1.12%	24
Leave	5	2.79%	60
PTO	100	55.87%	1616.5
Shift Give Away	8	4.47%	98
Work Comp	8	4.47%	136
Grand Total	179	100.00%	2648.22

OPERATIONS REPORT JUNE 2024

THIS PAGE INTENTIONALLY LEFT BLANK

OPERATIONS REPORT JUNE 2024

COMPLIANCE			RESPONSES (DISPATCHED & ENROUTE)				INCIDENT CREATED				RESPONSE TIMES (AVG)				SHIFT UHU'S (AVG)		TRANSPORTS				TRANSPORT UHU'S (AVG)		SCHEDULED AMBU HRS ACTUAL HRS CALL OFFS CO HRS LOST UNIT HRS									
Month	2023	2024	Month	RESP 23	RESP 24	RESP Diff	% Diff	INCI 23	INCI 24	INCI DIFF	DIFF%	P1	P2	P3	P4	UHU (24s)	UHU (PEAK)	Month	2023	Transports 2024	Trans Diff	Diff Transport %	Transport %	UHU (24s)	UHU (PEAK)	Month	Scheduled UHU	Actual UH	Call Offs	Call off Hours	Lost Unit Hour	Avg Ambulance/hour (PEAK)
Jun	88%	88%	Jun															Jun								Jun						
1-Jun	84%	83%	1-Jun	146	179	33	23%	155	214	59	38%	9:12:00	9:36:00	10:37:00	11:54:00	0.37	0.52	1-Jun	98	121	23	23%	68%	0.22	0.33	1-Jun	472	448	1	12	3:24:48	22
2-Jun	89%	90%	2-Jun	151	152	1	1%	155	175	20	13%	7:58:00	7:12:00	9:49:00	11:41:00	0.26	0.45	2-Jun	99	98	-1	-1%	64%	0.16	0.29	2-Jun	476	452.2	3	23.5	22:47:34	23
3-Jun	86%	89%	3-Jun	157	175	18	11%	165	204	39	24%	7:23:00	8:50:00	10:17:00	12:31:00	0.31	0.48	3-Jun	111	121	10	9%	69%	0.20	0.28	3-Jun	506	503	0	0	8:40:41	25
4-Jun	86%	89%	4-Jun	151	155	4	3%	153	174	21	14%	8:22:00	9:21:00	8:34:00	11:21:00	0.33	0.51	4-Jun	104	107	3	3%	69%	0.20	0.31	4-Jun	486	474	0	0	23:19:43	24
5-Jun	90%	80%	5-Jun	165	169	4	2%	169	198	29	17%	9:16:00	9:02:00	14:02:00	14:52:00	0.37	0.51	5-Jun	113	118	5	4%	70%	0.21	0.29	5-Jun	478	447.5	2	24	19:06:59	22
6-Jun	86%	78%	6-Jun	154	182	28	18%	161	211	50	31%	8:51:00	10:09:00	8:33:00	15:51:00	0.38	0.507	6-Jun	106	113	7	7%	62%	0.23	0.28	6-Jun	504	463	5	46	26:12:02	23
7-Jun	84%	93%	7-Jun	158	172	14	9%	159	199	40	25%	7:45:00	8:15:00	10:20:00	12:08:00	0.29	0.465	7-Jun	112	107	-5	-4%	62%	0.19	0.25	7-Jun	516	463	1	12	31:52:39	23
8-Jun	81%	83%	8-Jun	172	148	-24	-14%	181	186	5	3%	8:47:00	8:58:00	13:04:00	14:11:00	0.40	0.506	8-Jun	118	107	-11	-9%	72%	0.24	0.33	8-Jun	472	397.5	2	23	35:07:18	20
9-Jun	94%	88%	9-Jun	173	167	-6	-3%	176	192	16	9%	8:16:00	8:18:00	8:54:00	13:10:00	0.34	0.437	9-Jun	108	104	-4	-4%	62%	0.20	0.26	9-Jun	476	452	1	12	20:23:00	23
10-Jun	85%	87%	10-Jun	168	160	-8	-5%	178	185	7	4%	7:35:00	8:42:00	9:43:00	10:54:00	0.25	0.433	10-Jun	107	114	7	7%	71%	0.17	0.27	10-Jun	506	506	2	27	14:09:21	25
11-Jun	87%	93%	11-Jun	162	165	3	2%	167	204	37	22%	7:16:00	8:01:00	8:40:00	8:26:00	0.26	0.521	11-Jun	105	114	9	9%	69%	0.17	0.33	11-Jun	486	446.5	3	49.5	11:27:07	22
12-Jun	87%	83%	12-Jun	165	152	-13	-8%	168	177	9	5%	7:59:00	9:41:00	9:59:00	15:37:00	0.35	0.4917	12-Jun	110	103	-7	-6%	68%	0.20	0.30	12-Jun	478	438	3	40.5	10:43:32	22
13-Jun	87%	95%	13-Jun	154	153	-1	-1%	160	186	26	16%	7:28:00	9:05:00	8:18:00	10:55:00	0.33	0.43	13-Jun	104	101	-3	-3%	66%	0.18	0.26	13-Jun	504	455	5	64	24:08:43	23
14-Jun	89%	91%	14-Jun	150	174	24	16%	154	204	50	32%	8:06:00	8:21:00	9:03:00	12:18:00	0.30	0.51	14-Jun	107	128	21	20%	74%	0.19	0.33	14-Jun	516	501.5	2	31.5	27:11:15	25
15-Jun	91%	95%	15-Jun	152	147	-5	-3%	155	167	12	8%	7:26:00	7:53:00	9:11:00	10:39:00	0.25	0.48	15-Jun	95	98	3	3%	67%	0.17	0.28	15-Jun	472	434	1	12	18:37:44	22
16-Jun	85%	83%	16-Jun	147	159	12	8%	152	190	38	25%	8:55:00	9:14:00	13:46:00	12:56:00	0.42	0.51	16-Jun	93	112	19	20%	70%	0.25	0.31	16-Jun	476	410.5	2	27	46:16:51	21
17-Jun	83%	87%	17-Jun	166	165	-1	-1%	171	200	29	17%	8:29:00	8:58:00	7:24:00	14:55:00	0.39	0.52	17-Jun	107	116	9	8%	70%	0.25	0.31	17-Jun	506	457.5	1	11.97	12:35:31	23
18-Jun	91%	90%	18-Jun	161	167	6	4%	166	189	23	14%	7:26:00	7:57:00	9:31:00	11:13:00	0.31	0.52	18-Jun	95	113	18	19%	68%	0.20	0.33	18-Jun	486	439.5	2	24	28:11:18	22
19-Jun	90%	90%	19-Jun	166	151	-15	-9%	171	181	10	6%	8:25:00	8:38:00	8:14:00	13:23:00	0.29	0.44	19-Jun	116	111	-5	-4%	74%	0.18	0.28	19-Jun	478	442.5	3	46.75	29:37:12	22
20-Jun	91%	84%	20-Jun	152	175	23	15%	155	194	39	25%	8:13:00	8:36:00	12:48:00	13:18:00	0.38	0.56	20-Jun	103	126	23	22%	72%	0.25	0.35	20-Jun	504	464	3	38	33:47:21	23
21-Jun	80%	89%	21-Jun	189	175	-14	-7%	196	204	8	4%	8:09:00	8:17:00	9:46:00	12:12:00	0.32	0.48	21-Jun	121	109	-12	-10%	62%	0.19	0.28	21-Jun	516	426	2	26	12:01:33	21
22-Jun	83%	84%	22-Jun	204	155	-49	-24%	211	184	-27	-13%	8:15:00	9:05:00	9:55:00	12:26:00	0.31	0.52	22-Jun	127	97	-30	-24%	63%	0.18	0.32	22-Jun	472	403	0	0	25:04:40	20
23-Jun	84%	93%	23-Jun	197	123	-74	-38%	201	142	-59	-29%	7:08:00	9:11:00	8:53:00	11:29:00	0.26	0.43	23-Jun	131	89	-42	-32%	72%	0.19	0.29	23-Jun	476	360.5	3	50	18:46:08	18
24-Jun	91%	89%	24-Jun	163	171	8	5%	170	201	31	18%	8:08:00	8:41:00	8:17:00	11:00:00	0.34	0.51	24-Jun	103	112	9	9%	65%	0.19	0.29	24-Jun	506	478	1	12	16:01:14	24
25-Jun	91%	88%	25-Jun	151	146	-5	-3%	152	163	11	7%	8:11:00	9:04:00	9:13:00	12:39:00	0.33	0.53	25-Jun	94	105	11	12%	72%	0.18	0.32	25-Jun	486	212.5	2	26	31:40:49	11
26-Jun	87%	84%	26-Jun	150	183	33	22%	157	217	60	38%	8:53:00	8:32:00	9:13:00	16:32:00	0.42	0.55	26-Jun	95	138	43	45%	75%	0.26	0.33	26-Jun	478	474	1	12	32:22:50	24
27-Jun	88%	86%	27-Jun	177	168	-9	-5%	179	198	19	11%	8:19:00	10:25:00	8:35:00	14:00:00	0.34	0.58	27-Jun	125	114	-11	-9%	68%	0.19	0.33	27-Jun	504	454	2	26	15:18:36	23
28-Jun	97%	92%	28-Jun	133	177	44	33%	135	208	73	54%	7:47:00	8:41:00	8:19:00	12:37:00	0.37	0.51	28-Jun	89	118	29	33%	67%	0.23	0.31	28-Jun	516	490	0	0	11:54:50	25
29-Jun	92%	88%	29-Jun	162	181	19	12%	169	226	57	34%	7:52:00	8:16:00	11:13:00	13:31:00	0.36	0.53	29-Jun	103	121	18	17%	67%	0.21	0.34	29-Jun	472	448.5	1	11.5	36:07:58	22
30-Jun	93%	94%	30-Jun	146	157	11	8%	147	180	33	22%	7:35:00	7:49:00	8:22:00	10:17:00	0.27	0.42	30-Jun	99	107	8	8%	68%	0.18	0.27	30-Jun	476	454.5	1	13.5	19:24:45	23
Grand Total	88%	88%	Grand Total	4842	4903	61	2%	4988	5753	765	16%	8:06:50	8:45:36	9:45:06	12:37:52	0.33	0.50	Grand Total	3198	3342	144	5%	68%	0.20	0.30	Grand Total	14700	13296.2	55	701.72	666:24:02	22

DEFINITIONS:

Compliance – % that response times were met. Our response time goal is 85%. This is measured starting at the time the dispatch center receives a call for service, the timer stops when the first ESD11 ambulance arrives on-scene.

Calls for Service – This is the number of ambulance responses (unit status is equal to dispatched & enroute). Supervisor responses do not count towards responses.

AVG Response Time-

- Emergent Response:** P1 Goal = 10 mins or less
- Urgent Response:** P2 Goal = 15 mins or less
- Non-Urgent Response:** P3 Goal = 15 mins or less
- Non-Urgent Response:** P4 Goal = 20 mins or less

AVG Shift UHU- Utilization of resource during the shift, this includes responses, transports, and post moves.

Transport- Number of responses that resulted in an ambulance transporting a patient to a medical facility.

AVG Transport UHU- % of ambulance utilization to transport a patient.

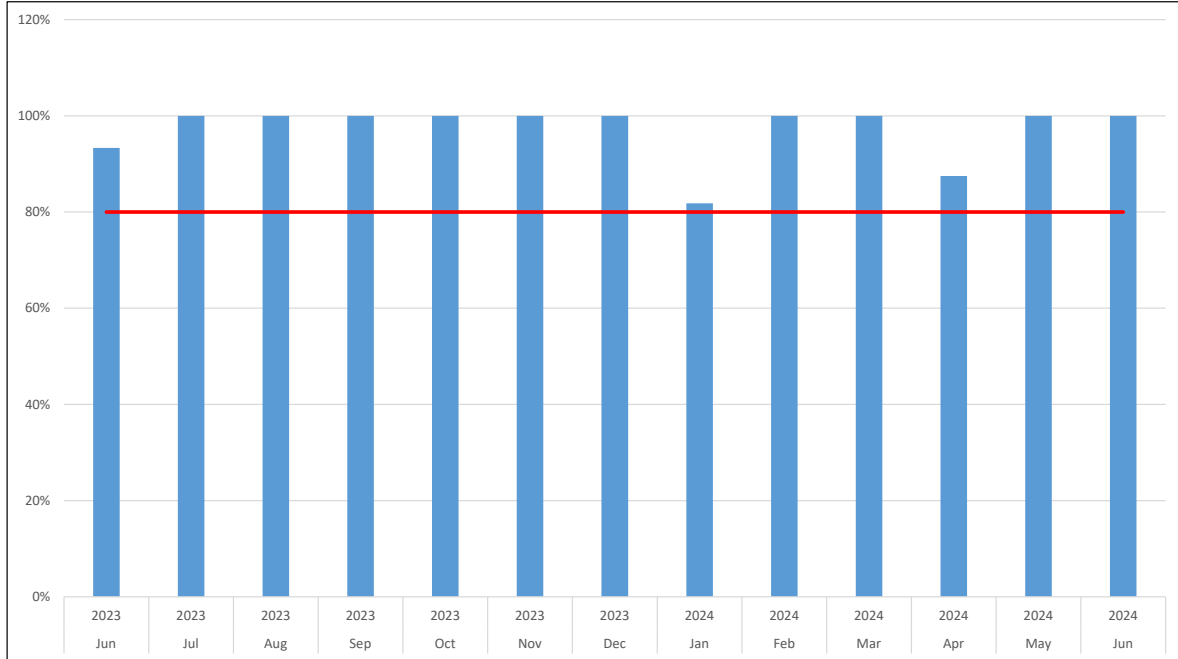
Scheduled UHU- Amount of Unit Hours scheduled.

Actual UH- Actual number of Unit Hours utilized.

Call Off's- Count of employee call-offs

Call Off Hours – Number of hours 'lost' due to call-off's

12-LEAD ACQUISITION LESS THAN 10 MINUTES FOR PATIENTS SUSPECTED OF STEMI



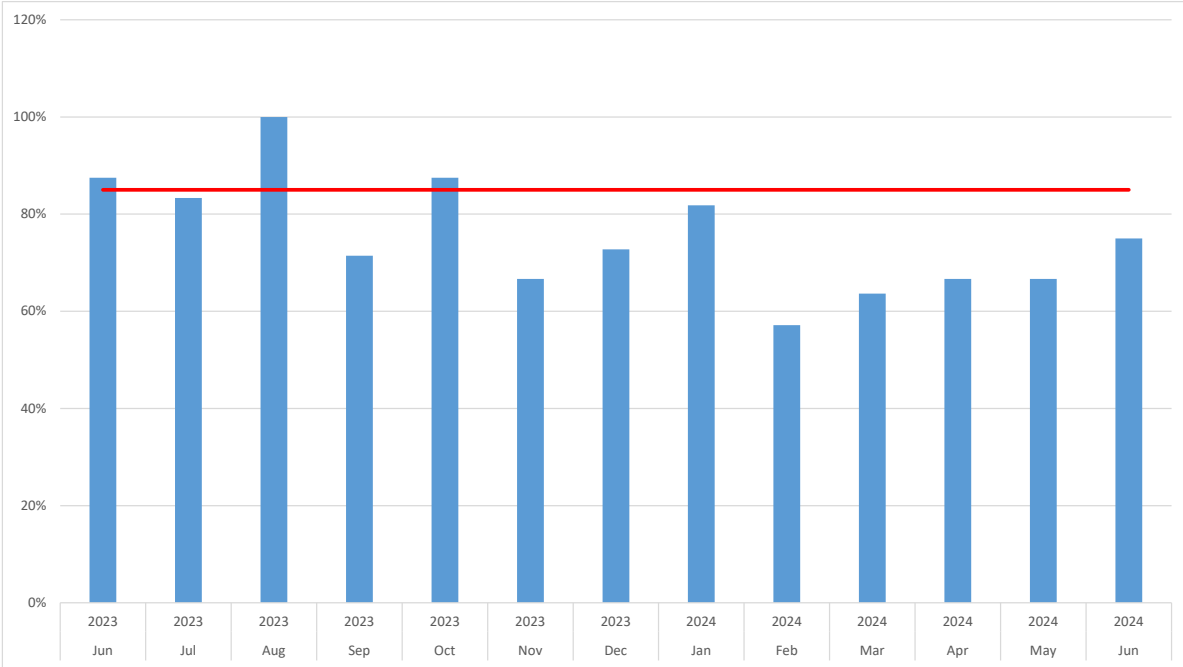
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	14	7	6	6	7	9	9	9	11	7	7	6	4
Denominator:	15	7	6	6	7	9	9	11	11	7	8	6	4
Percentage:	93%	100%	100%	100%	100%	100%	100%	82%	100%	100%	88%	100%	100%
Goal	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%

Numerator: 12-lead acquired less than (or equal to) 10 minutes from Patient Contact time
 Obtained by CQI review PCR, documented times, with Zoll data confirmation

Denominator: Includes patients that ESD11 provider suspected STEMI
 Documentation includes Provider Impression of STEMI, OR STEMI Activation documented

Exclusions: Patients without initial complaint of chest pain, shortness of breath, or abdominal pain
 STEMI Transfers

APPROPRIATE 12-LEAD INTERPRETATION FOR PATIENTS SUSPECTED OF STEMI



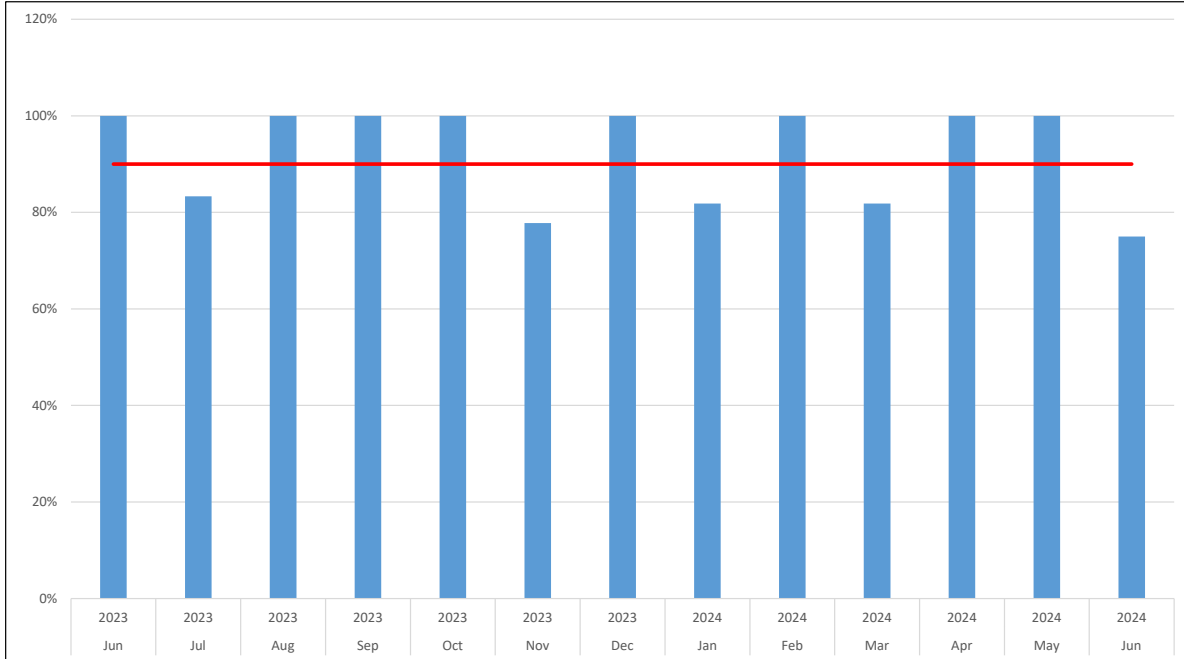
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	7	5	6	5	7	6	8	9	4	7	6	6	3
Denominator:	8	6	6	7	8	9	11	11	7	11	9	9	4
Percentage:	88%	83%	100%	71%	88%	67%	73%	82%	57%	64%	67%	67%	75%
Goal	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

OF 12-LEADS CORRECTLY INTERPRETED BY THE ON-SCENE PROVIDER
Numerator:
 Obtained by analysis of 12-lead by Medical Director

Denominator:
 Includes patients that ESD11 provider suspected STEMI
 Documentation includes Provider Impression of STEMI, OR STEMI Activation documented

