MINUTES OF MEETING OF THE

BOARD OF COMMISSIONERS

September 22, 2026

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| THE STATE OF TEXAS | § |
| COUNTY OF HARRIS | § |
| HARRIS COUNTY EMERGENCY SERVICES DISTRICT NO. 11 | § |

The Board of Commissioners (the "Board") of Harris County Emergency Services District No. 11 (the "District") met in regular session, open to the public, at the District's Administration Building, 18334 Stuebner Airline Road, Spring, Texas 77379, a meeting place inside the boundaries of the District, on Tuesday, September 22, 2026, at 5:00 p.m.; whereupon, the roll was called of the members of the Board, to-wit:

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| Karen Plummer | President |
| Dorothy Dalton | Vice President |
| Jared Adams | Secretary |
| Kofi Barkoh | Treasurer/Asst. Secretary |
| George Peckham | Asst. Treasurer |

All members of the Board were present, thus constituting a quorum. Also attending the meeting were the following District employees: Mr. Jordan Anderson, Chief Executive Officer ("CEO"); Mr. Tony Farmer, Chief Financial Officer ("CFO"); Ms. Katie Conn, Chief Legal Officer; Ms. Kim Graham, Human Resources ("HR") Manager; Mr. Nick Smith, Chief Operating Officer ("COO"); Mr. Kevin Crocker, Chief Quality Officer ("CQO"); Ms. Shirley Ware, Executive Assistant; and Messrs. Jarret Kenning, Gary Carmouch and Michael Bailey. Others in attendance were: Mr. Nicholas L. Roberts, attorney, and Ms. Carla Christensen, paralegal, of Radcliffe Adams Barner PLLC ("RAB"), general counsel for the District; and Mr. Anthony Fetters of 62 Digital, LLC ("62 Digital"), the District's communications coordinator. A copy of the sign-in sheet is attached hereto.

WHEREUPON, the meeting was called to order by Commissioner Plummer and evidence was presented that public notice of the meeting had been given in compliance with the law. The posted notices of the meeting are attached hereto.

This meeting was video recorded by 62 Digital for use by the District. The meeting was also streamed live by 62 Digital on the District's website.

The Board held a moment of silence for prayer and reflection.

**PUBLIC COMMENTS**

There were no public comments at the time.

## APPROVAL OF THE MINUTES

The Board considered approval of the August 25, 2026 regular meeting minutes. Upon motion by Commissioner Dalton, seconded by Commissioner Barkoh, after full discussion and the question being put to the Board, the Board voted unanimously to approve the August 25, 2026 regular meeting minutes.

## CEO'S REPORT

REVIEW COMPLIANCE, CLINICAL, INFORMATION TECHNOLOGY ("IT"), FLEET, PUBLIC RELATIONS, SAFETY, HR AND OPERATIONS MATTERS

Mr. Anderson presented to and reviewed with the Board the August 2026 CEO's Report, which included the EMS Survey Team Patient Experience Report for the month, a copy of which is attached hereto.

Mr. Anderson then reviewed the results of a recent HR employment survey regarding job satisfaction. A discussion ensued.

Mr. Anderson next provided updates regarding the status of the District's operational performance. Mr. Anderson reported that, in August, the District: 1) received 6,139 calls, 67%, or 3,571, of which resulted in hospital transports; 2) provided mutual aid on 20 occasions and received mutual aid three (3) times; 3) maintained an overall response time compliance rate of 88.5%; and 4) experienced nine (9) critical failures. Mr. Anderson went on to explain the District's monthly average Unit Hour Utilization ("UHU") metrics. Mr. Anderson stated that the District's UHU average for August 2026 was 0.33, which was less than the maximum monthly goal of 0.40.

Mr. Anderson further reported that the District's average response times for August 2026 were as follows: 1) eight minutes and 25 seconds (8:25) for Priority 1 ("P1") calls; 2) nine minutes and nine seconds (9:09) for Priority 2 ("P2") calls; 3) eleven minutes and 17 seconds (11:17) for Priority 3 ("P3") calls; and 4) 16 minutes and 28 seconds (16:28) for Priority 4 ("P4") calls. Mr. Anderson noted that the average response times for August 2026 were well within the District's response goals of: 1) < nine (9) minutes for P1 calls; 2) < 15 minutes for P2 calls; 3) < 20 minutes for P3 calls; and 4) < 30 minutes for P4 calls.

Mr. Anderson next presented to and reviewed with the Board the District's clinical, public information and outreach activity reports, copies of which are attached hereto.

Mr. Anderson went on to review with the Board fleet activity updates and IT initiatives, including system performance reports, copies of which are attached hereto. Mr. Anderson reported that the District's ambulance and support vehicle fleet drove a total of 118,287 miles in August 2026.

Mr. Anderson then provided an update on the District's fleet vehicle procurements: 1) three (3) ambulances had been procured and were placed in service; 2) four (4) new ambulances were ordered and the District was awaiting official build dates for same; and 3) the District otherwise continued the previously approved 2026 ambulance remount and procurement program. Mr. Anderson stated that five (5) of the ambulance remounts were completed and placed in service,

two (2) ambulance remounts were completed and awaiting license plates before being placed in service, three (3) ambulances were on-site at Fleet Plus being remounted and two (2) additional chassis had been received at Fleet Plus and were awaiting boxes for remounts. Mr. Anderson went on to report that the plans for the 2027 ambulance procurement program included: 1) twelve (12) ambulance remounts to be performed by Fleet Plus with chassis to match the then-current fleet (through Chastang Ford/BuyBoard); and 2) procurement of four (4) new ambulances with chassis and box to match the then-current fleet builds.

REVIEW RECENT PUBLIC INFORMATION ACT ("PIA") OR SUBPOENA REQUESTS AND STATUS OF RESPONSES TO SAME, IF ANY

Mr. Anderson reported that the District received four (4) PIA requests since the August 25, 2026 Board meeting, two (2) of which remained outstanding. Mr. Anderson noted that Ms. Conn was coordinating with RAB to respond to same.

AUTHORIZE PARTICIPATION IN FIRSTCHOICE PURCHASING COOPERATIVE ("FIRSTCHOICE")

Mr. Anderson then presented to and reviewed with the Board an application of intent to participate form in connection with FirstChoice, a copy of which is attached hereto. A discussion ensued.

Upon motion by Commissioner Dalton, seconded by Commissioner Adams, after full discussion and the question being put to the Board, the Board voted unanimously to approve the Intent to Participate Form and Conditions of Membership and authorize the District's participation in the FirstChoice.

REVIEW AND ACCEPT PROPOSAL FROM UNITED RENTALS, INC. ("UNITED") FOR SKYJACK TELEHANDLER

Mr. Anderson presented to and reviewed with the Board a proposal from United for $38,722.25 in connection with the District's proposed purchase of a telehandler forklift for $38,722.25, a copy of which is attached hereto. Mr. Roberts noted that RAB reviewed the proposal and its terms and conditions and prepared an addendum related to same. A discussion ensued.

Upon motion by Commissioner Barkoh, seconded by Commissioner Adams, after full discussion and the question being put to the Board, the Board voted unanimously to accept the proposal from United and approve the addendum to same for the purchase of the telehandler.

REVIEW AND ACCEPT PROPOSAL FROM REGION EQUIPMENT ("REGION") FOR FOUR (4)-POST VEHICLE LIFT

Mr. Anderson presented to and reviewed with the Board a proposal from Region for $36,903.89 in connection with the District's proposed purchase of four (4)-post vehicle lift through HGACBuy cooperative purchasing program, a copy of which is attached hereto. Mr. Roberts noted that RAB reviewed the proposal and its terms and conditions. A discussion ensued.

Upon motion by Commissioner Barkoh, seconded by Commissioner Dalton, after full discussion and the question being put to the Board, the Board voted unanimously to approve and accept the proposal from Region for the purchase of the vehicle lift, subject to receipt of a completed Form 1295.

REVIEW AND ACCEPT PROPOSAL FROM CHASTANG FORD FOR TWELVE (12) FORD F-450 CHASSIS

Mr. Anderson presented to and reviewed with the Board a proposal from Chastang Ford $811,056.00 in connection with the District's proposed purchase of twelve (12) Ford F-450 chassis through BuyBoard purchasing cooperative, a copy of which is attached hereto. Mr. Roberts noted that RAB reviewed the proposal and its terms and conditions. An extensive discussion ensued and District staff addressed questions from the Commissioners.