Exclusions: STEMI transfers

ASPIRIN ADMINISTRATION FOR PATIENTS SUSPECTED OF STEMI



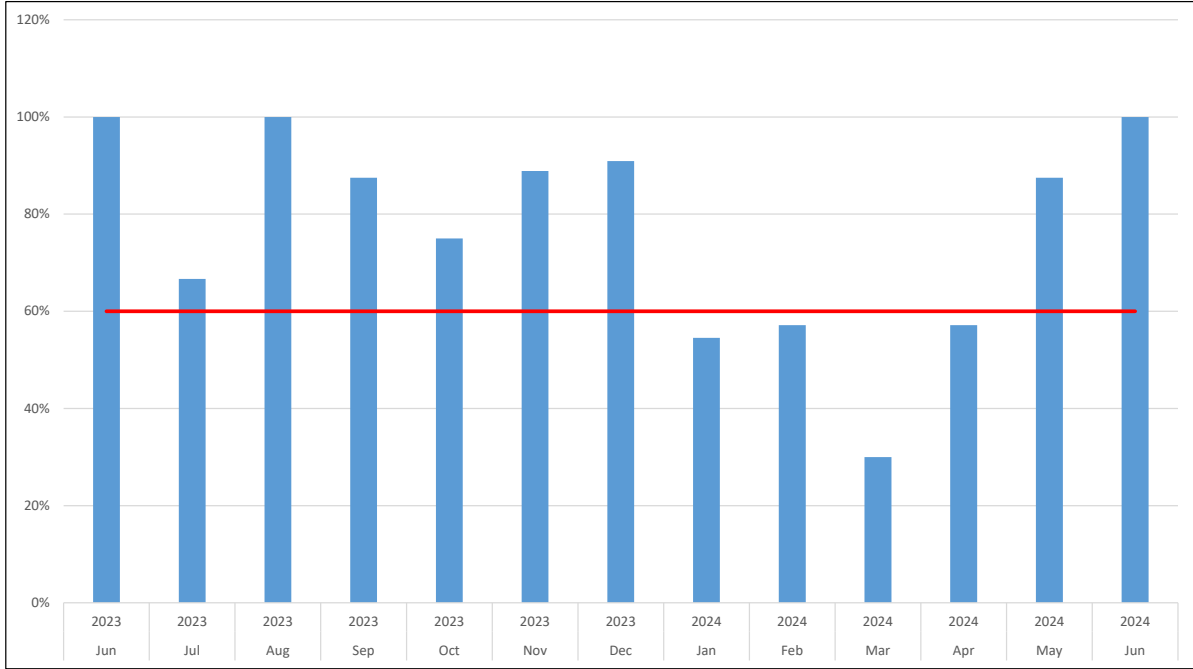
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	9	5	6	8	12	7	11	9	7	9	9	11	3
Denominator:	9	6	6	8	12	9	11	11	7	11	9	11	4
Percentage:	100%	83%	100%	100%	100%	78%	100%	82%	100%	82%	100%	100%	75%
Goal	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

Numerator: Patients that received 324mg ASA PTA self-administered, as directed by ESD11 calltaker, or by
Obtained by CQI review of interventions and narrative

Denominator: Includes patients that ESD11 provider suspected STEMI
Documentation includes Provider Impression of STEMI, OR STEMI Activation documented

Exclusions: *Patients less than 18 years of age *Post Rosc
*Allergy/Sensitivity to Aspirin

SCENE TIME LESS THAN 15 MINUTES FOR PATIENTS SUSPECTED OF STEMI



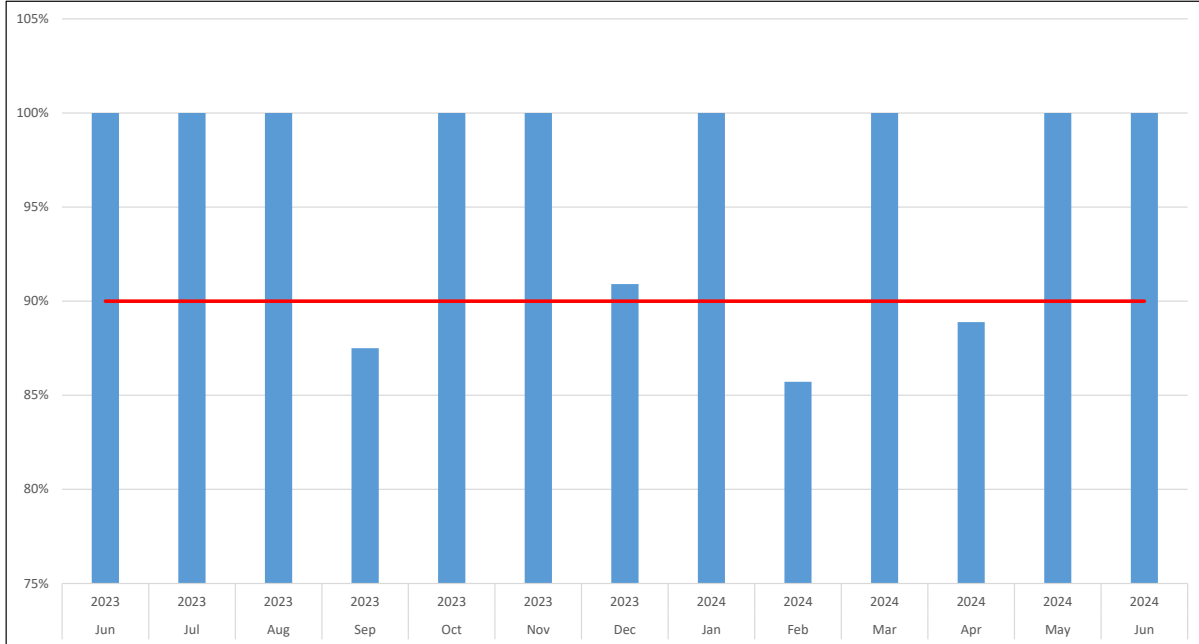
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	8	4	6	7	9	8	10	6	4	3	4	7	3
Denominator:	8	6	6	8	12	9	11	11	7	10	7	8	3
Percentage:	100%	67%	100%	88%	75%	89%	91%	55%	57%	30%	57%	88%	100%
Goal:	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%

Scene time less than (or equal) to 15 minutes. Calculated from 'Patient Contact' to 'Transport'
 Numerator:
 Obtained by CQI review and documented time.

Includes patients that ESD11 provider suspected STEMI
 Denominator:
 Documentation includes Provider Impression of STEMI, OR STEMI Activation documented

Exclusions:
 Patients without initial complaint of chest pain, shortness of breath, or abdominal pain
 On-scene Cardiac Arrest

ADVANCED HOSPITAL NOTIFICATION FOR PATIENTS SUSPECTED OF STEMI



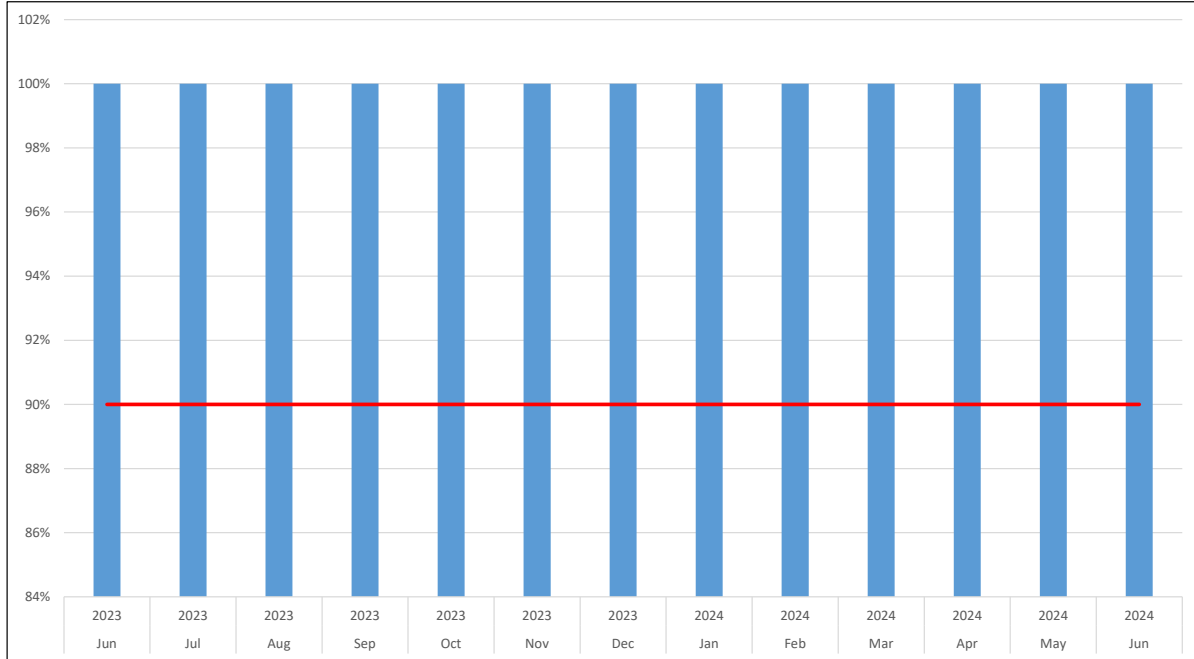
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	9	6	6	7	12	9	10	11	6	12	8	11	5
Denominator:	9	6	6	8	12	9	11	11	7	12	9	11	5
Percentage:	100%	100%	100%	88%	100%	100%	91%	100%	86%	100%	89%	100%	100%
Goal:	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

Numerator: Advanced notification documented (intervention, narrative, otherwise)
 Obtained by CQI review of PCR

Denominator: Includes patients that ESD11 provider suspected STEMI
 Documentation includes Provider Impression of STEMI, OR STEMI Activation documented

Exclusions: None

TRANSPORT TO APPROPRIATE DESTINATION FOR PATIENTS SUSPECTED OF STEMI



Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	9	6	6	8	12	9	11	11	7	12	9	11	5
Denominator:	9	6	6	8	12	9	11	11	7	12	9	11	5
Percentage:	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Goal:	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

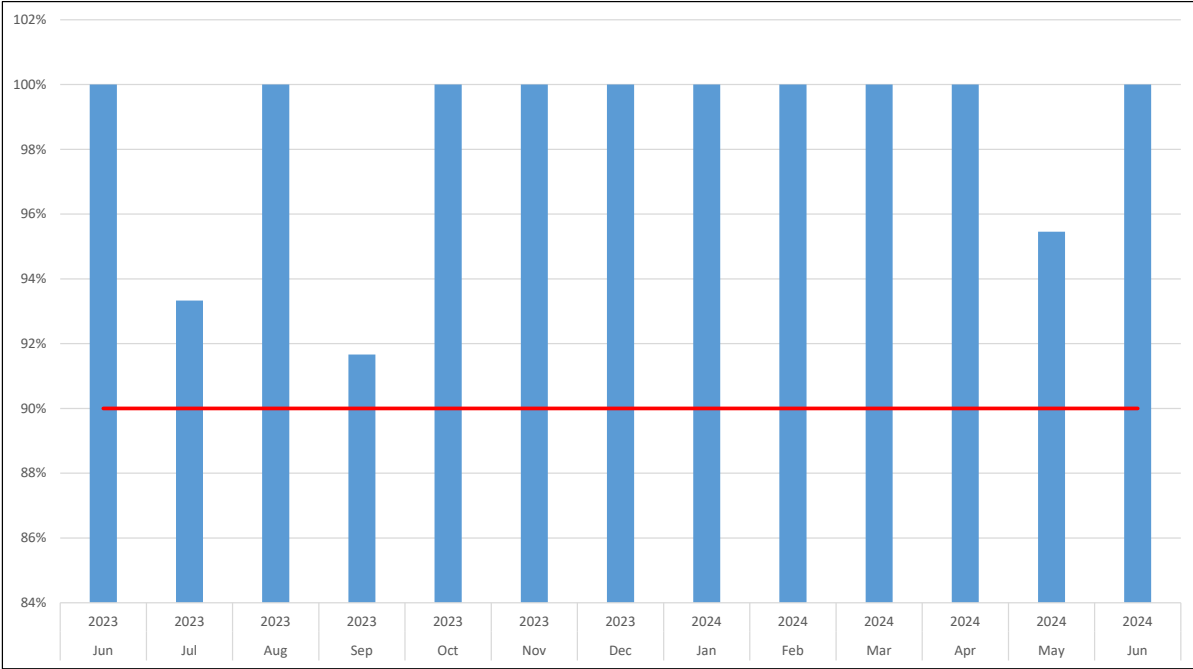
Numerator: Patients that were transported to a PCI center
 Obtained by CQI review and compared to CG-29 Destination Determination Grid

Denominator: Includes patients that ESD11 provider suspected STEMI
 Documentation includes Provider Impression of STEMI, OR STEMI Activation documented

Exclusions: None

STROKE-01 (LAMS > 3 only)

GLUCOSES VERIFIED FOR PATIENTS SUSPECTED OF STROKE



Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	11	14	19	11	16	14	16	18	21	13	18	21	17
Denominator:	11	15	19	12	16	14	16	18	21	13	18	22	17
Percentage:	100%	93%	100%	92%	100%	100%	100%	100%	100%	100%	100%	95%	100%
Goal:	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

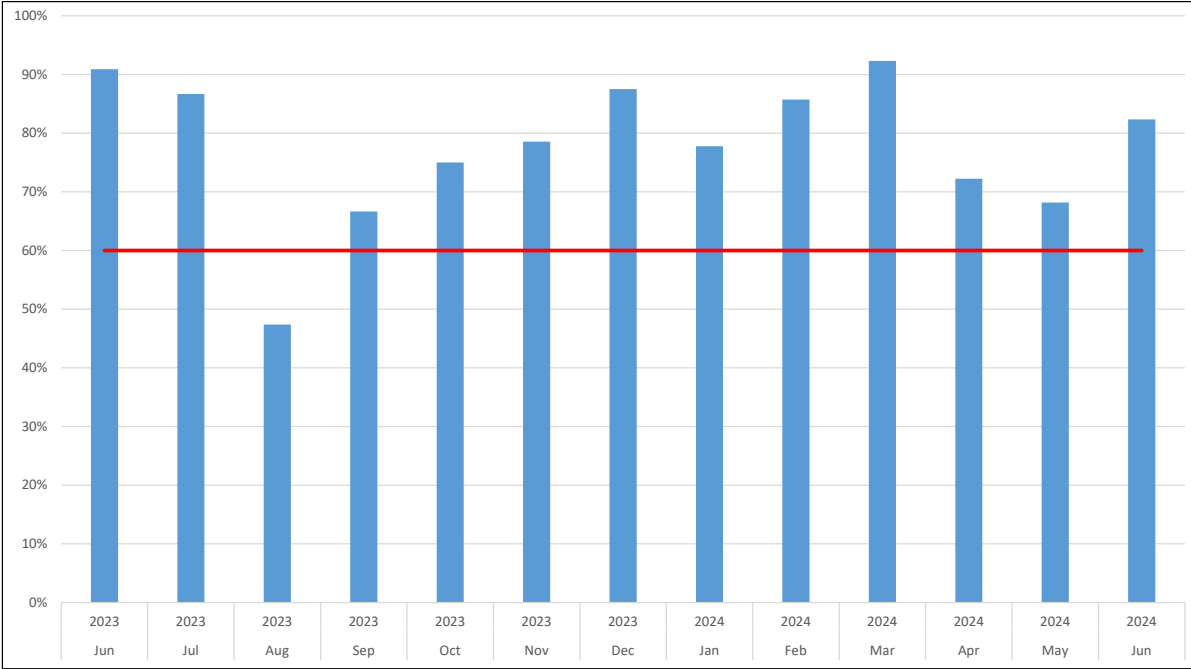
Glucose documented within PCR
Numerator:
 Obtained by CQI review PCR

Includes patients that ESD11 provider suspected Stroke
Denominator:
 Documentation includes Provider Impression of "Neuro - Stroke, CVA, TIA, or Stroke"
 Activation documented

Exclusions: Interfacility transfer

STROKE-02 (LAMS > 3 only)

SCENE TIME LESS THAN 15 MINUTES FOR PATIENTS SUSPECTED OF STROKE



Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	10	13	9	8	12	11	14	14	18	12	13	15	14
Denominator:	11	15	19	12	16	14	16	18	21	13	18	22	17
Percentage:	91%	87%	47%	67%	75%	79%	88%	78%	86%	92%	72%	68%	82%
Goal:	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%

Numerator: Scene time less than (or equal) to 15 minutes. Calculated from 'Patient Contact' to 'Transport'

Obtained by CQI review and documented time. Justification is subjective determination by CQI reviewer

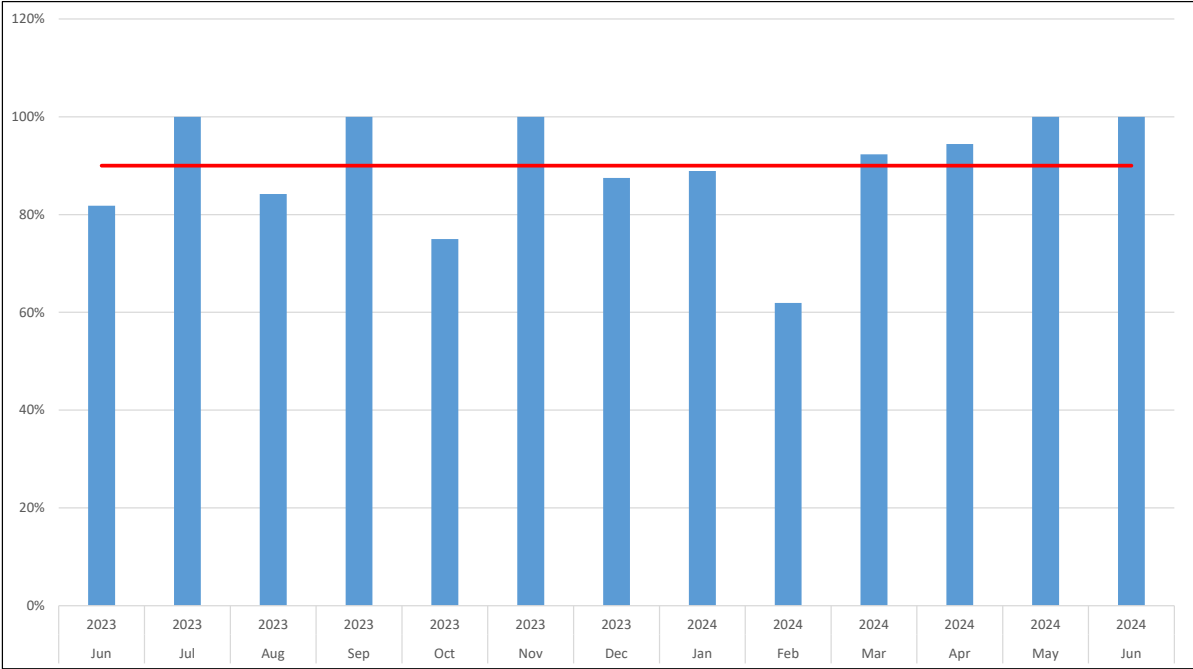
Denominator: Includes patients that ESD11 provider suspected stroke

Documentation includes Provider Impression of "Neuro - Stroke, CVA, TIA, OR Stroke" or Activation documented

Exclusions: Interfacility transfer

STROKE-03 (LAMS > 3 only)

ADVANCE HOSPITAL NOTIFICATION FOR PATIENTS SUSPECTED OF STROKE



Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	9	15	16	12	12	14	14	16	13	12	17	22	17
Denominator:	11	15	19	12	16	14	16	18	21	13	18	22	17
Percentage:	82%	100%	84%	100%	75%	100%	88%	89%	62%	92%	94%	100%	100%
Goal:	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

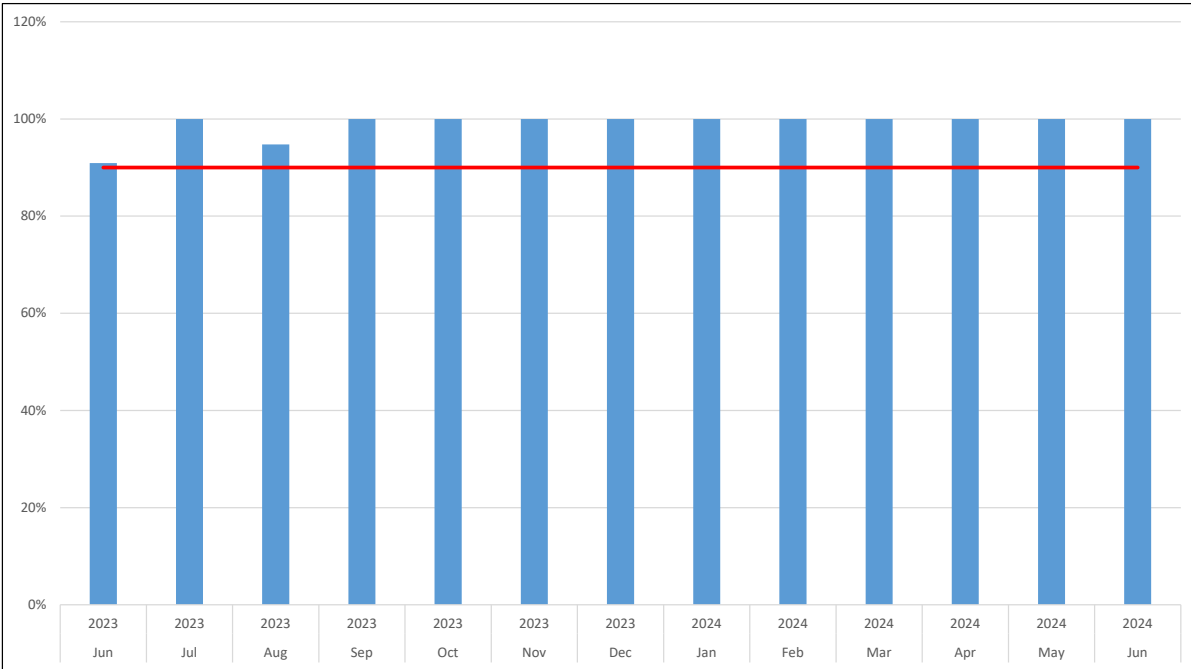
Numerator: Advanced notification documented (intervention, narrative, otherwise)
Obtained by CQI review of PCR

Denominator: Includes patients that ESD11 provider suspected Stroke
Documentation includes Provider Impression of "Neuro - Stroke, CVA, TIA, OR Stroke" or Activation documented

Exclusions: Interfacility transfer

STROKE-04 (LAMS > 3 only)

TRANSPORT TO APPROPRIATE DESTINATION FOR PATIENTS SUSPECTED OF STROKE



Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	10	15	18	12	16	14	16	18	21	13	18	22	17
Denominator:	11	15	19	12	16	14	16	18	21	13	18	22	17
Percentage:	91%	100%	95%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Goal:	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

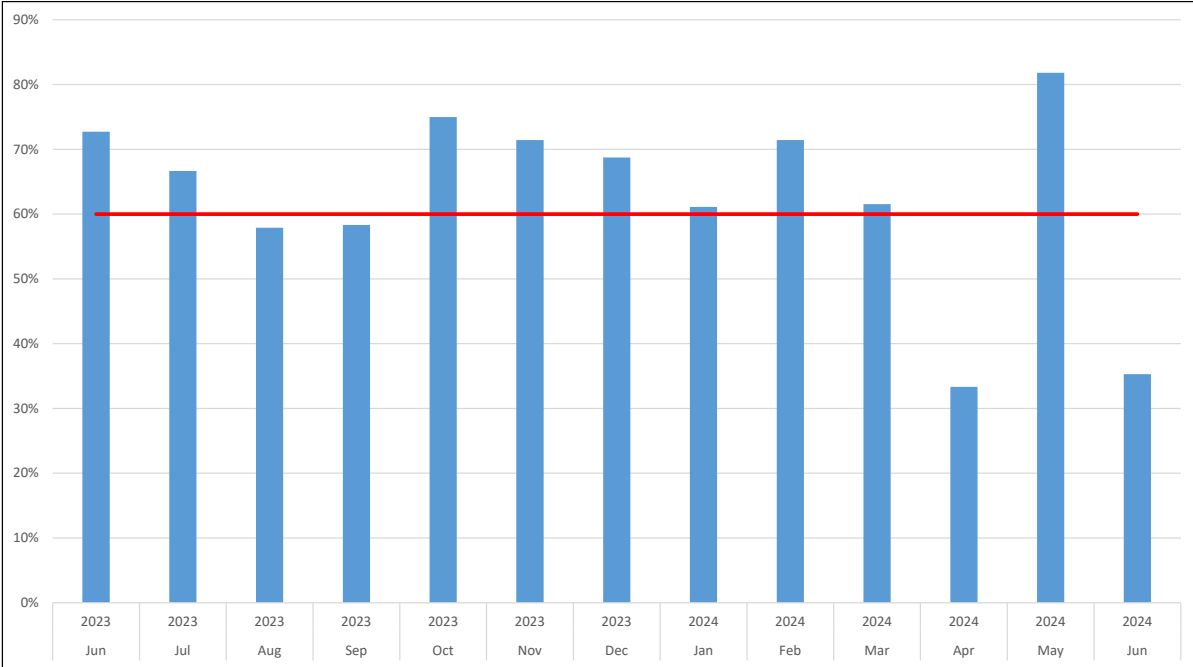
Numerator: Patients that were transported to the correct stroke center (Primary versus Comprehensive)
 Obtained by CQI review and compared to AM-04 CVA flowchart and CG-29 Destination Determination Grid

Denominator: Includes patients that ESD11 provider suspected Stroke
 Documentation includes Provider Impression of "Neuro - Stroke, CVA, TIA, OR Stroke" or Activation documented

Exclusions: Interfacility transfer

STROKE-05 (LAMS > 3 only)

ALS DEFERRED FOR PATIENTS SUSPECTED OF STROKE



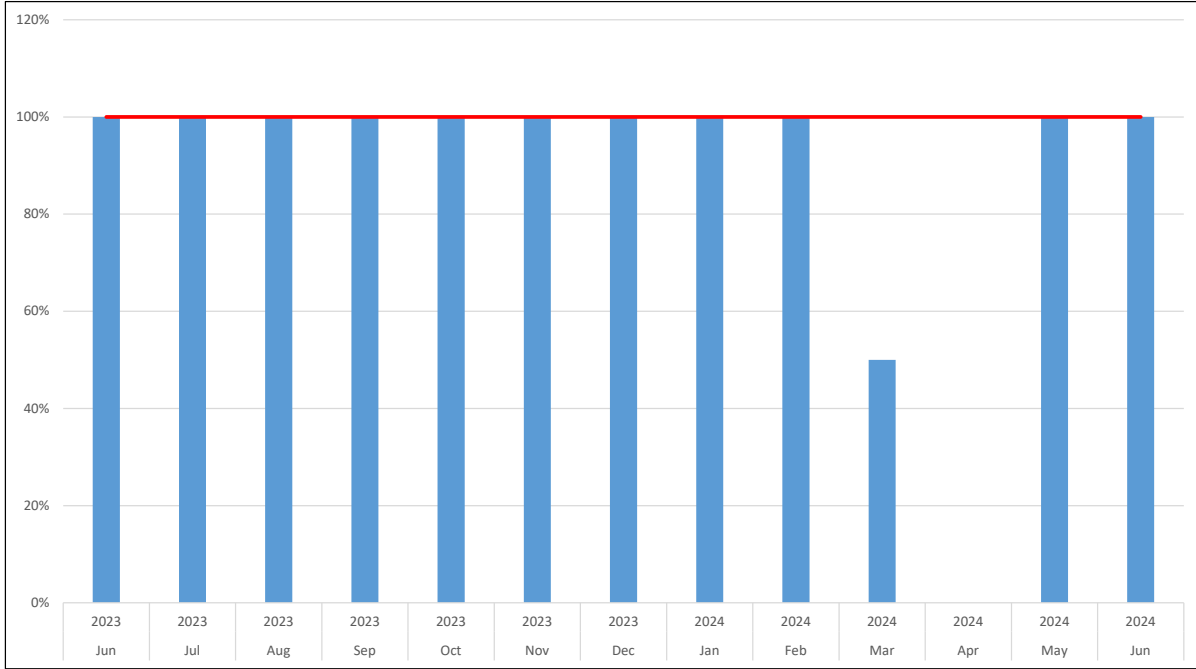
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	8	10	11	7	12	10	11	11	15	8	6	18	6
Denominator:	11	15	19	12	16	14	16	18	21	13	18	22	17
Percentage:	73%	67%	58%	58%	75%	71%	69%	61%	71%	62%	33%	82%	35%
Goal:	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%

Numerator: Patients that did NOT receive and IV attempts, nor 12-lead on-scene
 Obtained by CQI review

Denominator: Includes patients that ESD11 provider suspected Stroke regardless of scene time
 Documentation includes Provider Impression of "Neuro - Stroke, CVA, TIA, OR Stroke" or Activation documented

Exclusions: Interfacility transfer

ADEQUATE PREOXYGENATION *PRIOR TO* PATIENTS RECEIVING A PARALYTIC



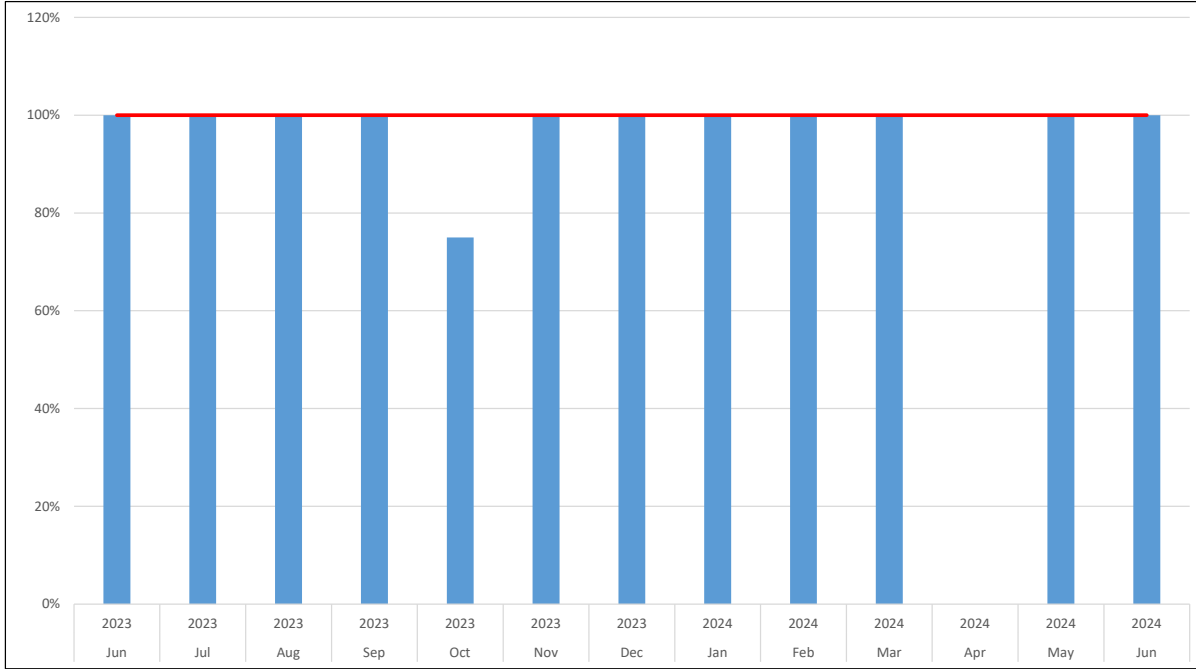
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	3	2	2	3	4	1	4	5	3	1	0	2	3
Denominator:	3	2	2	3	4	1	4	5	3	2	0	2	3
Percentage:	100%	100%	100%	100%	100%	100%	100%	100%	100%	50%	#DIV/0!	100%	100%
Goal:	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Numerator: SPO2 > 94% for greater than 3 minutes prior to Rocuronium administration
Obtained by CQI review and verified with Zoll Data.

Denominator: Includes patients that received Rocuronium
Documentation includes Rocuronium as a procedure

Exclusions: Cardiac Arrest during Rocuronium (Cardiac Arrest post Rocuronium is included)

ADEQUATE PERFUSION *PRIOR TO* PATIENTS RECEIVING A PARALYTIC



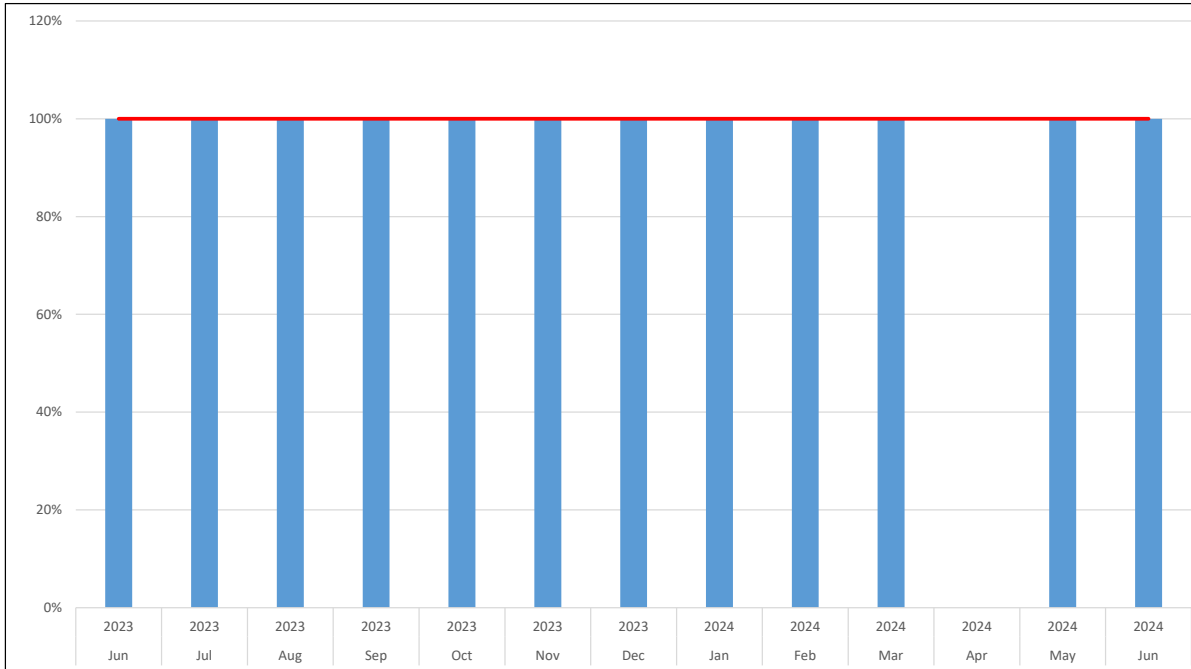
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	3	2	2	3	3	1	4	5	3	2	0	2	3
Denominator:	3	2	2	3	4	1	4	5	3	2	0	2	3
Percentage:	100%	100%	100%	100%	75%	100%	100%	100%	100%	100%	#DIV/0!	100%	100%
Goal:	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Numerator: Systolic blood pressure >90mmHg prior to Rocuronium administration
Obtained by CQI review and verified with Zoll Data.

Denominator: Includes patients that received Rocuronium
Documentation includes Rocuronium as a procedure

Exclusions: Cardiac Arrest during Rocuronium (Cardiac Arrest post Rocuronium is included)

CAPNOGRAPHY OBTAINED *POST* PATIENTS RECEIVING A PARALYTIC AND ET TUBE/SGA PLACEMENT



Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	3	2	2	3	4	1	4	5	3	2	0	2	3
Denominator:	3	2	2	3	4	1	4	5	3	2	0	2	3
Percentage:	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!	100%	100%
Goal:	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Numerator: Waveform capnography obtained following Rocuronium administration and ET tube/SGA placement

Obtained by CQI review and verified with Zoll Data.

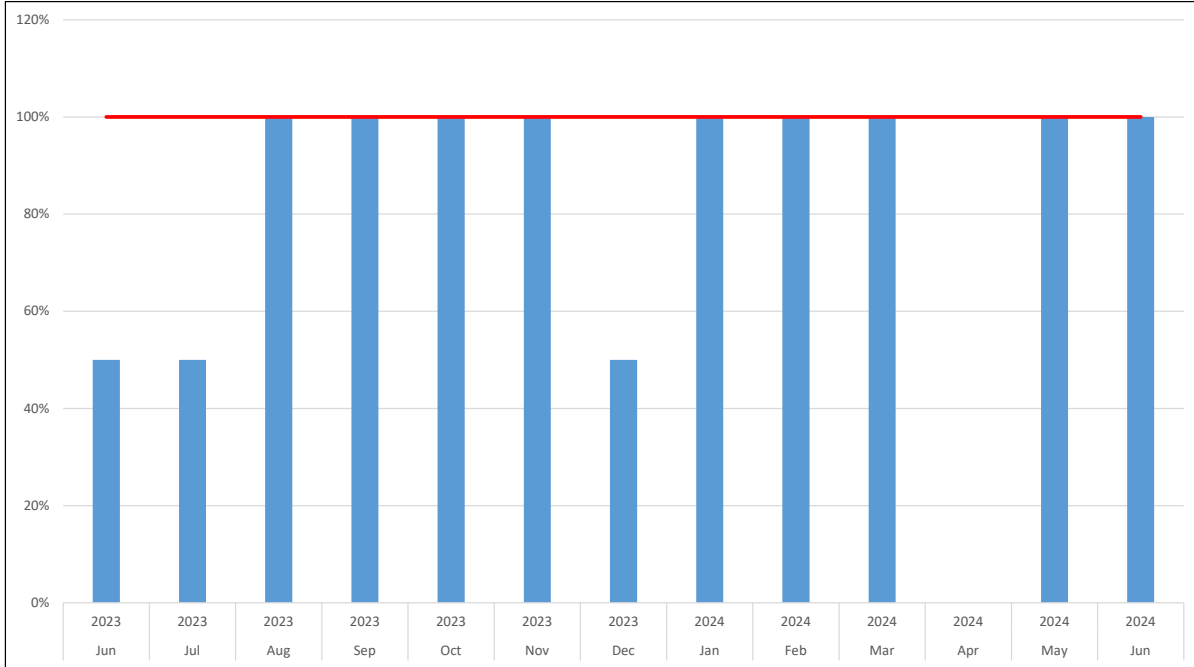
Denominator: Includes patients that received Rocuronium

Documentation includes Rocuronium as a procedure

Exclusions: Cardiac Arrest during Rocuronium (Cardiac Arrest post Rocuronium is included)

(Equipment failures are NOT excluded)

SEDATION PROVIDED *POST* PATIENTS RECEIVING A PARALYTIC AND ET TUBE/SGA PLACEMENT



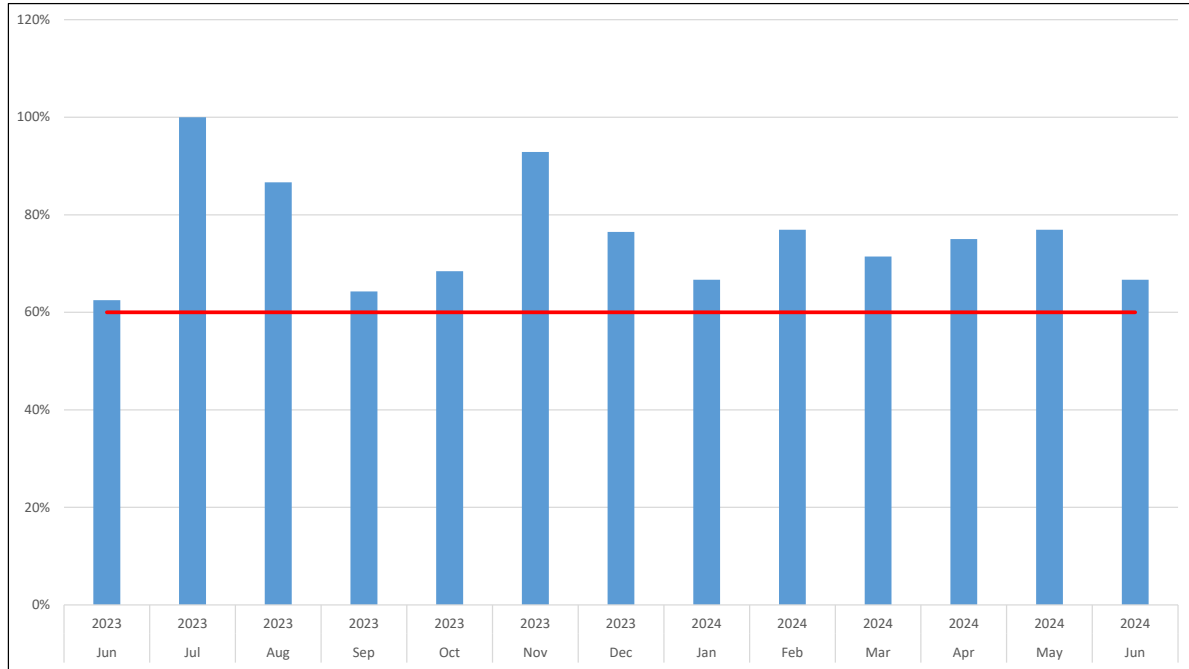
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	1	1	2	2	4	1	2	5	3	2	0	2	3
Denominator:	2	2	2	2	4	1	4	5	3	2	0	2	3
Percentage:	50%	50%	100%	100%	100%	100%	50%	100%	100%	100%	#DIV/0!	100%	100%
Goal:	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Numerator: Ketamine, or Midazolam administered following Rocuronium and ET tube/SGA placement
Obtained by CQI review

Denominator: Includes patients that received Rocuronium
Documentation includes Rocuronium as a procedure

Exclusions: Patients presenting in Cardiac Arrest, or in Cardiac Arrest prior to Rocuronium administration, or immediately after Rocuronium.

SCENE TIME LESS THAN 15 MINUTES FOR TRAUMA ACTIVATIONS



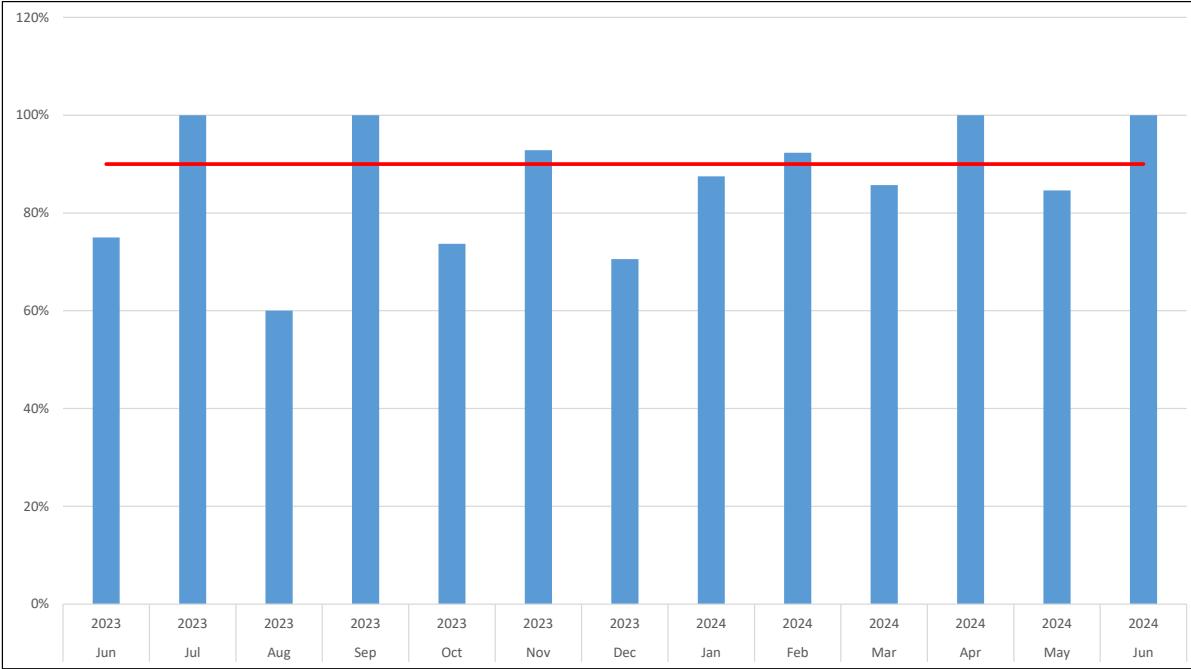
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	5	9	13	9	13	13	13	6	10	5	3	10	12
Denominator:	8	9	15	14	19	14	17	9	13	7	4	13	18
Percentage:	63%	100%	87%	64%	68%	93%	76%	67%	77%	71%	75%	77%	67%
Goal:	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%

Scene time less than (or equal) to 15 minutes. Calculated from 'Patient Contact' to 'Transport'
 Numerator:
 Obtained by CQI review and documented time.