Upon motion by Commissioner Barkoh, seconded by Commissioner Dalton, after full discussion and the question being put to the Board, the Board voted unanimously to approve and accept the proposal from Chastang Ford for the purchase of the twelve (12) chassis, subject to receipt of a completed Form 1295.

**CFO'S REPORT**

APPROVE PAYMENT OF BILLS AND ISSUANCE OF CHECKS

Mr. Farmer presented to and reviewed with the Board the summary of activity, profit and loss statement, budget comparison, statement of cash flows, debt service payment schedule and list of checks and related invoices being presented for payment, copies of which are attached hereto.

Upon motion by Commissioner Dalton, seconded by Commissioner Adams, after full discussion and the question being put to the Board, the Board voted unanimously to approve the payment of bills and issuance of checks.

REVIEW INVESTMENT REPORT

Mr. Farmer then presented to and reviewed with the Board the Investment Report, a copy of which is attached hereto.

Upon motion by Commissioner Dalton, seconded by Commissioner Barkoh, after full discussion and the question being put to the Board, the Board voted unanimously to approve the CFO's Report and Investment Report.

REVIEW FISCAL YEAR ENDING ("FYE") DECEMBER 31, 2027 BUDGET ("2027 BUDGET")

Mr. Farmer next presented to the Board the proposed 2027 Budget, a copy of which is attached hereto. Mr. Farmer noted that he and the CEO met with the Budget Committee to preliminarily review same. A discussion ensued.

Upon motion by Commissioner Dalton, seconded by Commissioner Adams, after full discussion and the question being put to the Board, the Board voted unanimously to adopt the 2027 Budget.

**TAX ASSESSOR/COLLECTOR'S REPORT**

Mr. Roberts reviewed with the Board the Tax Assessor/Collector's Report for August 2026, a copy of which is attached hereto.

**DISCUSS PROPOSED 2026 TAX RATE, HEAR FINANCIAL ADVISOR'S RECOMMENDATION, SET PUBLIC HEARING DATE AND AUTHORIZE PUBLICATION OF APPLICABLE NOTICE OF PUBLIC HEARING REGARDING SAME**

On behalf of the District's financial advisor, Mr. John Howell of The GMS Group, L.L.C., Mr. Farmer distributed for Board review and discussion the financial advisor's tax rate analysis and recommendation for the proposed 2026 tax rate, a copy of which is attached hereto. Mr. Farmer reminded the Board that the District's 2025 tax rate was $0.038078 per $100 assessed valuation. Mr. Farmer reported that the average taxable value of a residence in the District decreased from $318,561 in 2025 to $317,484 in 2026. Mr. Farmer then reported that the District's 2025 certified taxable value was $80.8 billion and the District's 2026 certified taxable value was $81.6 billion. Mr. Farmer noted that a $0.039072 total tax rate – the voter approval rate – would result in the average homeowner paying approximately $2.74 more in 2026 taxes than in 2025 and would generate approximately $31,491,000 in tax revenue for the District.

Mr. Farmer stated that if the Board voted to propose the voter approval rate, it would consist of $0.032154 per $100 assessed valuation for maintenance and operations, and $0.006918 per $100 assessed valuation for debt service. Mr. Farmer stated that Mr. Howell recommended that the Board publish a proposed 2026 tax rate of $0.039072 per $100 assessed valuation.

A discussion ensued regarding the tax rate recommendation.

Upon motion by Commissioner Dalton, seconded by Commissioner Barkoh, and after full discussion and the question being put before the Board, the Board voted unanimously to propose a 2026 total tax rate in the amount of $0.039072 per $100 assessed valuation, comprised of $0.032154 for maintenance and operations and $0.006918 for debt service, authorize the publication of the notice regarding the public hearing on the proposed 2026 tax rate in the *Houston Chronicle* and schedule the public tax hearing on same to be held on October 27, 2026 at 5:00 p.m. at the District's Administration Building.