Includes patients that qualify for Trauma Activation.
 Systolic BP < 90mmHg
 Denominator: GSW to head, neck, chest, torso, or proximal to elbow/knee
 GCS < 9
 Transfer patients from hospital receiving blood to maintain vital signs
 Intubated or patients with respiratory compromise due to traumatic mechanism

Exclusions: None

ADVANCE HOSPITAL NOTIFICATION FOR TRAUMA ACTIVATIONS



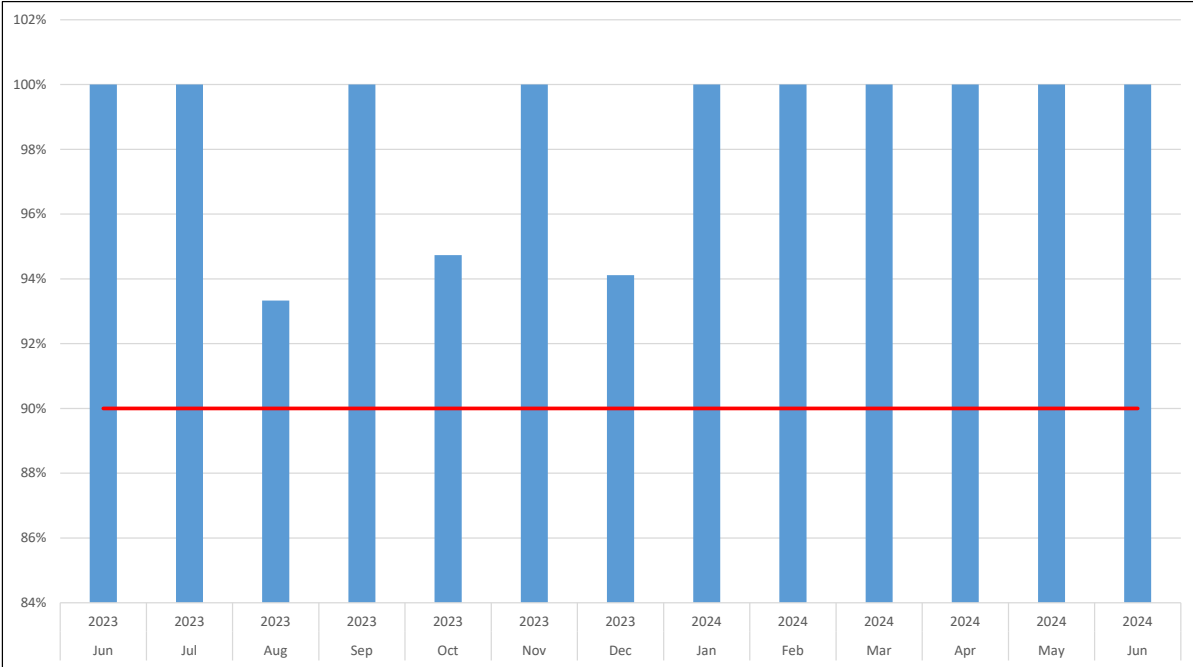
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	6	9	9	14	14	13	12	7	12	6	4	11	18
Denominator:	8	9	15	14	19	14	17	8	13	7	4	13	18
Percentage:	75%	100%	60%	100%	74%	93%	71%	88%	92%	86%	100%	85%	100%
Goal:	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

Numerator: Advanced notification documented (intervention, narrative, otherwise)
 Obtained by CQI review of PCR

Denominator: Includes patients that qualify for Trauma Activation.
 Systolic BP < 90mmHg
 GSW to head, neck, chest, torso, or proximal to elbow/knee
 GCS < 9
 Transfer patients from hospital receiving blood to maintain vital signs
 Intubated or patients with respiratory compromise due to traumatic mechanism

Exclusions: None

PATIENTS TRANSPORTED TO APPROPRIATE DESTINATION FOR TRAUMA ACTIVATIONS



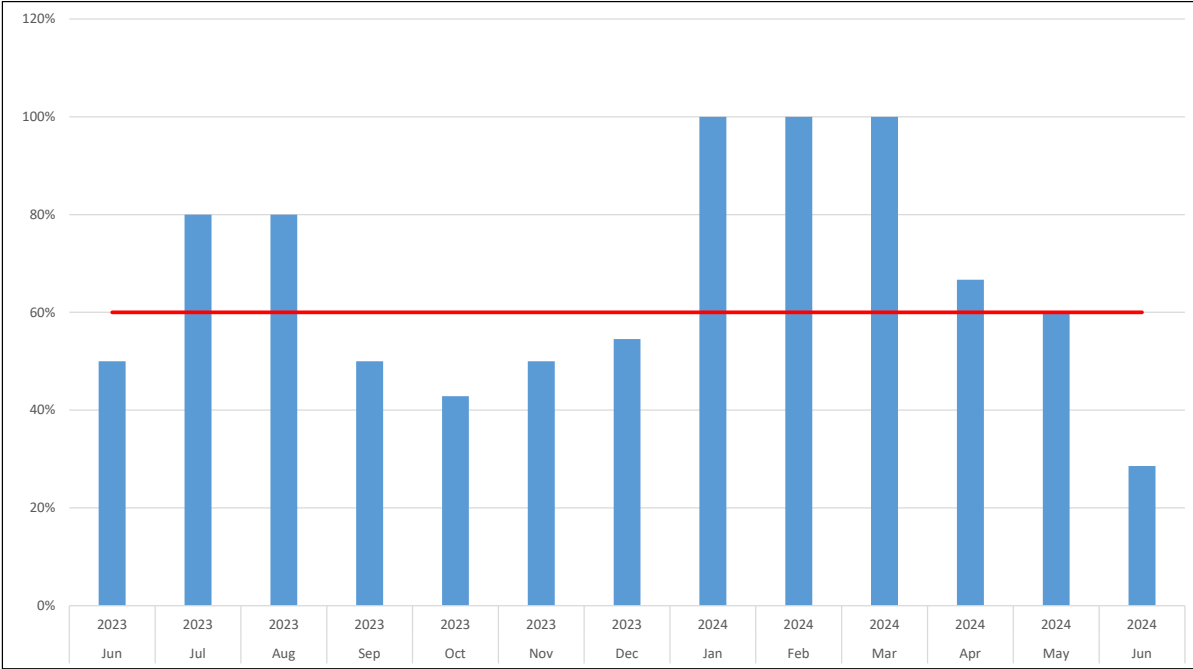
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	8	9	14	14	18	14	16	8	13	7	4	13	18
Denominator:	8	9	15	14	19	14	17	8	13	7	4	13	18
Percentage:	100%	100%	93%	100%	95%	100%	94%	100%	100%	100%	100%	100%	100%
Goal:	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

Closest Level II Trauma Center. Differences of 5 minutes considered negligible.
 Numerator: Obtained by CQI review of PCR

Includes patients that qualify for Trauma Activation.
 Systolic BP < 90mmHg
 Denominator: GSW to head, neck, chest, torso, or proximal to elbow/knee
 GCS < 9
 Transfer patients from hospital receiving blood to maintain vital signs
 Intubated or patients with respiratory compromise due to traumatic mechanism

Exclusions: None

TRANEXAMIC ACID ADMINISTERED FOR TRAUMA ACTIVATIONS WITH HYPOTENSION



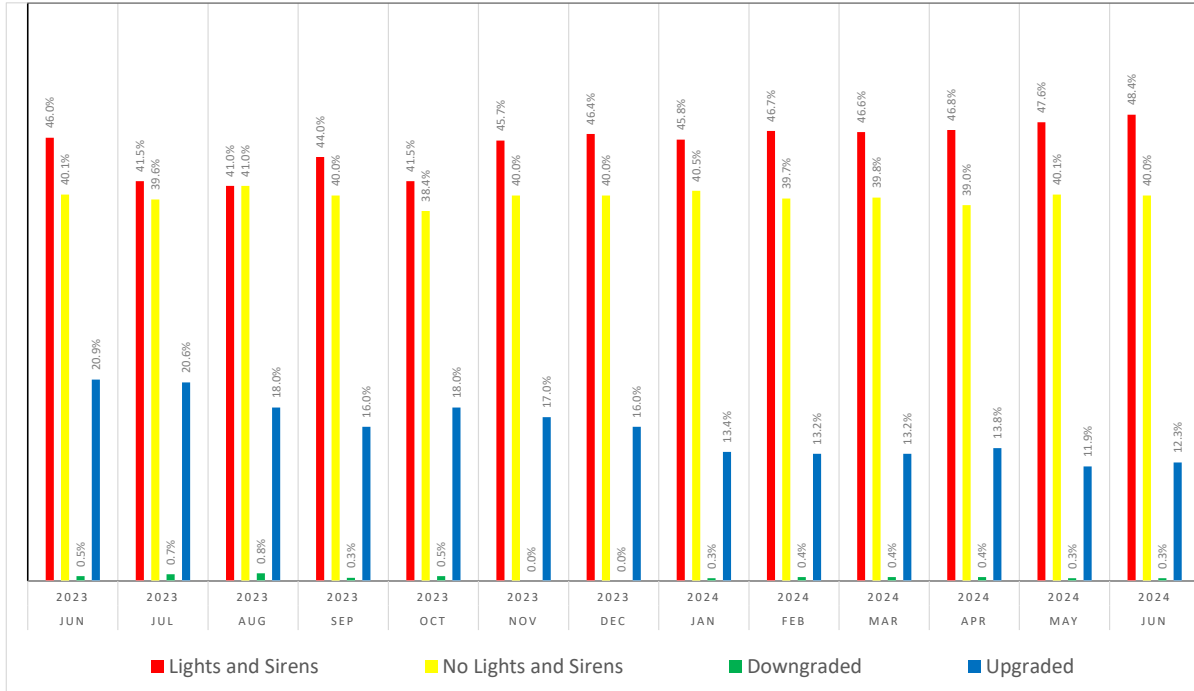
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	1	4	4	3	3	2	6	3	5	1	2	3	2
Denominator:	2	5	5	6	7	4	11	3	5	1	3	5	7
Percentage:	50%	80%	80%	50%	43%	50%	55%	100%	100%	100%	67%	60%	29%
Goal:	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%

Patients that received TXA
 Numerator:
 Obtained by CQI review.

Includes patients that qualify for Trauma Activation with SBP hypotension.
 Denominator: Hypotension defined as:
 Adult: SBP < 90 mmHg
 Pediatric: < 70 + (Age*2)

Exclusions: Transport time 5 minutes or less

Responses and use of Lights and Sirens



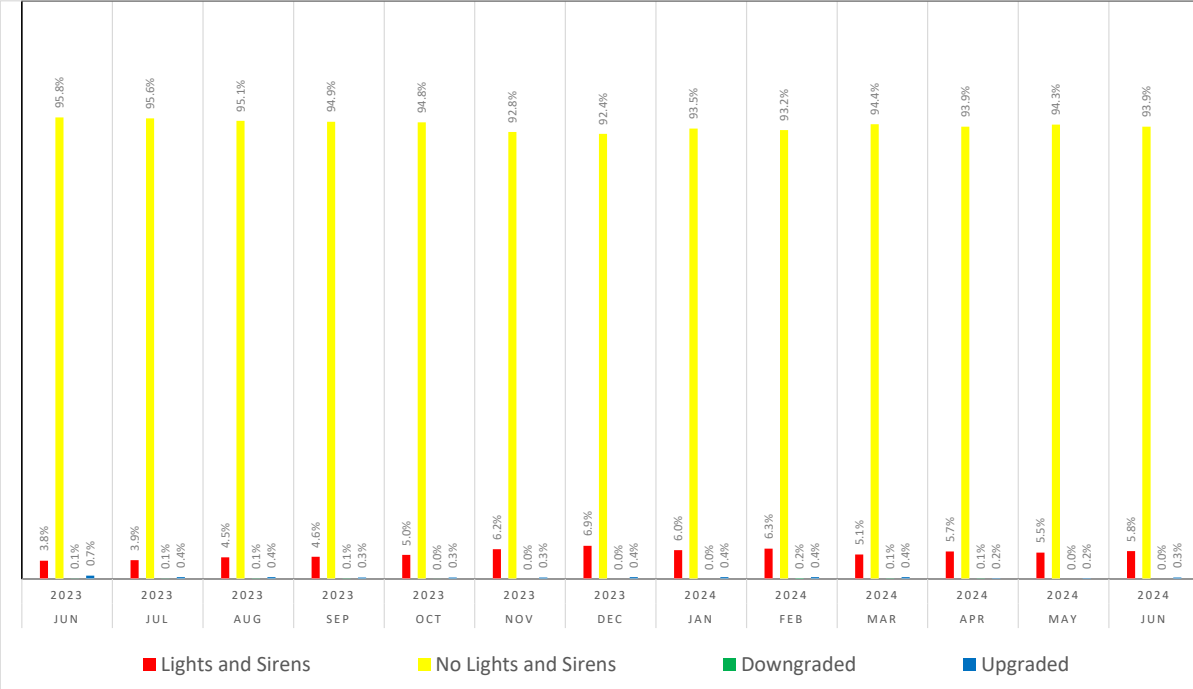
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Lights and Sirens	46.0%	41.5%	41.0%	44.0%	41.5%	45.7%	46.4%	45.8%	46.7%	46.6%	46.8%	47.6%	48.4%
No Lights and Sirens	40.1%	39.6%	41.0%	40.0%	38.4%	40.0%	40.0%	40.5%	39.7%	39.8%	39.0%	40.1%	40.0%
Downgraded	0.5%	0.7%	0.8%	0.3%	0.5%	<0.1%	<0.1%	0.3%	0.4%	0.4%	0.4%	0.3%	0.3%
Upgraded	20.9%	20.6%	18.0%	16.0%	18.0%	17.0%	16.0%	13.4%	13.2%	13.2%	13.8%	11.9%	12.3%

Automated report by ImageTrend

Data:

Includes those calls in which we arrived on-scene with 'response mode' documented. Unclear data removed.

Transports and use of Lights and Sirens

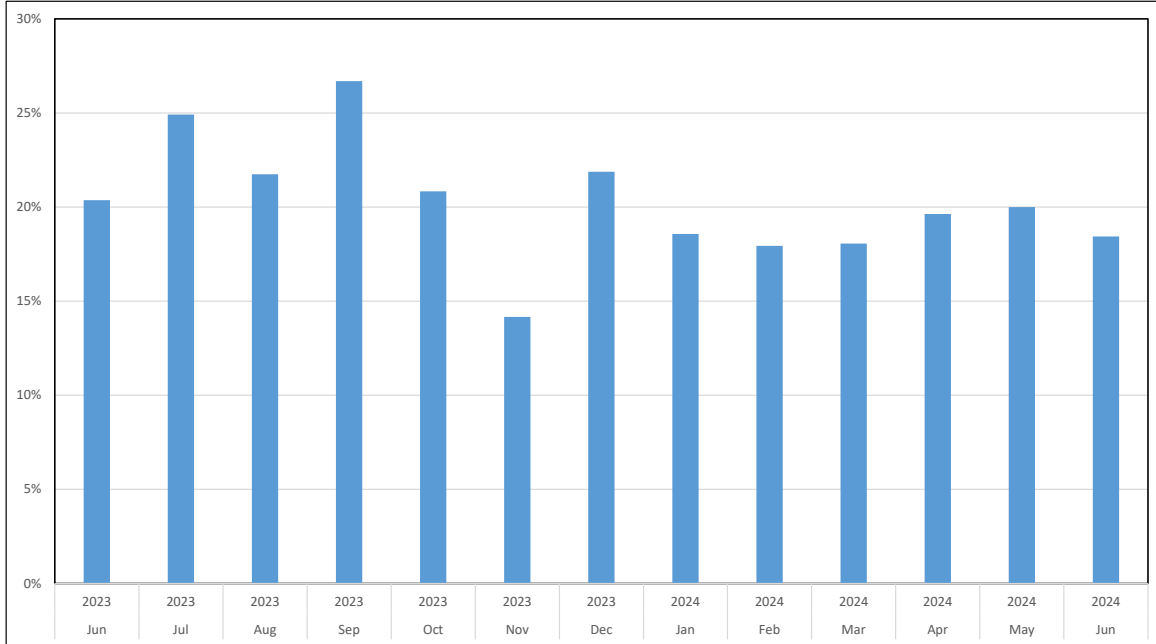


Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Lights and Sirens	3.8%	3.9%	4.5%	4.6%	5.0%	6.2%	6.9%	6.0%	6.3%	5.1%	5.7%	5.5%	5.8%
No Lights and Sirens	95.8%	95.6%	95.1%	94.9%	94.8%	92.8%	92.4%	93.5%	93.2%	94.4%	93.9%	94.3%	93.9%
Downgraded	0.1%	0.1%	0.1%	0.1%	0.0%	0.0%	<0.1%	<0.1%	0.2%	0.1%	0.1%	<0.1%	<0.1%
Upgraded	0.7%	0.4%	0.4%	0.3%	0.3%	0.3%	0.4%	0.4%	0.4%	0.4%	0.2%	0.2%	0.3%

Automated report by ImageTrend

Data: Includes those calls in which we transported and 'transport mode' documented. Unclear data removed.

PERCENTAGE OF PATIENT CARE RECORDS RECEIVING CQI REVIEW



Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
CQI Review:	1005	1248	1095	1312	1012	672	1169	922	802	856	932	1053	905
Total:	4934	5008	5036	4915	4856	4745	5344	4964	4471	4740	4748	5265	4909
Percentage:	20%	25%	22%	27%	21%	14%	22%	19%	18%	18%	20%	20%	18%

Incidents which received retrospective chart analysis

Numerator:

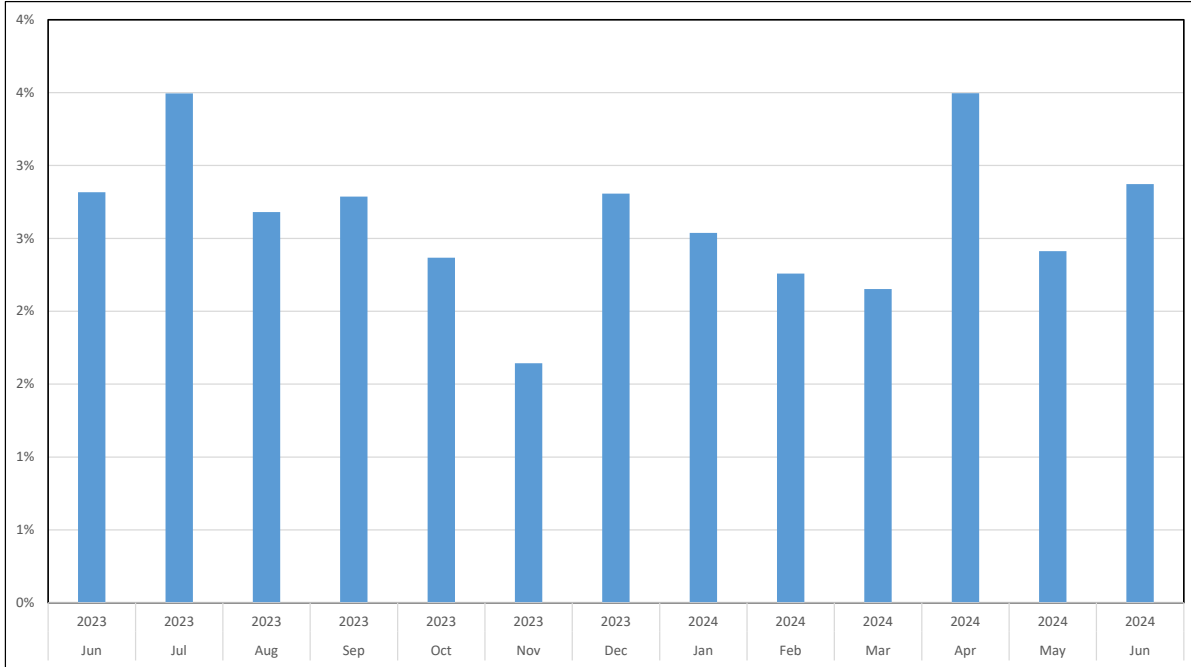
Automated report by ImageTrend. Includes charts reviewed by Clinical Enhancement Specialists, Clinical Practice Manager, Chief Clinical Officer, and the Medical Director.

Includes all Responses for which ImageTrend generated an Incident Number.

Denominator: Could potentially include erroneous charts. Any known erroneous data deleted.

Exclusions: None

PERCENTAGE OF PATIENT CARE RECORDS RECEIVING DIRECT CQI FEEDBACK



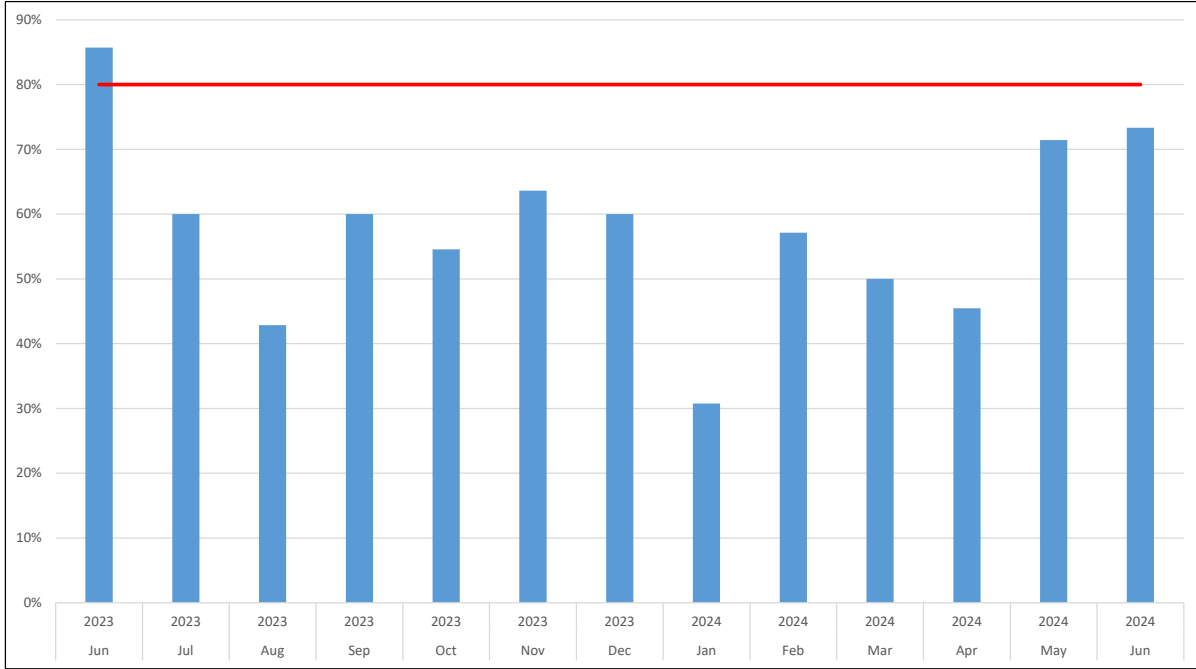
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Feedback:	139	175	135	137	115	78	150	126	101	102	166	127	141
Total:	4934	5008	5036	4915	4856	4745	5344	4964	4471	4740	4748	5265	4909
Percentage:	3%	3%	3%	3%	2%	2%	3%	3%	2%	2%	3%	2%	3%

Numerator: Incidents which received retrospective chart analysis AND direct feedback through the messaging module in ImageTrend
As independently reported within the CQI module by each CQI Reviewer

Denominator: Includes all Responses for which ImageTrend generated an Incident Number.
Could potentially include erroneous charts. Any known erroneous data deleted.

Exclusions: None

FIRST ATTEMPT SUCCESS RATE FOR INTUBATIONS



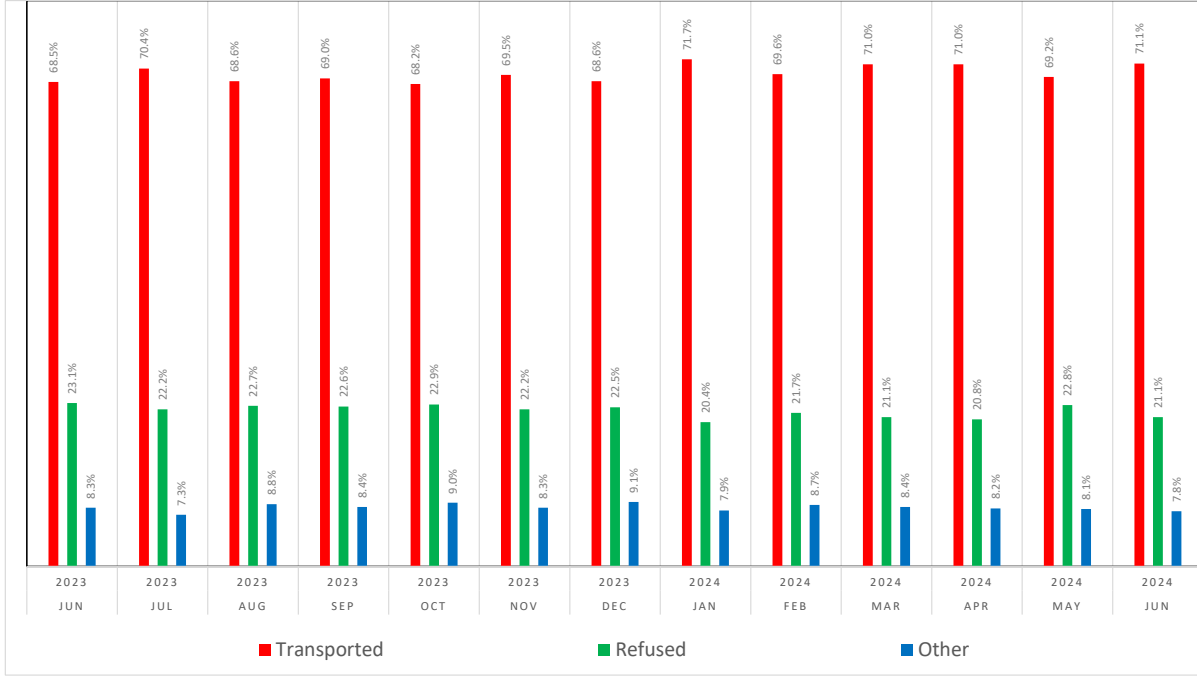
Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Numerator:	6	6	3	3	6	7	6	4	4	4	5	5	11
Denominator:	7	10	7	5	11	11	10	13	7	8	11	7	15
Percentage:	86%	60%	43%	60%	55%	64%	60%	31%	57%	50%	45%	71%	73%
Goal:	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%

Numerator: Orotracheal intubations which were successfully placed upon first attempt
Obtained by CQI review

Denominator: Includes all PCR in which includes documentation of orotracheal intubation
Report searches PCR for "ET Intubation," "ET Confirmation," and Rocuronium administration. PCR then receives CQI Review to determine FASR if applicable

Exclusions: Orotracheal intubations only. Does NOT include SGA

Dispositions



Month:	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Year:	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024
Transported	68.5%	70.4%	68.6%	69.0%	68.2%	69.5%	68.6%	71.7%	69.6%	71.0%	71.0%	69.2%	71.1%
Refused	23.1%	22.2%	22.7%	22.6%	22.9%	22.2%	22.5%	20.4%	21.7%	21.1%	20.8%	22.8%	21.1%
Other	8.3%	7.3%	8.8%	8.4%	9.0%	8.3%	9.1%	7.9%	8.7%	8.4%	8.2%	8.1%	7.8%

Automated report by ImageTrend

Includes those calls in which we arrived on-scene with 'disposition' documented.

Data:

Transported = "Treated/transported"

Refusal = "Refused Transport AMA"

Other = "GOA," "False Call," "Released from standby," "Field Termination," "MVC No Injury," "Dead on-scene", "Transferred to other EMS"



FLEET
07/23/24
JUNE 2024

SUMMARY

- Fleet department has performed 22 preventative maintenance services this period. Also, 84 additional repairs were made on the fleet in this period.
- Ambulance fleet miles this period is 90632. Support vehicle miles this period is 13321. Total fleet miles this period is 103953 Also the fleet accumulated 10075 engine hours.
- There were 61:32:27 reported lost unit hours due to mechanical reported for June.
- There were 5 reported critical failures related to mechanical issues in June.

7/18/2024 - 9:05 AM

Fleet Maintenance Log

Fleet Maintenance Log with Part, Labor and Fuel Cost (updated in library 3/7/18)

system repair, Differential Service , Filter Service, Scheduled Repairs, Steering and Suspension Repair , Tire Replacement/ Tire Repair, Transmission repairs, Transmission Service, Tune up- plug wires only, Unscheduled Repairs

Maintenance Date = Previous Month

Maintenance Date = Previous Month

Count(Work Order Number)
106
106

Schedule Name: A/C system repair

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
273	6/27/2024	13462		56,934	\$65.12	\$1,680.00	\$1,745.12	7246
284	6/21/2024	13446		80,823	\$43.56	\$1,680.00	\$1,723.56	7230
293	6/20/2024	13429		95,144	\$460.47	\$525.00	\$985.47	7213
358	6/12/2024	13389		87,833	\$1,161.66	\$1,680.00	\$2,841.66	7173
281	6/10/2024	13375		63,984	\$65.12	\$1,680.00	\$1,745.12	7159
266	6/7/2024	13358		95,075	\$55.00	\$1,680.00	\$1,735.00	7142
270	6/6/2024	13357		78,190	\$65.12	\$2,400.00	\$2,465.12	7141

Schedule Name: Accident Repairs/Accidental Damage

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
289	6/10/2024	13372		83,132	\$800.00	\$210.00	\$1,010.00	7156

Schedule Name: Alignment

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
284	6/22/2024	13451		80,823	\$0.00	\$210.00	\$210.00	7235

Schedule Name: Alternator

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
273	6/27/2024	13464		56,934	\$1,069.20	\$315.00	\$1,384.20	7248

356	6/14/2024	13411		77,776	\$1,069.20	\$315.00	\$1,384.20	7195
268	6/13/2024	13395		102,249	\$1,069.20	\$525.00	\$1,594.20	7179
277	6/12/2024	13385		67,021	\$1,069.20	\$525.00	\$1,594.20	7169
281	6/11/2024	13378		63,984	\$1,069.20	\$420.00	\$1,489.20	7162
293	6/10/2024	13364		93,945	\$1,069.20	\$105.00	\$1,174.20	7148

Schedule Name: Annual State Inspection

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
982	6/20/2024	13432		147,048	\$0.00	\$105.00	\$105.00	7216

Schedule Name: A-pm 5k service

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
283	6/27/2024	13457	Batterys tested good. brakes and the tires are good.	61,907	\$38.83	\$0.00	\$38.83	7241
266	6/26/2024	13456	Transmission pending to be replaced. Strobe light mounted to front of patient compartment inoperable Windshield wiper fluid does not spray. Complaint that AC blow warm air after idling awhile, Test drive not performed due to fault with transmission.	95,525	\$38.83	\$420.00	\$458.83	7240
284	6/22/2024	13449	when doing the service it was found that the right Tie Rod end link had a lot of play in it. Found that the right and left rear strut have a class 3 leak.	80,823	\$38.83	\$472.50	\$511.33	7233
983	6/21/2024	13441		0	\$0.00	\$0.00	\$0.00	7225
983	6/21/2024	13442	Performed 5K service changed oil and filter, changed engine and cabin air filters checked fluids .	127,791	\$44.97	\$420.00	\$464.97	7226
355	6/20/2024	13430	Performed trans service.	81,676	\$38.83	\$315.00	\$353.83	7214
982	6/18/2024	13421	right side head lights are both out. Replaced pig tail due to melted connector and both bulbs were replaced. Performed trans servic, diff. service and oil service.	146,996	\$38.83	\$315.00	\$353.83	7205
286	6/13/2024	13394	Switch for flood light does not light up Head light side bulb out Transmission slight leak out put seal Transmission heat shields damaged	78,342	\$38.83	\$420.00	\$458.83	7178
354	6/13/2024	13398	Head light out left side bottom Transmission leak out put seal Test drive vehicle slightly pulled to the left.	93,200	\$38.83	\$420.00	\$458.83	7182
358	6/12/2024	13387	Did entire A/C system due to ac not blowing cold and compressor being bad. Flushed entire system and replaced components as needed.	87,833	\$38.83	\$315.00	\$353.83	7171

269	6/10/2024	13366	Damaged simulator left front Valve to air reservoir striped Hydraulic rear shock slight leak Right rear trim damaged fender Performed brake service.	91,867	\$38.83	\$420.00	\$458.83	7150
275	6/10/2024	13376	No other repairs at this time.	79,869	\$38.83	\$315.00	\$353.83	7160
281	6/10/2024	13373	when doing the service found the exhaust was rattling. loosened the exhaust to let it relax and retightened and the rattling was no longer present, found the rear placard holder was falling off, removed, cleaned and replaced the 3m tape.	63,984	\$45.41	\$525.00	\$570.41	7157
361	6/5/2024	13352	Removed and replaced spark plug wires Replaced engine and cabin air filter Hydraulic shock slight leak left rear	84,008	\$38.83	\$420.00	\$458.83	7135

Schedule Name: Battery replacement

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
278	6/28/2024	13469		74,265	\$271.92	\$157.50	\$429.42	7253
273	6/27/2024	13463		56,934	\$271.92	\$105.00	\$376.92	7247
355	6/24/2024	13453		82,002	\$262.78	\$210.00	\$472.78	7237
360	6/11/2024	13380		69,477	\$262.78	\$105.00	\$367.78	7164
277	6/3/2024	13351		65,893	\$271.92	\$52.50	\$324.42	7134

Schedule Name: B-pm 10k service

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
278	6/27/2024	13460	Performed alignment due to uneven wear to steer tires Replaced batteries	74,625	\$55.31	\$420.00	\$475.31	7244
288	6/27/2024	13468	Bulb marker light right-side head light inop Rivets missing rear plate. Tie rod installed right side. Stryker replaced trim parts for the arms Seat belt driver side retractor failing recommend replacement. Transmission leak added 1 1/2 qtrs. Patient compartment interior cabinets inoperable to open fully	72,427	\$77.66	\$420.00	\$497.66	7252
270	6/21/2024	13443	Missing rivets to back steel plate Patient compartment left side cabinets do not latch to stay closed Simulator right front damaged.	80,592	\$38.83	\$420.00	\$458.83	7227
292	6/20/2024	13436	Tires recently serviced current position of tires are in specifications.	96,495	\$0.00	\$0.00	\$0.00	7220
292	6/20/2024	13437	Tires recently serviced current position of tires are in specifications. Repair performed for fan on roof top Windshield wipers replaced Heat shield missing -replaced Coolant slight leak fitting at the revisor	96,495	\$68.83	\$420.00	\$488.83	7221
363	6/18/2024	13416	Striker trim pieces on arms replaced due to wear and tear Bad ball joint right side replaced tie rod.	92,169	\$38.83	\$420.00	\$458.83	7200

359	6/12/2024	13391	when road testing found that the front end was loose and would float when breaking. found that one of the tie rods had major play in it. Performed brake service. Transmission slight leak rear output seal. Performed tire service,	90,047	\$38.83	\$420.00	\$458.83	7175
279	6/10/2024	13370	Hydro boost slight leak Switch rear dome does not light up	79,056	\$38.83	\$420.00	\$458.83	7154
289	6/10/2024	13367	Replaced batteries per speciation Switch broke siren #2 Broken brackets on the roof Missing rivets rear panel Performed transmission service Hydraulic shocks slight leak right side Transmission heat shield left side damaged unserviceable Transmission slight leak output seal.	83,125	\$38.83	\$420.00	\$458.83	7151

Schedule Name: Brake Service

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
363	6/18/2024	13417		92,169	\$1,921.73	\$840.00	\$2,761.73	7201
354	6/14/2024	13409		93,450	\$1,506.09	\$840.00	\$2,346.09	7193
359	6/12/2024	13381		90,037	\$1,910.34	\$840.00	\$2,750.34	7165
269	6/7/2024	13359		91,667	\$1,871.51	\$840.00	\$2,711.51	7143

Schedule Name: Cooling system repair

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
279	6/14/2024	13403		79,063	\$382.80	\$630.00	\$1,012.80	7187

Schedule Name: Differential Service

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
283	6/27/2024	13458		61,907	\$85.65	\$105.00	\$190.65	7242
292	6/20/2024	13434		0	\$0.00	\$0.00	\$0.00	7218
292	6/20/2024	13435		97,274	\$85.65	\$105.00	\$190.65	7219
982	6/19/2024	13426		146,996	\$85.65	\$1.00	\$86.65	7210

Schedule Name: Filter Service

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
283	6/27/2024	13459		61,907	\$51.45	\$105.00	\$156.45	7243
282	6/25/2024	13455		87,314	\$51.45	\$105.00	\$156.45	7239

270	6/21/2024	13444		80,592	\$51.45	\$105.00	\$156.45	7228
983	6/21/2024	13439		127,791	\$0.00	\$0.00	\$0.00	7223
983	6/21/2024	13440		127,791	\$37.17	\$105.00	\$142.17	7224
7510	6/18/2024	13420		123,449	\$16.63	\$105.00	\$121.63	7204
358	6/12/2024	13388		87,833	\$51.45	\$105.00	\$156.45	7172
359	6/12/2024	13383		90,037	\$51.45	\$105.00	\$156.45	7167
281	6/10/2024	13374		63,984	\$51.45	\$105.00	\$156.45	7158
289	6/10/2024	13368		83,125	\$51.45	\$105.00	\$156.45	7152
293	6/10/2024	13365		93,945	\$30.91	\$105.00	\$135.91	7149
361	6/5/2024	13354		84,015	\$51.45	\$105.00	\$156.45	7137

Schedule Name: Scheduled Repairs

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
274	6/27/2024	13461		94,023	\$6,427.80	\$4,200.00	\$10,627.80	7245
281	6/24/2024	13454		64,869	\$349.00	\$315.00	\$664.00	7238
268	6/21/2024	13448		103,033	\$0.00	\$840.00	\$840.00	7232
982	6/20/2024	13433		147,048	\$250.80	\$210.00	\$460.80	7217
982	6/19/2024	13427		146,996	\$26.09	\$210.00	\$236.09	7211
363	6/18/2024	13419		92,169	\$132.00	\$210.00	\$342.00	7203
982	6/18/2024	13422		146,974	\$2,512.29	\$840.00	\$3,352.29	7206
269	6/17/2024	13412		92,587	\$0.00	\$105.00	\$105.00	7196
273	6/17/2024	13415		56,070	\$0.00	\$210.00	\$210.00	7199
267	6/14/2024	13405		74,058	\$0.00	\$0.00	\$0.00	7189
270	6/14/2024	13401		79,134	\$270.60	\$315.00	\$585.60	7185
279	6/14/2024	13402		79,063	\$301.40	\$630.00	\$931.40	7186
279	6/14/2024	13404		79,063	\$0.00	\$315.00	\$315.00	7188
358	6/13/2024	13397		87,833	\$132.00	\$210.00	\$342.00	7181
359	6/12/2024	13390		90,047	\$154.54	\$525.00	\$679.54	7174
293	6/10/2024	13363		93,940	\$5,284.59	\$4,200.00	\$9,484.59	7147

Schedule Name: Steering and Suspension Repair

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
284	6/22/2024	13452		80,823	\$132.00	\$315.00	\$447.00	7236

Schedule Name: Tire Replacement/ Tire Repair

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
363	6/18/2024	13418		92,169	\$616.80	\$210.00	\$826.80	7202
354	6/14/2024	13408		94,573	\$1,291.14	\$210.00	\$1,501.14	7192

Schedule Name: Transmission repairs

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
283	6/27/2024	13465		61,907	\$5,957.60	\$1,680.00	\$7,637.60	7249
358	6/13/2024	13396		87,833	\$5,957.60	\$1,680.00	\$7,637.60	7180
275	6/10/2024	13377		79,869	\$5,828.90	\$1,260.00	\$7,088.90	7161

Schedule Name: Transmission Service

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
284	6/22/2024	13450		80,823	\$163.13	\$262.50	\$425.63	7234
355	6/20/2024	13431		81,676	\$148.19	\$262.50	\$410.69	7215
982	6/19/2024	13425		146,996	\$179.28	\$315.00	\$494.28	7209
286	6/13/2024	13393		78,342	\$170.60	\$262.50	\$433.10	7177
289	6/10/2024	13369		83,125	\$125.86	\$210.00	\$335.86	7153

Schedule Name: Tune up- plug wires only

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
354	6/14/2024	13410		93,200	\$256.08	\$105.00	\$361.08	7194
286	6/13/2024	13392		78,342	\$256.08	\$105.00	\$361.08	7176
270	6/12/2024	13386		78,871	\$192.06	\$157.50	\$349.56	7170
279	6/10/2024	13371		79,056	\$256.08	\$105.00	\$361.08	7155
280	6/7/2024	13361		82,441	\$288.09	\$210.00	\$498.09	7145
289	6/7/2024	13360		83,125	\$256.08	\$105.00	\$361.08	7144
361	6/5/2024	13353		84,015	\$256.08	\$210.00	\$466.08	7136

Schedule Name: Unscheduled Repairs

Unit Number	Maintenance Date	Work Order	Notes	Mileage	Cost of Parts	Cost of Labor	Cost Total	View ID
-------------	------------------	------------	-------	---------	---------------	---------------	------------	---------