**DISCUSS EMPLOYEE HEALTH/BENEFITS RENEWALS AND TAKE ANY NECESSARY ACTIONS ON SAME**

Mr. Farmer next reviewed with the Board the employee health insurance and benefits renewal recommendations, a copy of which is attached hereto. Mr. Farmer reported that Arthur J. Gallagher and Co. ("Gallagher"), the District's insurance broker, informed him that the District's cost for renewing employee health insurance through BlueCross BlueShield of Texas for 2027 would increase by approximately 31%. Mr. Farmer stated that Gallagher shopped the market for

additional health insurance proposals and obtained proposals from Everyhealth for employee health insurance and United Healthcare for employee dental and vision insurance, which increased the District's health insurance costs for same by 9.9%. A discussion ensued.

Upon motion by Commissioner Adams, seconded by Commissioner Barkoh, after full discussion and the question being put to the Board, the Board voted unanimously to authorize renewal of the District's employee health insurance through Everyhealth and employee dental and vision insurance through United Healthcare.

**ATTORNEY'S REPORT**

Mr. Roberts stated that he had nothing further to report.

**DISTRICT PERSONNEL MATTERS, INCLUDING REVIEW PENDING EMPLOYMENT RELATED CLAIMS, AND TAKE ANY NECESSARY ACTIONS ON SAME**

Mr. Anderson stated that there were personnel matters that he would discuss with the Board in Executive Session.

**DISTRICT REAL ESTATE MATTERS, INCLUDING:**

STATUS OF POTENTIAL DEVELOPMENT AND SALE OF REMAINDER OF ADMINISTRATIVE PROPERTY (THE "DISTRICT'S ADMINISTRATION PROPERTY"), INCLUDING DESIGN OF PUBLIC WATER AND SEWER SYSTEM AND TAKE ANY NECESSARY ACTIONS ON SAME

On behalf of Civil Grade Engineers ("Civil Grade"), Ms. Conn reminded the Commissioners that Civil Grade coordinated with Harris County Municipal Utility District No. 24's ("MUD 24") engineer to prepare a cost estimate and conceptual plan for the provision of out-of-District water and sanitary sewer service to the District's Administration Property and previously presented the estimated construction cost of $1,097,039.00 for same. Ms. Conn then reported that the District's Administration Property had been surveyed for utilities and plat preparation. Ms. Conn stated that she received the proposed out-of-District utility letter agreement from MUD 24's attorney and was coordinating with RAB, Civil Grade and Martinez Architects ("MA") to review same. Ms. Conn went onto report that various deposits were made to MUD 24 in connection with the public portion of the project.

REVIEW AND ACCEPT BIDS FOR FUEL TANK INSTALLATION

Ms. Conn reported that an electrician had previously identified the electrical needs for the project and Civil Grade planned to solicit proposals for the project once the plans for same were finalized.

STATUS OF CONSTRUCTION OF AWNING FOR DEPLOYMENT BUILDING AND TAKE ANY NECESSARY ACTION ON SAME

Ms. Conn reported that the awning installation was recently completed.

STATUS OF PREPARATION OF FEASIBILITY STUDY FOR REPLACEMENT OF STATION 411 AND THE FACILITIES BUILDING ON THE ADMINISTRATION PROPERTY

Ms. Conn reminded the Commissioners that they previously accepted a proposal from MA for preparation of a feasibility study for the replacement of Station 411 and the Facilities Building on the Administration Property. Ms. Conn reported that she was coordinating with MA regarding same.

**EXECUTIVE SESSION**

Commissioner Plummer then stated that the Board would convene in Executive Session to deliberate attorney-client privilege and personnel matters pursuant to Sections 551.071 and 551.074, Texas Government Code, respectively.

All members of the Board present, Mr. Anderson, Ms. Graham, Ms. Conn, Mr. Roberts and Ms. Christensen convened into Executive Session at 6:15 p.m.

All other meeting attendees still present re-entered the meeting at 7:18 p.m.

**RECONVENE IN OPEN SESSION**

Commissioner Plummer reconvened the meeting in open session at approximately 7:19 p.m., at which time no action was taken by the Board.

There being no further business to come before the Board, the meeting was adjourned at 7:20 p.m.

PASSED, APPROVED AND ADOPTED this 27th day of October, 2026.

Secretary, Board of Commissioners

(DISTRICT SEAL)