293	6/21/2024	13447		95,339	\$156.06	\$420.00	\$576.06	7231
289	6/19/2024	13423		83,519	\$0.00	\$630.00	\$630.00	7207
358	6/19/2024	13424		87,961	\$565.12	\$2,100.00	\$2,665.12	7208
294	6/13/2024	13399		93,444	\$265.28	\$210.00	\$475.28	7183
981	6/7/2024	13362		132,378	\$12.35	\$105.00	\$117.35	7146
268	6/5/2024	13356		101,402	\$86.13	\$1,575.00	\$1,661.13	7139
361	6/5/2024	13355		83,887	\$0.00	\$105.00	\$105.00	7138

Resource	Hours Scheduled	Actual Hours	Delayed Activation	Breaks	Staffing	Crew Change	Fuel	Supplies	IT	Decon	Admin	Return Equipment	Crew Injury	Accident	Meeting	Fleet	Mechanical	Critical Failure	Out Of Service - Other	Total Lost Hours
401	727:00:00	715:48:34	5:44:33	1:49:32	15:04:37	3:45:05	0:00:00	0:00:00	0:00:00	0:15:57	1:09:41	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:09:38	0:00:00	0:00:00	27:59:03
402	720:00:00	714:57:08	5:48:07	1:31:15	8:10:13	0:00:00	0:00:00	0:54:38	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:19:58	0:00:00	0:00:00	16:44:11
403	742:00:00	711:43:35	19:06:36	0:30:03	16:02:29	1:41:57	0:00:00	0:00:00	0:00:00	2:02:54	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:10:29	1:14:27	0:00:00	0:00:00	40:48:55
404	720:01:00	709:06:19	6:38:56	4:04:18	16:38:55	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	1:14:55	5:21:26	0:00:00	0:00:00	33:58:30
405	715:30:00	735:47:38	7:04:56	3:22:34	10:49:45	2:12:16	0:00:00	0:00:00	0:00:00	2:31:04	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:49:35	2:45:56	0:00:00	0:00:00	29:36:06
406	708:00:00	704:50:19	3:53:33	28:40:13	1:32:45	1:50:20	0:00:00	0:00:00	0:00:00	0:36:07	8:33:07	0:00:00	0:00:00	0:00:00	0:00:00	0:12:07	0:57:15	0:00:00	0:00:00	46:15:27
407	720:00:00	719:24:18	2:14:23	0:00:00	0:06:47	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	2:37:01	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	2:43:42	0:00:00	0:00:00	7:41:53
408	720:30:00	717:29:53	6:05:45	4:53:50	1:27:58	0:00:00	0:00:00	0:41:38	0:00:00	0:00:00	12:01:55	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:52:58	0:00:00	0:00:00	26:04:04
409	720:00:00	709:28:43	4:52:10	4:53:46	11:22:54	1:46:06	0:00:00	0:56:13	0:00:00	1:38:31	2:34:43	3:16:37	0:00:00	0:00:00	0:00:00	0:00:00	2:35:29	0:00:00	0:00:00	33:56:29
410	720:00:00	717:33:30	3:09:55	2:13:41	15:29:07	2:24:50	0:00:00	0:48:35	0:00:00	0:00:00	0:00:00	0:00:00	2:04:42	0:00:00	0:00:00	0:00:00	0:59:44	0:00:00	0:00:00	27:10:34
420	322:00:00	301:42:23	9:36:36	0:30:11	6:46:25	0:00:00	0:00:00	1:55:34	0:00:00	0:00:00	10:19:40	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	1:11:54	0:00:00	0:00:00	30:20:20
421	294:00:00	284:29:42	2:54:38	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:30:44	0:00:00	0:00:00	0:00:00	0:00:00	0:30:38	1:06:56	0:00:00	0:00:00	5:02:56
422	360:00:00	345:02:03	1:29:07	0:06:34	1:29:23	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	7:32:39	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	1:44:49	0:00:00	0:00:00	12:22:32
423	340:00:00	330:51:16	7:53:37	0:00:00	18:00:57	0:00:00	0:00:00	0:00:00	0:00:00	11:07:38	14:09:08	0:00:00	0:00:00	0:00:00	0:00:00	0:04:01	3:39:25	0:00:00	0:00:00	54:54:46
424	366:30:00	330:04:00	8:49:58	0:27:32	14:41:32	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	7:58:19	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	1:52:13	0:00:00	0:00:00	33:49:34
425	346:00:00	334:45:20	2:51:11	0:00:00	5:38:02	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	1:14:54	0:00:00	0:00:00	0:00:00	0:00:00	0:14:47	0:00:00	0:00:00	0:00:00	9:58:54
426	334:00:00	318:37:01	5:37:16	0:00:00	17:46:23	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	11:00:16	0:00:00	0:00:00	34:23:55
427	168:00:00	163:30:14	4:30:02	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	2:05:53	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	1:01:14	0:00:00	0:00:00	7:37:09
440	343:00:00	306:10:02	5:52:49	0:00:00	2:46:34	0:00:00	0:00:00	0:50:36	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	11:19:50	0:00:00	0:00:00	20:49:49
441	168:00:00	165:52:50	2:03:26	0:00:00	1:13:14	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	1:11:01	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	4:27:41
442	302:00:00	294:06:03	3:45:18	0:00:00	2:13:42	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:14:23	0:00:00	0:00:00	0:00:00	0:00:00	0:28:03	2:58:36	0:00:00	0:00:00	9:40:02
443	171:30:00	171:39:13	5:29:43	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:23:42	0:00:00	1:19:26	0:00:00	0:00:00	0:00:00	2:33:27	0:00:00	0:00:00	9:46:18
446	199:00:00	190:51:50	1:39:58	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	1:06:43	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	2:46:41
447	205:30:00	162:45:18	6:42:13	0:00:00	14:38:47	0:28:03	0:00:00	0:00:00	0:00:00	0:00:00	3:09:56	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:53:32	0:00:00	0:00:00	25:52:31
480	324:00:00	311:29:46	2:10:44	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:17:34	0:23:01	0:00:00	2:51:19
481	325:00:00	310:24:27	2:17:08	0:43:03	1:24:46	0:00:00	0:29:32	0:00:00	0:00:00	0:00:00	5:52:40	1:41:29	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	12:28:38
482	335:30:00	328:08:12	5:25:23	0:00:00	1:48:01	0:01:24	0:00:00	0:00:00	0:00:00	0:00:00	1:58:26	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	2:52:01	0:00:00	0:00:00	12:05:15
483	288:00:00	282:10:57	1:52:21	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:30:44	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	2:23:05
484	286:00:00	276:57:52	3:16:20	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	1:37:51	0:21:59	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	5:16:10
485	349:30:00	330:14:58	6:25:06	0:00:00	0:34:24	14:49:49	0:00:00	0:00:00	0:00:00	0:00:00	1:07:36	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	22:56:55
486	264:30:00	258:29:44	2:07:16	0:00:00	0:12:14	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	2:19:30
542	26:00:00	23:46:30	2:12:04	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	2:12:04
543	166:00:00	153:56:49	0:23:38	0:00:00	11:13:29	12:23:02	0:00:00	0:00:00	0:00:00	0:00:00	0:22:20	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	24:22:29
544	210:00:00	187:12:49	1:28:16	0:00:00	12:23:10	17:14:13	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	31:05:39
545	160:30:00	149:27:43	5:03:54	0:00:00	1:37:05	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	1:00:07	0:00:00	0:00:00	7:41:06
901-PR	6:00:00	6:38:45	0:14:36	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:14:36
Total	13873:31:00	13475:35:44	166:51:32	53:46:32	211:13:38	58:37:05	0:29:32	6:07:14	0:00:00	23:02:38	83:54:38	4:58:06	3:24:08	0:00:00	0:00:00	3:44:35	61:32:27	0:23:01	0:00:00	678:05:06

7/18/2024 - 8:47 AM

Miles and Engine Hours Driven

Mileage and Engine Hours Driven by Unit (updated in library 3/8/2018)

Date = Previous Month

Miles and Engine Hours Driven Summary

Year	Unit Number	Miles	Engine Hours
2024	189	321	7
2024	265	0	0
2024	266	453	49
2024	267	3,171	327
2024	268	2,891	359
2024	269	2,897	357
2024	270	2,771	330
2024	271	511	57
2024	272	-250	-40
2024	273	3,026	0
2024	274	2,819	324
2024	275	2,449	136
2024	276	1,166	58
2024	277	2,757	245
2024	278	2,482	212
2024	279	2,873	275
2024	280	3,532	276
2024	281	890	59
2024	282	3,383	720
2024	283	2,081	124
2024	284	3,592	299
2024	285	0	0
2024	286	3,478	191
2024	287	48	2
2024	288	2,730	273
2024	289	2,574	207
2024	290	885	61
2024	291	0	0
2024	292	3,549	371
2024	293	2,584	276
2024	294	3,620	345
2024	305	192	14
2024	306	3,485	273
2024	354	3,226	390
2024	355	3,535	390
2024	356	3,887	334
2024	357	3,334	408
2024	358	2,241	275
2024	359	3,568	401
2024	360	2,880	0
2024	361	3,447	409

2024	362	0	0
2024	363	1,548	199
2024	4609	0	0
2024	494	0	0
2024	498	0	0
2024	7509	0	0
2024	7510	0	0
2024	7758	0	0
2024	981	1,409	132
2024	982	4,792	595
2024	983	3,122	355
105248		103,953	10,075

Unit Number: 189

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/21/2024	9,082	321	6/21/2024	347	7
			321			7

Unit Number: 265

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024		65,000	0		4,821	0
			0			0

Unit Number: 266

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/27/2024	95,526	453	6/27/2024	8,634	49
			453			49

Unit Number: 267

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	75,640	3,171	6/30/2024	6,625	327
			3,171			327

Unit Number: 268

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	104,046	2,891	6/30/2024	8,808	359
			2,891			359

Unit Number: 269

Mileage			Engine Hours		
---------	--	--	--------------	--	--

Date	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	94,030	2,897	6/30/2024	8,763	357
			2,897			357

Unit Number: 270

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	80,960	2,771	6/30/2024	7,441	330
			2,771			330

Unit Number: 271

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/28/2024	98,229	511	6/28/2024	8,555	57
			511			57

Unit Number: 272

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/29/2024	70,907	-250	6/29/2024	6,232	-40
			-250			-40

Unit Number: 273

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/28/2024	56,998	3,026	6/27/2024	3,967	0
			3,026			0

Unit Number: 274

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	93,923	2,819	6/30/2024	8,761	324
			2,819			324

Unit Number: 275

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	82,318	2,449	6/30/2024	5,222	136
			2,449			136

Unit Number: 276

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/17/2024	40,667	1,166	6/17/2024	2,719	58

1,166

58

Unit Number: 277

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	68,650	2,757	6/30/2024	4,381	245
			2,757	245		

Unit Number: 278

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	74,785	2,482	6/30/2024	4,980	212
			2,482	212		

Unit Number: 279

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	80,912	2,873	6/30/2024	5,477	275
			2,873	275		

Unit Number: 280

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/28/2024	85,101	3,532	6/28/2024	5,782	276
			3,532	276		

Unit Number: 281

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/28/2024	64,875	890	6/28/2024	4,186	59
			890	59		

Unit Number: 282

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	87,603	3,383	6/30/2024	1,865	720
			3,383	720		

Unit Number: 283

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	62,310	2,081	6/30/2024	3,957	124
			2,081	124		

Unit Number: 284

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	81,709	3,592	6/30/2024	5,570	299
			3,592	299		

Unit Number: 285

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024		54,165	0		3,511	0
			0	0		

Unit Number: 286

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	80,699	3,478	6/30/2024	5,284	191
			3,478	191		

Unit Number: 287

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/18/2024	57,691	48	6/18/2024	3,818	2
			48	2		

Unit Number: 288

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	72,576	2,730	6/30/2024	6,357	273
			2,730	273		

Unit Number: 289

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	84,962	2,574	6/30/2024	5,331	207
			2,574	207		

Unit Number: 290

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	77,635	885	6/30/2024	5,975	61
			885	61		

Unit Number: 291

Mileage			Engine Hours		
---------	--	--	--------------	--	--

Date	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024		75,046	0		6,537	0
			0	0		

Unit Number: 292

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	97,685	3,549	6/30/2024	8,384	371
			3,549	371		

Unit Number: 293

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	96,045	2,584	6/30/2024	8,598	276
			2,584	276		

Unit Number: 294

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	95,604	3,620	6/30/2024	8,088	345
			3,620	345		

Unit Number: 305

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/26/2024	70,419	192	6/26/2024	1,882	14
			192	14		

Unit Number: 306

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	76,591	3,485	6/30/2024	5,037	273
			3,485	273		

Unit Number: 354

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	95,085	3,226	6/30/2024	8,676	390
			3,226	390		

Unit Number: 355

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	82,788	3,535	6/30/2024	7,908	390

3,535

390

Unit Number: 356

Date	Mileage			Engine Hours			
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven	
6/1/2024	6/30/2024	78,383	3,887	6/30/2024	6,711	334	
			3,887				334

Unit Number: 357

Date	Mileage			Engine Hours			
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven	
6/1/2024	6/30/2024	88,581	3,334	6/30/2024	8,093	408	
			3,334				408

Unit Number: 358

Date	Mileage			Engine Hours			
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven	
6/1/2024	6/30/2024	89,413	2,241	6/30/2024	7,867	275	
			2,241				275

Unit Number: 359

Date	Mileage			Engine Hours			
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven	
6/1/2024	6/30/2024	92,336	3,568	6/30/2024	8,307	401	
			3,568				401

Unit Number: 360

Date	Mileage			Engine Hours			
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven	
6/1/2024	6/28/2024	71,416	2,880	6/11/2024	4,693	0	
			2,880				0

Unit Number: 361

Date	Mileage			Engine Hours			
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven	
6/1/2024	6/30/2024	86,787	3,447	6/30/2024	7,838	409	
			3,447				409

Unit Number: 362

Date	Mileage			Engine Hours			
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven	
6/1/2024	6/18/2024	71,730	0	6/18/2024	6,110	0	
			0				0

Unit Number: 363

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/25/2024	92,169	1,548	6/25/2024	8,313	199
			1,548	199		

Unit Number: 4609

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024		150,156	0		164	0
			0	0		

Unit Number: 494

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024		226	0		44	0
			0	0		

Unit Number: 498

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024		230	0		50	0
			0	0		

Unit Number: 7509

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024		132,539	0		1,595	0
			0	0		

Unit Number: 7510

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/18/2024	123,449	0	6/18/2024	429	0
			0	0		

Unit Number: 7758

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024		157,191	0		394	0
			0	0		

Unit Number: 981

Mileage	Engine Hours
---------	--------------

Date	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/11/2024	132,378	1,409	6/11/2024	15,717	132
			1,409	132		

Unit Number: 982

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	148,888	4,792	6/30/2024	16,821	595
			4,792	595		

Unit Number: 983

Date	Mileage			Engine Hours		
	Mileage Reported On	Mileage	Miles Driven	Hours Reported On	Hours	Hours Driven
6/1/2024	6/30/2024	128,826	3,122	6/30/2024	13,269	355
			3,122	355		

Cost of Parts	Cost of Labor	Hours of Labor
\$60,040.92	\$57,263.50	540
\$60,040.92	\$57,263.50	540

266

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13358	6/7/2024	16	\$105.00	\$55.00	\$1,680.00
13456	6/26/2024	4	\$105.00	\$38.83	\$420.00
		20	\$210.00	\$93.83	\$2,100.00

267

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13405	6/14/2024	0	\$0.00	\$0.00	\$0.00
13406	6/14/2024	5	\$105.00	\$156.06	\$525.00
		5	\$105.00	\$156.06	\$525.00

268

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13356	6/5/2024	15	\$105.00	\$86.13	\$1,575.00
13395	6/13/2024	5	\$105.00	\$1,069.20	\$525.00
13448	6/21/2024	8	\$105.00	\$0.00	\$840.00
13470	6/28/2024	2	\$105.00	\$31.45	\$210.00
		30	\$420.00	\$1,186.78	\$3,150.00

269

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13359	6/7/2024	8	\$0.00	\$1,871.51	\$840.00
13366	6/10/2024	4	\$105.00	\$38.83	\$420.00
13412	6/17/2024	1	\$105.00	\$0.00	\$105.00
		13	\$210.00	\$1,910.34	\$1,365.00

270

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13357	6/6/2024	16	\$150.00	\$65.12	\$2,400.00
13386	6/12/2024	1.5	\$105.00	\$192.06	\$157.50
13401	6/14/2024	3	\$105.00	\$270.60	\$315.00
13443	6/21/2024	4	\$105.00	\$38.83	\$420.00
13444	6/21/2024	1	\$105.00	\$51.45	\$105.00
		25.5	\$570.00	\$618.06	\$3,397.50

273

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13414	6/17/2024	0	\$105.00	\$0.00	\$0.00
13415	6/17/2024	2	\$105.00	\$0.00	\$210.00
13462	6/27/2024	16	\$105.00	\$65.12	\$1,680.00
13463	6/27/2024	1	\$105.00	\$271.92	\$105.00
13464	6/27/2024	3	\$105.00	\$1,069.20	\$315.00
		22	\$525.00	\$1,406.24	\$2,310.00

274

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13461	6/27/2024	40	\$105.00	\$6,427.80	\$4,200.00
		40	\$105.00	\$6,427.80	\$4,200.00

275

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13376	6/10/2024	3	\$105.00	\$38.83	\$315.00
13377	6/10/2024	12	\$105.00	\$5,828.90	\$1,260.00
		15	\$210.00	\$5,867.73	\$1,575.00

277

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13351	6/3/2024	0.5	\$105.00	\$271.92	\$52.50
13385	6/12/2024	5	\$105.00	\$1,069.20	\$525.00
		5.5	\$210.00	\$1,341.12	\$577.50

278

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13460	6/27/2024	4	\$105.00	\$55.31	\$420.00
13469	6/28/2024	1.5	\$105.00	\$271.92	\$157.50
		5.5	\$210.00	\$327.23	\$577.50

279

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13370	6/10/2024	4	\$105.00	\$38.83	\$420.00
13371	6/10/2024	1	\$105.00	\$256.08	\$105.00
13402	6/14/2024	6	\$105.00	\$301.40	\$630.00
13403	6/14/2024	6	\$105.00	\$382.80	\$630.00
13404	6/14/2024	3	\$105.00	\$0.00	\$315.00
13467	6/27/2024	1	\$105.00	\$51.56	\$105.00

21 \$630.00 \$1,030.67 \$2,205.00

280

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13361	6/7/2024	2	\$105.00	\$288.09	\$210.00
		2	\$105.00	\$288.09	\$210.00

281

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13373	6/10/2024	5	\$0.00	\$45.41	\$525.00
13374	6/10/2024	1	\$0.00	\$51.45	\$105.00
13375	6/10/2024	16	\$105.00	\$65.12	\$1,680.00
13378	6/11/2024	4	\$0.00	\$1,069.20	\$420.00
13454	6/24/2024	3	\$105.00	\$349.00	\$315.00
		29	\$210.00	\$1,580.18	\$3,045.00

282

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13455	6/25/2024	1	\$105.00	\$51.45	\$105.00
		1	\$105.00	\$51.45	\$105.00

283

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13457	6/27/2024	0	\$0.00	\$38.83	\$0.00
13458	6/27/2024	1	\$105.00	\$85.65	\$105.00
13459	6/27/2024	1	\$105.00	\$51.45	\$105.00
13465	6/27/2024	16	\$105.00	\$5,957.60	\$1,680.00
		18	\$315.00	\$6,133.53	\$1,890.00

284

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13445	6/21/2024	1	\$105.00	\$14.28	\$105.00
13446	6/21/2024	16	\$105.00	\$43.56	\$1,680.00
13449	6/22/2024	4.5	\$105.00	\$38.83	\$472.50
13450	6/22/2024	2.5	\$105.00	\$163.13	\$262.50
13451	6/22/2024	2	\$105.00	\$0.00	\$210.00
13452	6/22/2024	3	\$105.00	\$132.00	\$315.00
		29	\$630.00	\$391.80	\$3,045.00

286

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13392	6/13/2024	1	\$105.00	\$256.08	\$105.00
13393	6/13/2024	2.5	\$105.00	\$170.60	\$262.50
13394	6/13/2024	4	\$105.00	\$38.83	\$420.00
		7.5	\$315.00	\$465.51	\$787.50

288

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13468	6/27/2024	4	\$105.00	\$77.66	\$420.00
		4	\$105.00	\$77.66	\$420.00

289

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13360	6/7/2024	1	\$105.00	\$256.08	\$105.00
13367	6/10/2024	4	\$105.00	\$38.83	\$420.00
13368	6/10/2024	1	\$105.00	\$51.45	\$105.00
13369	6/10/2024	2	\$105.00	\$125.86	\$210.00
13372	6/10/2024	2	\$105.00	\$800.00	\$210.00
13423	6/19/2024	6	\$0.00	\$0.00	\$630.00
13471	6/28/2024	1	\$105.00	\$8.49	\$105.00
		17	\$630.00	\$1,280.71	\$1,785.00

292

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13434	6/20/2024	0	\$0.00	\$0.00	\$0.00
13435	6/20/2024	1	\$105.00	\$85.65	\$105.00
13436	6/20/2024	0	\$0.00	\$0.00	\$0.00
13437	6/20/2024	4	\$105.00	\$68.83	\$420.00
		5	\$210.00	\$154.48	\$525.00

293

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13363	6/10/2024	40	\$105.00	\$5,284.59	\$4,200.00
13364	6/10/2024	1	\$105.00	\$1,069.20	\$105.00
13365	6/10/2024	1	\$105.00	\$30.91	\$105.00
13429	6/20/2024	5	\$105.00	\$460.47	\$525.00
13447	6/21/2024	4	\$105.00	\$156.06	\$420.00
		51	\$525.00	\$7,001.23	\$5,355.00

294

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13379	6/11/2024	2	\$0.00	\$413.08	\$210.00
13399	6/13/2024	2	\$105.00	\$265.28	\$210.00
13400	6/13/2024	1	\$105.00	\$0.00	\$105.00
		5	\$210.00	\$678.36	\$525.00

354

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13398	6/13/2024	4	\$105.00	\$38.83	\$420.00
13407	6/14/2024	2	\$105.00	\$31.45	\$210.00
13408	6/14/2024	2	\$105.00	\$1,291.14	\$210.00
13409	6/14/2024	8	\$0.00	\$1,506.09	\$840.00
13410	6/14/2024	1	\$105.00	\$256.08	\$105.00
13428	6/20/2024	2	\$105.00	\$0.00	\$210.00
		19	\$525.00	\$3,123.59	\$1,995.00

355

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13413	6/17/2024	1	\$105.00	\$0.00	\$105.00
13430	6/20/2024	3	\$105.00	\$38.83	\$315.00
13431	6/20/2024	2.5	\$105.00	\$148.19	\$262.50
13453	6/24/2024	2	\$105.00	\$262.78	\$210.00
		8.5	\$420.00	\$449.80	\$892.50

356

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13411	6/14/2024	3	\$105.00	\$1,069.20	\$315.00
		3	\$105.00	\$1,069.20	\$315.00

357

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13349	6/3/2024	3	\$105.00	\$156.06	\$315.00
		3	\$105.00	\$156.06	\$315.00

358

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13387	6/12/2024	3	\$105.00	\$38.83	\$315.00
13388	6/12/2024	1	\$105.00	\$51.45	\$105.00
13389	6/12/2024	16	\$105.00	\$1,161.66	\$1,680.00

13396	6/13/2024	16	\$105.00	\$5,957.60	\$1,680.00
13397	6/13/2024	2	\$105.00	\$132.00	\$210.00
13424	6/19/2024	20	\$105.00	\$565.12	\$2,100.00
13438	6/21/2024	1	\$105.00	\$21.98	\$105.00
		59	\$735.00	\$7,928.64	\$6,195.00

359

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13381	6/12/2024	8	\$0.00	\$1,910.34	\$840.00
13383	6/12/2024	1	\$105.00	\$51.45	\$105.00
13390	6/12/2024	5	\$105.00	\$154.54	\$525.00
13391	6/12/2024	4	\$105.00	\$38.83	\$420.00
13466	6/27/2024	1	\$105.00	\$0.00	\$105.00
		19	\$420.00	\$2,155.16	\$1,995.00

360

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13380	6/11/2024	1	\$105.00	\$262.78	\$105.00
		1	\$105.00	\$262.78	\$105.00

361

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13352	6/5/2024	4	\$105.00	\$38.83	\$420.00
13353	6/5/2024	2	\$105.00	\$256.08	\$210.00
13354	6/5/2024	1	\$105.00	\$51.45	\$105.00
13355	6/5/2024	1	\$105.00	\$0.00	\$105.00
		8	\$420.00	\$346.36	\$840.00

363

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13384	6/12/2024	5	\$0.00	\$167.05	\$525.00
13416	6/18/2024	4	\$105.00	\$38.83	\$420.00
13417	6/18/2024	8	\$105.00	\$1,921.73	\$840.00
13418	6/18/2024	2	\$105.00	\$616.80	\$210.00
13419	6/18/2024	2	\$105.00	\$132.00	\$210.00
		21	\$420.00	\$2,876.41	\$2,205.00

7510

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13420	6/18/2024	1	\$105.00	\$16.63	\$105.00

1 \$105.00 \$16.63 \$105.00

981

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13362	6/7/2024	1	\$105.00	\$12.35	\$105.00
		1	\$105.00	\$12.35	\$105.00

982

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13421	6/18/2024	3	\$105.00	\$38.83	\$315.00
13422	6/18/2024	8	\$105.00	\$2,512.29	\$840.00
13425	6/19/2024	3	\$105.00	\$179.28	\$315.00
13426	6/19/2024	1	\$1.00	\$85.65	\$1.00
13427	6/19/2024	2	\$105.00	\$26.09	\$210.00
13432	6/20/2024	1	\$105.00	\$0.00	\$105.00
13433	6/20/2024	2	\$105.00	\$250.80	\$210.00
		20	\$631.00	\$3,092.94	\$1,996.00

983

Work Order Number	Date	Hours of Labor	Labor Rate	Cost of Parts	Cost of Labor
13439	6/21/2024	0	\$0.00	\$0.00	\$0.00
13440	6/21/2024	1	\$105.00	\$37.17	\$105.00
13441	6/21/2024	0	\$0.00	\$0.00	\$0.00
13442	6/21/2024	4	\$105.00	\$44.97	\$420.00
		5	\$210.00	\$82.14	\$525.00



INFORMATION TECHNOLOGY

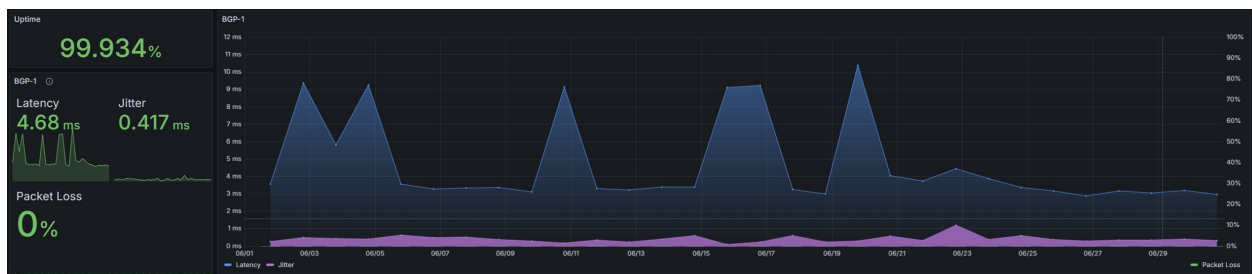
07/23/24

REPORTING PERIOD JUNE, 2024

PROJECTS

- Updates to field providers phones 60 replacement devices (30 T-Mobile, 30 Verizon) is underway. The new devices will increase application reliability for our CAD mobile product.
- Preliminary budget planning and forecasting.
- Implemented core network updates and additional security software at the firewall level to harden our systems against failure and cyber attacks.
- Implemented multi-factor authentication to VPN connections to our radio system in direct response to the threat outlined in last month's report.

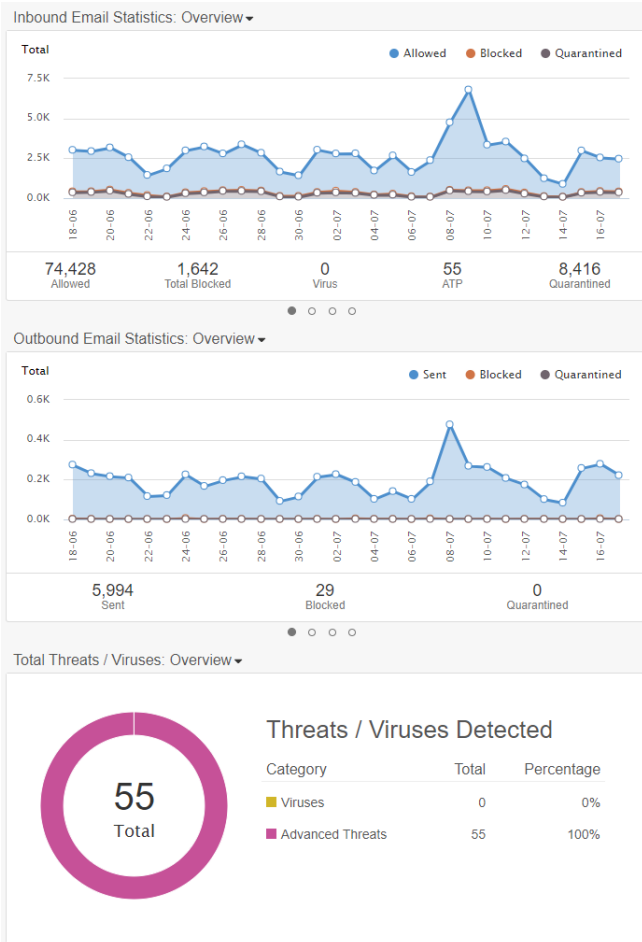
NETWORK RELIABILITY



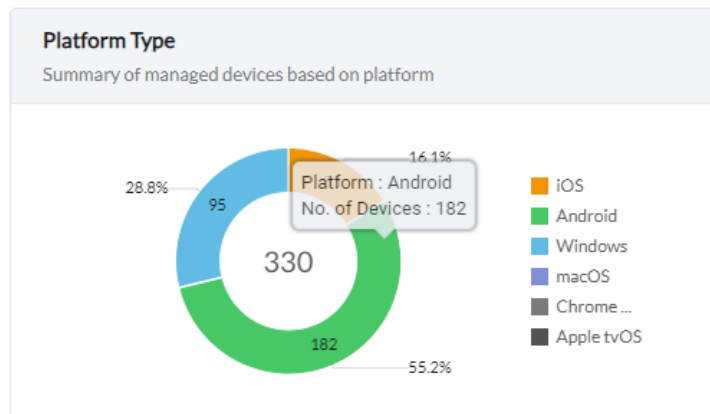


INFORMATION TECHNOLOGY
07/23/24
REPORTING PERIOD JUNE, 2024

CYBERSECURITY/THREAT MITIGATION



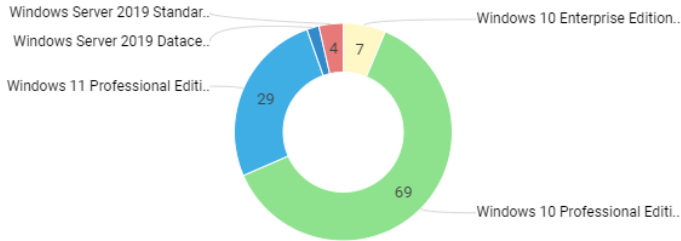
ENDPOINT MANAGEMENT





INFORMATION TECHNOLOGY
07/23/24
REPORTING PERIOD JUNE, 2024

Computers by Operating System



Missing patches based on release time

	Critical	Important	Moderate	Low	Unrated
>120 days	0	0	0	0	1
90-120 days	0	0	0	0	2
60-90 days	1	0	0	0	1
30-60 days	2	1	0	2	4
<30 days	3	10	1	0	9

*Patches are released weekly, thus there will often be numbers in the <30 days category. Only critical and security patches are applied to sensitive systems.



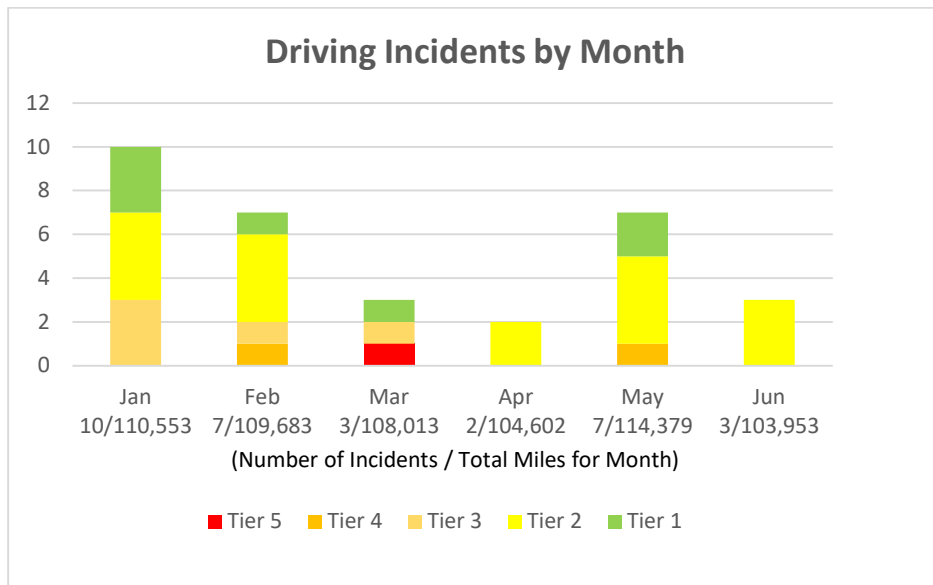
REGULATORY AFFAIRS & OPERATIONS SUPPORT REPORT

JUNE 1ST-30TH, 2024

Safety Items:

- Driving Incidents:
 - 3 total incidents
 - Tier 5 - 0
 - Tier 4 - 0
 - Tier 3 - 0
 - Tier 2 - 3
 - Tier 1 - 0

Please Note Tier Levels:
 Tier 5 – (Most severe) Injury Occurred
 Tier 4 – Ambulance Required Tow
 Tier 3 – Ambulance or crew placed OOS
 Tier 2 – 3rd party property/vehicle damage
 Tier 1 – (Least Severe) Incidents not meeting any of the above criteria



- June 2024 Leading Root Causes:
 - Lack of spatial awareness – 1
 - Third party cause – 2
 - Backing – 0
 - Other – 0

Harris County ESD 11 Mobile Healthcare
 18334 Stuebner Airline Rd., Spring TX 77379
 (281) 524-7660
 www.esd11.com

- Annual Auto Claims Trends:
 - 2021 (Sep-Dec): 10
 - 2022 (Jan-Dec): 19 (1 open)
 - 2023 (Jan-Dec): 17 (1 open)
 - 2024 (Jan-Apr): 7 (2 open)
- Injury statistics included in Human Resources Report.

Facilities Items:

Ticket Details:

Bldg A - Admin

Maintenance Date	Maintenance Type	Performed On	Status	WO #	Description
5/1/2024	Unscheduled Repairs	6/24/2024	IN-PROCESS	53	Control - Men's Shower Leak
5/2/2024	Unscheduled Repairs	6/20/2024	IN-PROCESS	33	Leaks along North Wall
5/15/2024	Request - Miscellaneous	6/20/2024	IN-PROCESS	36	Fence Man Door Install
5/20/2024	Unscheduled Repairs	6/20/2024	WORK FINISHED	38	Men's Urinal Clog
5/21/2024	Unscheduled Repairs	6/20/2024	WORK FINISHED	37	Fire Pump
5/29/2024	PM - Generator NatGas	6/5/2024	WORK FINISHED	5	PM completed on 5/29/2024 by Cummins
6/1/2024	Request - Miscellaneous	6/20/2024	WORK FINISHED	39	Water Softener Install
6/2/2024	Unscheduled Repairs	6/5/2024	WORK FINISHED	13	Ceiling Condensate
6/3/2024	Request - Miscellaneous	6/7/2024	WORK FINISHED	19	Muster Area Signage
6/4/2024	Unscheduled Repairs	6/5/2024	WORK FINISHED	9	Condensate in Juan's Office
6/4/2024	Unscheduled Repairs	6/5/2024	WORK FINISHED	10	South Hallway Vent Condensate
6/7/2024	Routine Maintenance	6/7/2024	WORK FINISHED	111	Spray Weeds at Admin
6/10/2024	Request - Miscellaneous	6/18/2024	WORK FINISHED	27	No paper towels in control
6/11/2024	Unscheduled Repairs	6/11/2024	WORK FINISHED	113	Interior Paint Touchups
6/12/2024	Request - Miscellaneous	6/14/2024	WORK FINISHED	24	Stop Sign Install
6/12/2024	Unscheduled Repairs	6/12/2024	WORK FINISHED	22	Toilet Stem leaking when flushed
6/17/2024	Request - Miscellaneous	6/17/2024	WORK FINISHED	114	Meeting Room Setup
6/18/2024	Request - Miscellaneous	6/21/2024	WAITING FOR PARTS	48	Bookshelf request for Office 140
6/18/2024	Routine Maintenance	6/21/2024	WORK FINISHED	47	Fire Protection Tanks Refill
6/19/2024	Unscheduled Repairs	6/20/2024	WORK FINISHED	43	AC Unit 7 Out (Control)
6/19/2024	Unscheduled Repairs	6/20/2024	IN-PROCESS	44	AC Unit 12 out (Control)
6/21/2024	Unscheduled Repairs	6/21/2024	WORK FINISHED	49	replace driver for 2 lights in 1st floor men's restroom
6/21/2024	Unscheduled Repairs	6/24/2024	WORK FINISHED	58	replace 2 led drivers in men restroom on the first floor
6/23/2024	Unscheduled Repairs	6/24/2024	WORK FINISHED	50	Front Sliding doors stuck open
6/24/2024	Routine Maintenance	6/24/2024	WORK FINISHED	59	checking salt level in softener system
6/24/2024	Unscheduled Repairs	6/24/2024	WORK FINISHED	57	replace knox box on South gate
6/24/2024	Unscheduled Repairs	6/24/2024	WORK FINISHED	60	Replace Led driver on 1st floor hallway
6/24/2024	Unscheduled Repairs	6/24/2024	WORK FINISHED	61	Replace 2 led drivers lights Shirley's office

Bldg B - Washbay

Maintenance Date	Maintenance Type	Performed On	Status	WO #	Description
6/11/2024	Unscheduled Repairs	6/11/2024	WORK FINISHED	112	Hose Bib Repairs
6/28/2024	Routine Maintenance	6/28/2024	WORK FINISHED	68	Added 4 bags of salt water softener
6/28/2024	Routine Maintenance	6/28/2024	WORK FINISHED	69	Added 4 bags of salt water softener

Bldg C - Deployment

Maintenance Date	Maintenance Type	Performed On	Status	WO #	Description
4/24/2024	Unscheduled Repairs	6/20/2024	WORK FINISHED	32	Exterior Light - Back Door Only
5/1/2024	Request - Miscellaneous	6/24/2024	IN-PROCESS	56	Fence & Light Install
5/29/2024	Unscheduled Repairs	6/20/2024	IN-PROCESS	41	Fitness Center Fan Broken
6/1/2024	Request - Miscellaneous	6/14/2024	IN-PROCESS	25	Entrance Canopy Install
6/1/2024	Request - Miscellaneous	6/20/2024	WORK FINISHED	40	Water Softener Install
6/3/2024	Shoreline Repair	6/4/2024	WORK FINISHED	2	Shoreline Repair LC132
6/3/2024	Unscheduled Repairs	6/3/2024	WORK FINISHED	1	Sink Drain Clog
6/4/2024	Service - Pest: Mosquito Add On	6/20/2024	WORK FINISHED	31	Mosquito Treatment
6/4/2024	Shoreline Repair	6/5/2024	WORK FINISHED	12	Shoreline Repair - LC131
6/5/2024	Unscheduled Repairs	6/5/2024	WORK FINISHED	3	Generator did not turn on when power went out
6/5/2024	Unscheduled Repairs	6/5/2024	WORK FINISHED	7	Bay Door Will not open
6/11/2024	Request - Miscellaneous	6/14/2024	WORK FINISHED	23	Outlet Replacement - Receiving Area
6/25/2024	Shoreline Repair	6/27/2024	WORK FINISHED	62	replaced broken cord reel
6/25/2024	Unscheduled Repairs	6/27/2024	WORK FINISHED	64	front entrance door not latching
6/26/2024	Unscheduled Repairs	6/27/2024	WORK FINISHED	66	Some plugs had no mark label to main breaker

Bldg E - Open Storage

Maintenance Date	Maintenance Type	Performed On	Status	WO #	Description
6/1/2024	Request - Miscellaneous	6/20/2024	IN-PROCESS	46	Removal of Separation Pipes

House - 18126

Maintenance Date	Maintenance Type	Performed On	Status	WO #	Description
6/7/2024	Unscheduled Repairs	6/14/2024	WORK FINISHED	26	Secure Doors - Home appears accessed

M402

Maintenance Date	Maintenance Type	Performed On	Status	WO #	Description
5/1/2024	Request - Miscellaneous	6/24/2024	IN-PROCESS	51	Interior Paint Touchups
5/1/2024	Request - Miscellaneous	6/24/2024	IN-PROCESS	52	Curb Painting
5/23/2024	PM - Generator NatGas	6/5/2024	CLOSED	15	Generator PM
6/6/2024	Unscheduled Repairs	6/6/2024	WORK FINISHED	16	Toilet Not Auto-Flushing
6/7/2024	Request - Miscellaneous	6/7/2024	WORK FINISHED	18	Flag Replacement
6/7/2024	Unscheduled Repairs	6/5/2024	WORK FINISHED	11	Exterior Lighting
6/19/2024	Unscheduled Repairs	6/19/2024	WORK FINISHED	30	AC Drain Pan leaking
6/20/2024	Unscheduled Repairs	6/20/2024	WORK FINISHED	45	Front door would not lock
6/27/2024	Unscheduled Repairs	6/27/2024	WORK FINISHED	63	Women's Toilet not Flushing
6/28/2024	Unscheduled Repairs	7/1/2024	WORK FINISHED	70	Bay door won't open

M403

Maintenance Date	Maintenance Type	Performed On	Status	WO #	Description
5/1/2024	Unscheduled Repairs	6/24/2024	IN-PROCESS	54	Interior Signage Replacement
6/6/2024	Request - Miscellaneous	6/6/2024	WORK FINISHED	110	Chair Replacement in Sup Office
6/10/2024	Unscheduled Repairs	6/10/2024	WORK FINISHED	20	Replace shower mixing valve
6/10/2024	Unscheduled Repairs	6/10/2024	WORK FINISHED	21	Toilet cracked/leaking in Womens restroom
7/3/2024	Unscheduled Repairs	7/3/2024	WORK FINISHED	82	Patch and paint hallway
7/3/2024	Unscheduled Repairs	7/3/2024	WORK FINISHED	83	Women toilet leaking
7/5/2024	Unscheduled Repairs	7/5/2024	WORK FINISHED	84	Access panel install

M404

Maintenance Date	Maintenance Type	Performed On	Status	WO #	Description
6/4/2024	Unscheduled Repairs	6/5/2024	WORK FINISHED	14	Roach complaint

M409

Maintenance Date	Maintenance Type	Performed On	Status	WO #	Description
6/5/2024	Unscheduled Repairs	6/5/2024	WORK FINISHED	8	Bay Door Malfunction

M410

Maintenance Date	Maintenance Type	Performed On	Status	WO #	Description
6/7/2024	Unscheduled Repairs	6/7/2024	WORK FINISHED	17	TV Mount

Ongoing Projects:

- M408 Updated Housing
- Facilities RFP
- Lawn Maintenance RFP
- Cintas Contract update
- Generator Diesel Fuel maintenance contract
- Land Planning (assistance as needed)

Compliance Items:

- DSHS Updates: No outstanding items
 - Requests for Information/Reports/Notifications: 1



JUNE 2024 CRITICAL FAILURES:

8 Total:

- P1 – 4 (3 Mechanical, 1 Equipment)
- P2 – 4 (2 Mechanical, 2 Human Error)
- P3 – 0
- P4 – 0

P1 – 6/3/2024 – Mechanical

- M480 was dispatched to a 10D04 Chest Pain, made scene, and discovered the A/C was not working in the patient compartment. Response time from first key stroke to on-scene was 13 minutes 11 seconds. The crew requested a second unit emergency traffic. 484 arrived and transported the patient emergency traffic to the hospital. Incident was reviewed by Quality Team and resulting in no patient harm.

P1 – 6/6/2024 – Mechanical

- M426 was dispatched to a 29D03 Motor Vehicle Accident. While en route, the crew reported transmission problems. S321 arrived on scene. Total time from first key stroke to on scene was 12 minutes 6 seconds. M484 was also dispatched but downgraded by supervisor 321 who was already on scene. Patient was transported to the hospital non-emergency by M484. Incident was reviewed by Quality Team and resulted in no patient harm.

P1 – 6/17/2024 – Equipment

- M406 was dispatched to a 9E01 Cardiac Arrest and marked en route. The unit was noted to still be at the station five minutes after marking en route. Control contacted the unit ICP who stated the attendant was not in the ambulance and he was unable to access the station. M420 was assigned to the call and made scene. Total time from first keystroke to first unit on-scene was 13 minutes 37 seconds. The call was completed with a field termination. Incident was reviewed by Quality Team and resulted in no patient harm.

P1 – 6/29/2024 – Mechanical

- M409 was enroute to a 10D04 Chest Pain and discovered that they had a flat tire. M403 was assigned to the call. Total time from first keystroke to first unit on-scene was 11 minutes 59 seconds. M403 transported the patient to the hospital non-emergency. Incident was reviewed by Quality team and resulted in no patient harm.

P2 – 6/6/2024 – Human Error

- M409 was enroute to a 17B01 Fall and reported that one of their crew members needed to be out of service (health related). M486 was assigned to the call. Total time from first keystroke to first unit on-scene was 12 minutes 38 seconds. M486 obtained a refusal of transport from the patient. Incident was reviewed by Quality team and resulted in no patient harm.

P2 – 6/10/2024 – Mechanical

- M403 was enroute to a 38C05 Advanced Send and advised the ambulance was experiencing transmission problems. M425 was assigned to the call. Total time from first keystroke to first unit on-scene was 18 minutes 55 seconds. M425 transported patient non-emergency to the hospital. Incident was reviewed by Quality team and resulted in no patient harm.

P2 – 6/14/2024 – Human Error

- M425 was enroute to a 28C01 Stroke and arrived on scene. Total time from first key stroke to on-scene was 4 minutes 59seconds. While on scene, they felt an impact in the ambulance and saw a vehicle exit the parking lot. Suspecting they were struck by a vehicle, they requested a second unit for transport. M426 was assigned to the call. M426 arrived on scene, took over patient care and transported patient non-emergency to the hospital. No damage or other evidence confirming vehicle strike found. Incident was reviewed by Quality team and resulted in no patient harm.

P2 – 6/29/2024 – Mechanical

- M405 was enroute to a 10C03 Chest Pain, made scene and began transport non-emergency to the hospital. Total time from first keystroke to first unit on-scene was 8 minutes 53 seconds. While transporting the patient, crew advised they had a flat tire. M403 was dispatched to M405's location. M403 arrived and continued the patient transport non-emergency. Incident was reviewed by Quality team and resulted in no patient harm.



FINANCE REPORT AS OF JUNE 30, 2024

The following summarizes significant items in the June 2024 Financial Reports:

Statement of Activities:

Income

- Total revenue over budget \$142k.
 - Net service revenue was slightly ahead of budget with a variance of 3% or \$61k.
 - Property tax revenue was slightly below budget \$56k or 3%. Information from the tax assessor reflects the current expectations, which are slightly lower than the budget.
 - Other revenue was \$138k ahead of budget due to a worker's compensation premium dividend of \$170k received in the month.

Wages/Benefits

- Overall wages for the month were below budget with a variance of \$45k or 3%.
- Total benefits were below budget \$74k or 12%. This is seen through benefit costs (insurance & pension) and workers compensation insurance.

Direct Expenses

- Overall direct expenses were \$106k over budget.
 - Other Direct Expenses over \$44k due to the accrual of \$50k in disaster preparation / response expenses.
 - Overall supplies were \$11k or 12% over budget for the month.
 - Vehicle-related expenses were over budget with a \$37k or 28% variance for the month. Fuel was under budget \$9k or 14%.
 - Maintenance costs were over \$13k. Expenses included the typical plumbing, electrical, pest control, cleaning and lawncare.

General and Administrative Expenses

- Overall G&A expenses were slightly over budget \$8k.
 - Supplies & equipment category was underbudget \$24. The primary reason is due the accrual of the credit card bill. In the month, we reversed the May accrual of \$37k & the June accrual was only \$19k, creating a net credit reducing June expenses \$18k.



FINANCE REPORT AS OF JUNE 30, 2024

- Contracted services were over \$29k. This was primarily related to professional fees. Our compliance consultant was expensed \$16k for 2 years in the month to catch up the vendor. Also had the interim medical director in the month for \$11k.
- Legal expenses were over budget \$25k. This was due to the legal - election expenses.
- Other expenses were under budget \$19k%. This was due to election costs other than legal included in the budget, but election is completed.

Net income / EBITDA

- Net income for June 2024 was \$564k versus a budgeted amount of \$428k.
- EBITDA for the month was \$910k compared to the budgeted amount of \$746k.

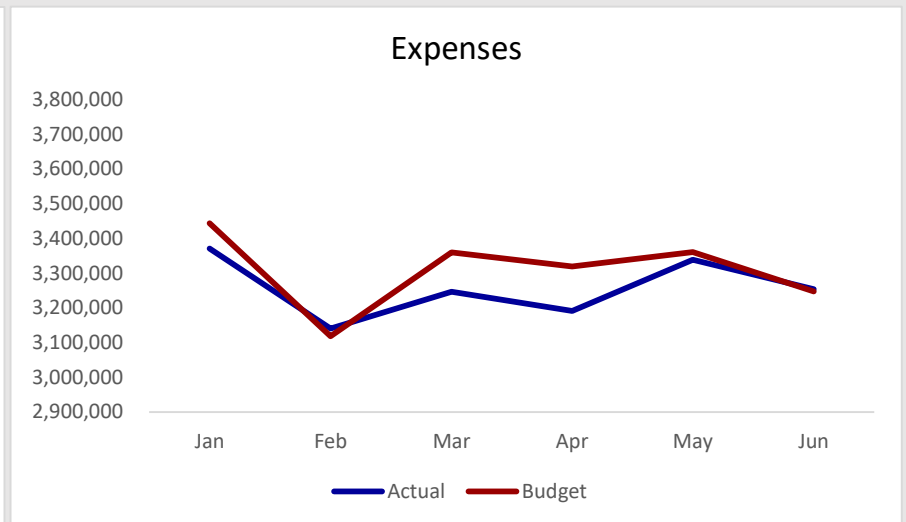
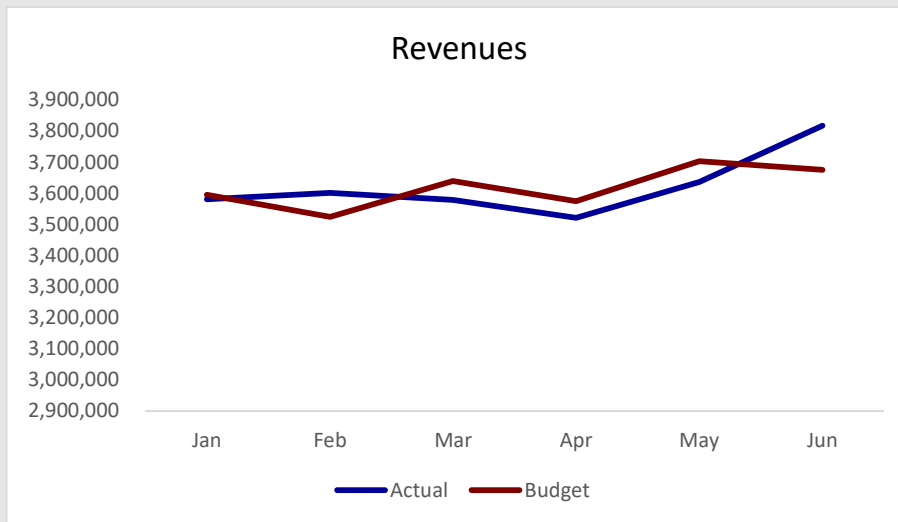
Statement of Financial Position:

- The investment balance stands at \$14.0m.
- The current ratio is 3.68 to 1.



HARRIS COUNTY ESD 11 MOBILE HEALTHCARE June 2024 Financial Highlights

Billing Net Revenue	Property Tax Revenue		Pt Account Collection	Property Tax Collection
\$1,822,059	\$1,737,796	Cash & Cash Equivalents \$14,528,548 Change from last year this month \$716,797	\$1,796,175	\$50,845
Actual vs. Budget	Actual vs. Budget		Change from last year this month	Change from last year this month
\$60,711	(\$56,209)		\$230,274	(\$50,215)
Wages & Benefits	Medical Supply		Debt	Net Assets
\$2,178,295	\$106,798		\$51,578,407	\$19,081,019
Actual vs. Budget	Actual vs. Budget		Change from last year this month	Change from last year this month
\$118,678	(\$11,409)		(\$4,600,395)	\$2,591,919





HARRIS COUNTY ESD 11 MOBILE HEALTHCARE

Statement of Activities

JUNE 2024

	JUNE 2024				YTD 2024			
	Act	Budget	Var. \$	Var. %	Act	Budget	Var. \$	Var. %
Gross Billings	9,568,115	9,611,039	(42,924)	0%	54,015,445	55,811,941	(1,796,496)	-3%
Billing Adjustments	(7,746,057)	(7,849,691)	103,635	-1%	(43,801,910)	(45,585,173)	1,783,263	-4%
Estimated Bad Debts	-	-	-		-	-	-	
Net Billing Revenue	1,822,059	1,761,347	60,711	3%	10,213,535	10,226,767	(13,233)	0%
Property Tax Revenue	1,737,796	1,794,004	(56,209)	-3%	10,743,465	10,764,026	(20,561)	0%
Other Revenue	258,002	120,417	137,586	114%	779,136	722,500	56,636	8%
Total Revenue	3,817,856	3,675,768	142,088	4%	21,736,135	21,713,293	22,842	0%
Salaries - Administration	(263,848)	(278,776)	14,928	-5%	(1,646,062)	(1,689,269)	43,207	-3%
Salaries - Regular	(923,564)	(924,310)	745	0%	(5,890,145)	(5,743,100)	(147,046)	3%
Salaries - Ot/Events/Oot	(299,473)	(343,201)	43,728	-13%	(1,806,371)	(2,079,940)	273,569	-13%
Commissioner Fees	(1,768)	(2,951)	1,183	-40%	(10,214)	(17,902)	7,688	-43%
Salaries - PTO	(120,638)	(105,710)	(14,928)	14%	(576,766)	(640,550)	63,784	-10%
Employee Benefits-Other Paid Leave	(3,669)	(3,009)	(660)	22%	(21,091)	(17,869)	(3,223)	18%
Employee Benefits-Insurance	(230,871)	(282,880)	52,008	-18%	(1,557,678)	(1,716,138)	158,460	-9%
Employee Benefits-Pension	(154,961)	(177,353)	22,392	-13%	(1,044,173)	(1,090,991)	46,818	-4%
Employee Benefits-Other	(4,855)	(3,567)	(1,288)	36%	(21,538)	(21,399)	(139)	1%
Payroll Taxes - Fica/Med.	(129,756)	(113,869)	(15,887)	14%	(759,987)	(700,912)	(59,075)	8%
Payroll Taxes - Suta	-	(4,277)	4,277	-100%	(19,352)	(25,635)	6,283	-25%
Workmans Comp Insurance	(44,891)	(57,070)	12,179	-21%	(262,759)	(328,122)	65,364	-20%
Wage Expenses	(2,178,295)	(2,296,973)	118,678	-5%	(13,616,137)	(14,071,828)	455,691	-3%
Maintenance	(51,988)	(38,763)	(13,225)	34%	(280,693)	(232,587)	(48,106)	21%
Supplies-Operations	(106,798)	(95,388)	(11,409)	12%	(513,174)	(572,539)	59,365	-10%
Vehicle Related Expenses	(170,412)	(133,293)	(37,119)	28%	(785,830)	(803,992)	18,162	-2%
Uniforms	(11,555)	(8,880)	(2,675)	30%	(43,005)	(53,223)	10,218	-19%
Utilities	(14,453)	(14,093)	(361)	3%	(69,891)	(80,490)	10,599	-13%
Occupancy	(7,343)	(10,000)	2,657	-27%	(52,343)	(60,000)	7,657	-13%
Other Direct Expenses	(50,000)	(5,891)	(44,109)	749%	(57,388)	(10,341)	(47,047)	455%
Direct Expenses	(412,549)	(306,308)	(106,242)	35%	(1,802,324)	(1,813,172)	10,848	-1%
Contracted Service	(172,999)	(143,675)	(29,323)	20%	(949,866)	(940,807)	(9,058)	1%
Marketing & Public Relationship	(8,174)	(8,416)	242	-3%	(41,806)	(51,059)	9,253	-18%
Employee Expense	(12,895)	(14,956)	2,061	-14%	(59,015)	(74,364)	15,350	-21%
Supplies & Equipment	(3,817)	(28,013)	24,196	-86%	(159,279)	(176,269)	16,991	-10%
Insurance	(69,296)	(67,679)	(1,618)	2%	(417,913)	(410,586)	(7,328)	2%
Legal Expenses	(67,743)	(42,951)	(24,792)	58%	(373,220)	(257,706)	(115,514)	45%
Appraisal District	(15,832)	(11,686)	(4,146)	35%	(99,125)	(70,032)	(29,093)	42%
Tax Assessor Collection Fee	(8,000)	(8,081)	81	-1%	(92,969)	(48,430)	(44,538)	92%
Commissioner Expenses	-	-	-		(636)	(6,421)	5,785	-90%
Notice Fee	(1,500)	(1,500)	-	0%	(4,500)	(9,000)	4,500	-50%
Travel	(7,007)	(17,525)	10,518	-60%	(36,285)	(57,272)	20,987	-37%
Interest Expense	(101,504)	(97,135)	(4,368)	4%	(605,761)	(589,288)	(16,473)	3%
Others	(12,948)	(31,962)	19,014	-59%	(235,442)	(298,565)	63,123	-21%
General & Admin Expenses	(481,714)	(473,579)	(8,135)	2%	(3,075,815)	(2,989,800)	(86,016)	3%
Total Expenses	(3,072,558)	(3,076,860)	4,301	0%	(18,494,276)	(18,874,799)	380,523	-2%
Depreciation & Other Expenses	(244,978)	(221,506)	(23,472)	11%	(1,483,319)	(1,341,617)	(141,702)	11%
Asset Disposition Gain/Loss	-	-	-		-	-	-	
Gain/Loss On Investments	63,466	50,400	13,066	26%	433,914	365,400	68,514	19%
Net Income	563,787	427,803	135,984	32%	2,192,454	1,862,277	330,177	18%
EBITDA (before interests expense)	910,268	746,444	163,824	22%	4,281,533	3,793,182	488,351	13%



HARRIS COUNTY ESD 11 MOBILE HEALTHCARE

Statement of Financial Position

JUNE 2024

	Actual	2022	2021	2020	2019	Var. %
Assets						
Cash	381,603	8,522,708	9,054,551	17,873,197	8,321,223	-98%
Investment	14,146,945	8,413,313	7,052,658	8,683,252	8,636,558	63%
Prepaid Expenses	1,314,800	1,296,403	1,246,795	-	-	-
Total Assets	85,398,764	99,151,908	82,232,552	48,561,576	35,662,415	76%
Liabilities						
Accounts Payable	(46,761)	(2,510,543)	(3,635,962)	(201,918)	(11,568)	-77%
Accrued Interest Payable	(390,851)	(444,767)	(294,273)	(6,857)	(11,685)	5600%
Other Current Liability	(2,283,734)	37,381	(2,213,400)	-	(49,994)	-
Short Term Debt	(4,603,256)	(4,507,269)	(3,341,420)	(705,728)	(200,105)	552%
Long Term Debt	(46,975,151)	(55,544,583)	(39,891,852)	(8,733,272)	(939,000)	438%
Other Long Term Liability	(233,913)	-	-	-	(215,824)	-
Deferred Inflows of Property Tax	(11,784,079)	(19,342,293)	(18,672,106)	(18,101,430)	(17,833,091)	-35%
Total Liabilities	(66,317,744)	(82,312,074)	(68,049,013)	(27,749,205)	(19,261,267)	139%
Equities						
Net investment in Capital Assets	(5,002,959)	639,727	(6,328,118)	(3,978,586)	(2,745,768)	26%
Fund Unrestricted	(14,078,060)	(17,479,561)	(7,855,421)	(16,833,785)	(13,655,380)	-16%
Total Equities	(19,081,019)	(16,839,834)	(14,183,539)	(20,812,371)	(16,401,148)	-8%
Total Liabilities & Equities	(85,398,764)	(99,151,908)	(82,232,552)	(48,561,576)	(35,662,415)	76%



HARRIS COUNTY ESD 11 MOBILE HEALTHCARE

Debt Statement

JUNE 2024

Bank	Loan Purpose	Loan Interest Rate	Loan Amount	Principal Paid	Loan Balance	FY24 Principal Due	FY24 Interest Due	FY24 Total Due	2024 Paid Principal	2024 Paid Interest	2024 Paid Total	2024 Remaining Principal Due	2024 Remaining Interest Due	2024 Total Remaining Due
Trustmark	Construction of station 513	2.710%	1,616,138	1,422,731	193,407	223,373	6,740	230,112	110,999	4,057	115,056	112,373	2,683	115,056
Amegy	Stuebner Airline Property	1.580%	8,500,000	1,550,000	6,950,000	525,000	109,810	634,810		54,905	54,905	525,000	54,905	579,905
Amegy / Zion	Phase I Construction	2.420%	20,000,000	3,440,000	16,560,000	1,175,000	414,970	1,589,970	1,175,000	214,531	1,389,531	-	200,439	200,439
Region	Ambulances Purchase	1.360%	14,500,000	4,635,000	9,865,000	1,565,000	144,806	1,709,806	1,565,000	77,724	1,642,724	-	67,082	67,082
Signature	Phase II Construction	2.379%	11,700,000	1,330,000	10,370,000	675,000	254,731	929,731	675,000	131,380	806,380	-	123,351	123,351

Bank	Loan Purpose		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	FY 2024
Trustmark	Construction of station 513	Principal			110,999						112,373				223,373
		Interest			4,173						2,683				6,856
Amegy	Stuebner Airline Property	Principal										525,000			525,000
		Interest				54,905						54,905			109,810
Amegy / Zion	Phase I Construction	Principal			1,175,000										1,175,000
		Interest			214,594						200,376				414,970
Region	Ambulances Purchase	Principal			1,565,000										1,565,000
		Interest			77,724						67,082				144,806
Signature	Phase II Construction	Principal			675,000										675,000
		Interest			131,380						123,351				254,731
ZMFU II/Zion	Real Estate Improvement	Principal			440,000										440,000
		Interest			130,492						123,386				253,878
Total			-	-	4,524,362	54,905	-	-	-	-	629,251	579,905	-	-	5,788,423

As some of loan payments are due on the first day of the month, the same payments are therefore computed one month in advance in Debt Statement to meet the due date.